

ERIE COUNTY MEDICAL CENTER CORPORATION
JANUARY 24, 2023 MINUTES OF THE
BOARD OF DIRECTORS ANNUAL MEETING
HYBRID MEETING HELD

Present: Reverend Mark Blue, Ronald A Chapin (virtual), Darby Fishkin, Sharon Hanson, Michael Hoffert (virtual), James Lawicki, Christopher O'Brien, Hon. John O'Donnell, Jennifer Persico, Reverend Kinzer Pointer, Thomas J. Quatroche, Eugenio Russi, Michael Seaman, Benjamin Swanekamp

Excused: Ronald Bennett, Jonathan Dandes, Christian Johnson

Also

Present: Samuel Cloud, MD, Anthony J. Colucci, III (virtual), Peter Cutler, Andrew Davis, Cassandra Davis, Joseph Giglia, Susan Gonzalez, Donna Jones, Pamela Lee, Charlene Ludlow, Jennifer Pugh, MD, Jonathan Swiatkowski, James Turner,

I. Call to Order:

The meeting was called to order at 4:12 p.m.

II. Minutes

Upon a motion made by Reverend Kinzer Pointer and seconded by Honorable John O'Donnell, the minutes of the January 25, 2022 Annual Meeting of the Corporation were unanimously approved.

III. Appointment of Officers of the Corporation

Moved by Reverend Kinzer Pointer and seconded by Honorable John O'Donnell that the following members of the Board of Directors be appointed until their successors are appointed by subsequent resolution of the Board of Directors:

<u>Officer Position</u>	<u>Appointment</u>
Chair, Board of Directors	Jennifer Persico
Immediate Past Chair	Jonathan Dandes
Vice Chair	Eugenio Russi
Secretary	Sharon Hanson
Treasurer	Darby Fishkin

Motion approved unanimously.

IV. Remarks by the President & Chief Executive Officer

Thomas Quatroche stated that before he began his Annual Report, he wanted to address recent articles in the newspaper regarding ECMC's CPEP unit. He summarized how the department has grown over the last five (5) years and the negative effect of COVID and the challenges faced by the hospital during the last two (2) years. Dr. Quatroche thanked the board for their continuing advocacy of behavioral healthcare.

Dr. Quatroche thanked the Board of Directors for their ongoing commitment and support and his Executive Team for their dedication and hard work this past year.

Quality

Dr. Quatroche reviewed the quality distinctions received by the hospital in 2022. American College of Surgeons visited twice during the year, once to verify ECMC as a Trauma Center and once to certify the hospital's Bariatric program, and found zero deficiencies in both. ECMC received accreditation from The Joint Commission and Commission on Cancer Programs. The hospital was named as one of "America's 100 Best in Orthopedic Surgery" and Terrace View received a 4-star rating from CMS.

Dr. Quatroche reported on the trend in COVID numbers over the last three years and the effect that COVID has made on the number of ALC days, length of stay, number of inpatients, outpatients, surgeries, and discharges. The hospital's key statistics remained negative throughout the year. However, the hospital has continued to focus on the journey to zero harm. Reporting on Hospital Acquired Conditions, Dr. Quatroche noted that CAUTI (Catheter-associated Urinary Tract Infection) cases have continued to fall regardless of the pandemic and CLABSI (Central Line-Associated Bloodstream Infection) cases have risen slightly but are still considerably lower than the national average.

Patient Experience

Dr. Quatroche reviewed the Hospital Consumer Assessment of Healthcare scores for 2022. ECMC staff continue to focus on improving patient experience scores.

Culture

Dr. Quatroche reviewed the nursing and staff accomplishments during 2022. Staff recognition and diversity in the organization remains a significant focus at ECMC. The hospital's utilization of Minority/Women-owned Business Enterprises has exceeded the State minimum for the last five (5) years and was recognized by New York State in 2022.

The ECMC Foundation encouraged professional development through scholarships and certifications. Over 50% of ECMC's employees contributed to the 2022 Annual Fund; 8.6% participated in 2016.

Operations


The most important element in operations during 2022 was the recruitment effort. There were a total of 1,025 new hires: 298 RNs, 73 LPNs, 90 CNAs and 564 other positions. In addition, 82 new physicians were hired. The hospital reduced the number of agency nurses to 10. Dr. Quatroche also reported on new programs and initiatives.

2022 Goals

Strategic direction for the coming year were presented and priorities were reviewed.

Adjournment

Moved by Eugenio Russi and seconded by Reverend Kinzer Pointer to adjourn the Annual Meeting at 4:33 p.m.



Sharon L. Hanson
Corporation Secretary

Resolution
Appointing Officers of the Corporation

Approved January 24, 2023

WHEREAS, the Board of Directors of the Corporation is designated by law as the governing body of the Corporation and has the authority to appoint officers of the Corporation as it deems necessary in order to fulfill its purposes; and

WHEREAS, the Corporation annually appoints or re-appoints certain officers of the Corporation's governing body in accordance with its by-laws and practices;

NOW, THEREFORE, the Corporation resolves as follows:

- | <u>1. Officer Position</u> | <u>Appointment</u> |
|---------------------------------|--------------------|
| Chair, Board of Directors | Jennifer Persico |
| Immediate Past Chair | Jonathan Dandes |
| Vice Chair, Chair-Elect | Eugenio Russi |
| Secretary | Sharon Hanson |
| Treasurer | Darby Fishkin |
2. This resolution shall take effect immediately.



Sharon L. Hanson
Corporation Secretary