

January 18, 2023

Dear Resident / Responsible Party,

January is symbolic of new beginnings, and with it we look forward to the year. We encourage all to consider creating positive resolutions and affirmations this year.

I am pleased to announce that the NYSDOH has accepted our plan of correction, reviewed our corrective actions and has deemed the facility to be in substantial compliance with the survey findings. I wish to congratulate and recognize the efforts of all of the staff throughout the course of the survey process. As you may recall, the annual re-certification surveys were suspended for a period of time during the pandemic and that the last annual survey was on February 12, 2020. Please be reminded that the survey binder is located in the lobby and is publicly available at all times for your review.

We wish to both recognize and thank the collective efforts of the staff that worked during Winter Storm Elliott. Your actions throughout the course of the storm exemplify the highest standards of excellence within health care. Your selfless dedication and commitment to the residents we serve are second to none.

Please be reminded that participation in monthly Resident Council meetings is encouraged for all Residents who wish to attend. Should you have immediate questions regarding Resident Council, please contact your neighborhood staff from Activities or Social Work, at your convenience.

I wish to take this opportunity to remind all Residents, that if you wish to receive the COVID-19 vaccination and/or booster vaccination (if eligible), we will be happy to assist you. Please contact your neighborhood Team Leader and we will coordinate the administration of these immunizations in a timely manner.

It is my sincere hope that this letter finds you well and I wish you all the best this holiday season.

Sincerely,



Stephen R. Woodruff, MS, OTL, LNHA
Administrator