



November 15, 2022

## Dear Resident/Responsible Party,

This month we encourage all to reflect on the season of thanks. Thanksgiving marks an important time for all of us to take a moment, and to remember the things in life that we're thankful for. We look forward to celebrating Thanksgiving on November 24th, with a traditional meal of fresh baked turkey, mashed potatoes and gravy, green bean casserole, rolls, and pumpkin pie.

In anticipation of winter, please be reminded that if you need additional winter clothing, please reach out to your Social Worker and/or family to assist with seasonally appropriate wardrobe changes.

This past month the facility had its annual re-certification with the NYSDOH. While we are awaiting the official results of the survey, I wish to share that the management team is pleased with our preliminary results. As you may be aware, the last time the facility was surveyed was in February 2020. As you may recall, the survey process was suspended during the pandemic and was re-opened in November of 2021, across all states. I wish to take this opportunity to both thank and recognize the collective efforts of the team, and please be assured that we will be developing a plan to correct any findings, post receipt of the results. Once we receive the survey results, they will be posted in the lobby area, adjacent to the Telephone Operator, for your review.

Please be reminded that participation in monthly Resident Council meetings is encouraged by all Residents who wish to attend. Should you have immediate questions regarding Resident Council, please contact your neighborhood staff from Activities or Social Work, at your convenience.

I wish to take this opportunity to remind all Residents, that if you wish to receive the COVID-19 vaccination and/or booster vaccination (if eligible), we will be happy to assist you. Please contact your neighborhood Team Leader and we will coordinate the administration of these immunizations in a timely manner.

It is my sincere hope that this letter finds you well.

Sincerely,

High & Workeff

Stephen R. Woodruff, MS, OTL, LNHA Administrator