

ERIE COUNTY MEDICAL CENTER CORPORATION  
JANUARY 26, 2021 MINUTES OF THE  
BOARD OF DIRECTORS ANNUAL MEETING  
MEETING HELD VIA ZOOM

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Present: Bishop Michael Badger, Ronald Bennett, Scott Bylewski, Ronald A Chapin, Anthony J. Colucci, III, Jonathan Dandes, Darby Fishkin, Kathleen Grimm, MD, Sharon Hanson, Michael Hoffert, James Lawicki, Christopher O'Brien, Jennifer Persico, Thomas J. Quatroche, Jack Quinn, Eugino Russi, Michael Seaman

Excused: William Pauly,  
Also

Present: Donna Brown, Michael Cummings, MD, Peter Cutler, Andrew Davis, Joseph Giglia, Susan Gonzalez, Donna Jones, Pamela Lee, Charlene Ludlow, Keith Lukasik, Michelle Marshall, Brian Murray, MD, Jonathan Swiatkowski, James Turner, Karen Ziemianski

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**I. Call to Order:**

The meeting was called to order at 4:30 p.m.

**II. Minutes**

Upon a motion made by Bishop Michael Badger and seconded by Eugenio Russi, the minutes of the January 28, 2020 Annual meeting of the Board of Directors were unanimously approved.

**III. Appointment of Officers of the Corporation**

Moved by Sharon Hanson and seconded by Christopher O'Brien that the following members of the Board of Directors be appointed until their successors are appointed by subsequent resolution of the Board of Directors:

<u>Officer Position</u>	<u>Appointment</u>
Chair, Board of Directors	Jonathan Dandes
Immediate Past Chair	Sharon Hanson
Vice Chair, Chair-Elect	Jennifer Persico
Secretary	Bishop Michael Badger
Treasurer	Eugenio Russi

**Motion approved unanimously.**

**IV. Remarks by the President & Chief Executive Officer**

Dr. Quatroche introduced and congratulated Michelle Marshall, who was awarded Employee of the Year.

2020 was the year of COVID-19. A review of yearly statistics indicate how the pandemic impacted hospital operations; inpatient volume was down, ER visits were lower and the number of surgeries performed declined due to statewide restrictions. Outpatient volume was slightly less than the previous year and atypical in nature: just over 28% of the outpatient visits were COVID related. Acute length of stay increased due to the number of COVID patients needing extended stays, especially early in the pandemic.

### **Quality**

ECMC received quality distinctions in 2020 including the Pathway Designation awarded by the American Nurses Credentialing Center and the the Beacon Award for Excellence for the MICU, the TICU and the burn unit. In the Spring of 2020, the facility was awarded a Leapfrog Safety Grade of “A”; in the Fall, a “C”. Hospital accreditations included: CARF (Acute Inpatient Medical Rehab Unit); Blue Distinction Center for Bariatric Surgery; National Committee for Quality Assurance Recognized Practice (Internal Medicine).

### **Patient Experience**

Dr. Quatroche reported a reduction in the Hospital Consumer Assessment of Healthcare scores for ECMC in 2020 similar to those seen in other facilities across the country. However, ECMC staff continue to focus on improving patient experience scores.

Virtual care has become an important part of treating patients during the pandemic. In the spring, ECMC partnered with UEMS, launching virtual visits in the ER.

### **Culture**

The ECMC family proudly came together this year to fight racism and injustice. ECMC launched the Diversity and Inclusion program several years ago, and Dr. Quatroche re-affirmed that diversity and inclusion training is a priority in this organization.

Terrace View was named to the 2021 Newsweek Best Nursing Home List. Over \$1.5 Million in cash and in-kind donations were made to the hospital during the COVID pandemic. The ECMC Foundation raised over \$600,000 through fundraising and received \$379,380.00 in Annual Fund contributions which was 34% greater than 2019.

### **Operations**

Completed projects in 2020 include the opening of the Keybank Trauma and Emergency Department, the removal of the old ED ramp, the opening of the Russell J. Salvatore Atrium and the replacement of iconic signage on the front of the building. The building envelope and window project continues though it was interrupted several times during the year due to the pandemic. Dr. Quatroche discussed several other ongoing projects.

### **2021 Goals**

Strategic priorities presented were: exceptional quality and patient experience; cultural identity, campus transformation, performance improvement, population health capabilities, meeting community needs, Great Lakes Health Collaboration and strengthening relations with academic partners. The organization will continue to focus on the COVID response; being a leader in diversity and inclusion; meeting or exceeding priority focus grid goals for quality and patient experience; advancing accelerating excellence programs; employee and provider support; digital health innovation, and continued GLH initiatives.

Jonathan Dandes congratulated and thanked Dr. Quatroche and the leadership team for another extraordinary year.

Thomas Quatroche thanked the Executive Leadership for their dedication and hard work this past year. Dr. Quatroche also thanked the Board of Directors for their commitment and support this past year on behalf of the Executive Leadership Team.

V. **Adjournment**

Moved by Michael Seaman and seconded by Michael Hoffert to adjourn the Board of Directors Annual meeting at 5:07 p.m.

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Michael A. Badger  
Corporation Secretary

**Resolution**  
**Appointing Officers of the Corporation**

Approved January 26, 2021

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WHEREAS, the Board of Directors of the Corporation is designated by law as the governing body of the Corporation and has the authority to appoint officers of the Corporation as it deems necessary in order to fulfill its purposes; and

WHEREAS, the Corporation annually appoints or re-appoints certain officers of the Corporation's governing body in accordance with its by-laws and practices;

NOW, THEREFORE, the Corporation resolves as follows:

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|----|---------------------------|-----------------------|
| 1. | <u>Officer Position</u>   | <u>Appointment</u>    |
|    | Chair, Board of Directors | Jonathan Dandes       |
|    | Immediate Past Chair      | Sharon Hanson         |
|    | Vice Chair, Chair-Elect   | Jennifer Persico      |
|    | Secretary                 | Bishop Michael Badger |
|    | Treasurer                 | Eugenio Russi         |
2. This resolution shall take effect immediately.

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Michael A. Badger  
Corporation Secretary