



Health Enhanced Visitation Policy

Updated: March 18, 2020

ECMC CORPORATION COVID-19 UPDATE

ECMC, in compliance with NYSDOH guidance, suspends all visitation except when medically necessary

Erie County Medical Center (ECMC) Corporation, in compliance with today's New York State Department of Health guidance regarding visitors to hospitals, will immediately suspend all visitation except when medically necessary or for family members or legal representatives of patients in imminent end-of-life situations. This restriction is being implemented in an effort to protect our vulnerable patients and staff from avoidable exposure to infection.

In addition:

- Any visitors meeting these exceptions will be screened for symptoms (cough, shortness of breath, or fever) or potential exposure to someone with COVID-19. The duration and number of visits will be minimized.
- Patients and their families and loved ones have been advised to communicate via telephone and when possible via features like FaceTime. ECMC will assist patients with technology who do not have personal devices.
- ECMC is also moving to telemedicine visits for many of our outpatient visits as possible.

Families and friends of patients with any questions on this patient visitation restriction may call:

Critical Care/Emergency Room: 716-821-2788

Medical Surgical/All Other: 716-821-2762

Behavioral Health (Inpatient & Outpatient): 716-341-7082

continued



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All visitors should self-screen for contagious diseases before arriving at ECMC and before accessing patient care areas.

1. Have you experienced any of the following in the last three days?

- Fever
- Cough
- Runny or stuffy nose
- Vomiting or diarrhea
- Shortness of breath/respiratory symptoms

2. Have you been exposed to or come into contact with someone with the following in the last three days?

- Influenza
- Respiratory Syncytial Virus (RSV)
- Diarrheal illness or 'stomach bug'
- COVID-19

WASH YOUR HANDS AND USE ALCOHOL-BASED HAND SANITIZER FREQUENTLY, ESPECIALLY BEFORE AND AFTER ENTERING A PATIENT'S ROOM.

Thank you for helping us provide a safe environment for you, your family, and our community.

