



Health Enhanced Visitation Policy

Updated: March 17, 2020

Due to COVID-19 and out of an abundance of caution, ECMC has updated our Visitation Policy to apply to all hospital sites, including outpatient clinics, effective immediately.

The following patient visitation guidelines help avoid the spread of infection, resulting from seasonal flu, RSV and novel coronavirus, ensuring a safe environment for all:

- To protect the patients in our care, the following groups should **not visit ECMC unless they are seeking treatment:**
 - Those who are ill
 - Children under the age of fourteen

EXCEPTIONS:

- Family are **not** considered visitors; they are part of a patient's care team.
- Family are exempt from the Enhanced Visitation Policy and may visit 24/7, but are **advised to wear a mask if they are ill.**
- If your family member is on transmission-based precautions with a sign posted on their door and you wish to take part in their care, please follow the protective equipment protocols indicated on posted signs.

GENERAL VISITATION AND SELF-SCREENING:

- Visiting hours for family and friends are:
 - **Effective Wednesday, March 18th at 5:00am, ECMC will actively screen all employees, clinicians, patients, and visitors, including taking individual temperature.**
 - **Recommend only one visitor per patient, except for compassionate circumstances.**
 - **General Unit visiting hours will be restricted to 11:00am – 8:00pm and some areas of the hospital will have more restrictive hours.**
 - **Psychiatry: 1:00 PM-2:30 PM and 6:00 PM-8:00 PM***
(*Exception to these visiting hours can be arranged by the family with the Clinical Manager or designee, in order to accommodate special needs).
 - **Adolescent Psychiatry: Monday – Friday: 12:45-1:45 PM, 5:30-7:30 PM**
Saturday – Sunday: 11 AM-1 PM, 5:30 PM-7:30 PM
 - **Burn, Trauma & Intensive Care Units: 12 noon-2:00PM; 5:00PM-6:00PM; 8:00PM-9:00PM.**
 - **Terrace View Long-Term Care Facility:**
ALL VISITATION TO TERRACE VIEW IS SUSPENDED. We will also limit resident outings, non-urgent medical appointments, out-on pass and other non-essential activities outside the facility. Resident care plan meetings will be held via telephone. If you have questions about the visitor restrictions, please contact your social worker. If you have any questions regarding medical care, please contact your nursing unit. All emergency services and medical needs will continue to be met. Thank you for your cooperation.

continued





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All visitors should self-screen for contagious diseases before arriving at ECMC and before accessing patient care areas.

1. Have you experienced any of the following in the last three days?

- Fever
- Cough
- Runny or stuffy nose
- Vomiting or diarrhea
- Shortness of breath/respiratory symptoms

2. Have you been exposed to or come into contact with someone with the following in the last three days?

- Influenza
- Respiratory Syncytial Virus (RSV)
- Diarrheal illness or 'stomach bug'
- COVID-19

- Visitors who are ill will be asked to leave the hospital until they are symptom free.
- Encourage well-meaning family members who are sick not to visit. Suggest calling or using Skype or FaceTime.

WASH YOUR HANDS AND USE ALCOHOL-BASED HAND SANITIZER FREQUENTLY, ESPECIALLY BEFORE AND AFTER ENTERING A PATIENT'S ROOM.

Thank you for helping us provide a safe environment for you, your family, and our community.

