

ERIE COUNTY MEDICAL CENTER CORPORATION
MAY 28, 2019 MINUTES OF THE
BOARD OF DIRECTORS REGULAR MEETING
DR. JOSEPH A. ZIZZI, SR. CONFERENCE CENTER

Present: Bishop Michael Badger, Ronald Bennett, Scott Bylewski, Anthony J. Colucci, III, Jonathan Dandes, Darby Fishkin (via phone), Kathleen Grimm, MD, Sharon Hanson, Michael Hoffert (via phone), William Pauly, Jennifer Persico (via phone), Thomas J. Quatroche, Jack Quinn (via phone), Eugino Russi, Michael Seaman

Excused: Ronald A. Chapin, James Lawicki, Christopher O'Brien,

Also

Present: Donna Brown, Peter Cutler, Andrew Davis, Steven Gary, Joseph Giglia, Susan Gonzalez, Al Hammonds, Donna Jones, Pamela Lee, Charlene Ludlow, Keith Lukasik, Brian Murray, MD, James Turner, Karen Ziemianski

I. Call to Order:

The meeting was called to order at 4:30 p.m.

II. Minutes

Upon a motion made by Sharon Hanson and seconded by Bishop Michael Badger, the minutes of the April 30, 2019 regular meeting of the Board of Directors were unanimously approved.

III. Recess to Executive Session – Matters Made Confidential by Law

Moved by Bishop Michael Badger and seconded by Ronald Bennett to enter into Executive Session at 4:31 p.m. to consider matters made confidential by law, including certain litigation matters, strategic investments, and business plans.

Motion approved unanimously.

IV. Reconvene in Open Session

Moved by Eugenio Russi and seconded by Kathleen Grimm, MD to reconvene in Open Session at 4:38 p.m. No action was taken by the Board of Directors in Executive Session.

Motion approved unanimously

V. Board Presentations

Patient Experience Presentation

Donna Brown, Associate Hospital Administrator

Donna Brown described the measuring standards are used to reflect patient experience, reviewed the institution's goals for each individual measure, and presented the ongoing patient experience initiatives at ECMC.

ECMC Internal Marketing Campaign

Peter K. Cutler, VP of Communications and External Affairs

Peter Cutler presented the new ECMC internal marketing campaign entitled "Our Passion: Our Patients".

VI. Action Items

Resolution Authorizing Execution of a Loan Agreement and Promissory Note

Moved by Kathleen Grimm, MD and seconded by Michael Seaman.

Motion approved unanimously

Resolution Designating the Naming of Certain Spaces and Structures

Moved by Bishop Michael Badger and seconded by

Motion approved unanimously

Resolution Receiving and Filing Medical-Dental Staff Meeting Minutes

Moved by Kathleen Grimm and seconded by Michael Seaman.

Motion approved unanimously

VII. Reports of Corporation Management

Chief Executive Officer and President

Quality

Thomas Quatroche reported that tiered daily huddles will be implemented in August to improve how senior leadership becomes aware of and addresses matters requiring attention. ECMC received a B for the Spring 2019 Leapfrog Hospital Safety Grade. Preparation for the Joint Commission continues; Executive Leadership attended a high reliability Executive Leadership meeting.

Patient Experience

One of seven Beryl Institute Patient Experience 101 educational modules was presented at the monthly Patient Experience meeting. Patient Advocates have been working to promote joy in Healthcare and held an educational session at Leadership Council.

Culture

Springfest broke records again this year in both attendance and revenue. The institution celebrated Nurses' week, honored Daisy Award nominees, observed Trauma Survivors Day and launched the internal Patient Experience campaign during May.

Operations

Community engagement remains strong for the Kensington Heights project and the Advisory Committee is focusing on messaging for the project.

Volumes continue to be higher than last year but lower than budget. Case Mix Index this year is much higher than last year, indicating a sicker patient population with extended stays. Quarterly reports indicate a year-over-year increase in discharges, case mix, ER admissions, and surgeries, though short of budget. Additionally, there has been a 40% increase in observation patients.

Chief Financial Officer

A summary of the financial results through April 30, 2019 was briefly reviewed and the full set of these materials are received and filed.

VIII. Reports from Standing Committees

- a. **Executive Officers Committee:** No report was given.
- b. **Finance Committee:** No report was given.
- c. **Building and Grounds Committee:** Ronald Bennett reported that all projects are progressing and scheduled to meet given deadlines.
- d. **Human Resources Committee:** Bishop Michael Badger reported on the importance of diversity throughout the institution. NYSNA contract negotiations continue.
- e. **Quality Improvement and Patient Safety Committee:** Michael Hoffert reported on the presentations made at the April committee meeting.

All reports except that of the Performance Improvement Committee meeting are received and filed.

X. Adjournment

Moved by Michael Seaman and seconded by Bishop Michael Badger to adjourn the Board of Directors meeting at 5:40 p.m.



Michael A. Badger
Corporation Secretary