

our passion  our patients



## My passion...

*“When patients and families step through our ECMC doors there are so many different emotions they may be feeling. Life is so unpredictable and some people need care at unexpected times in their lives. Whatever emotions they are having at that time, I want them to feel supported and cared for with the highest clinical standards. That passion drives me forth every day to ensure that my community receives the very best care.”*

**Tina Allen, MBA, BSN, RN**

*Assistant Vice President*

*Critical Care and Emergency Services*

## Letters from our Patients

My father, Leonard, was in the ECMC Burn Unit. During his stay he received excellent care. The entire staff was compassionate, caring and very professional. Audrey Hoerner, the Nurse Practitioner, kept our family updated on any developments. She was fantastic.

My two sisters and I are registered nurses and between us have worked in many hospitals across the country. We were very impressed by the high level of care provided by all of the members of your entire staff.

Dad is now in your rehab unit and doing quite well.

Words cannot express how thankful we are for everything your staff has done for my father.

Sincerely,

*Ann and the Family of Leonard*

