## our passion our patients





## My passion...

"I am passionate about our patients because
I know how important it is for them to feel
supported while they are here. I want their
experience to be as stress-free as possible while
they receive the best medical care in WNY."

Kelly Marie Wofford, MS
Director of Community Relations

## Letters from our Patients

Once again, ECMC has proven to be our family's first and best choice in medical care. I wanted to take a moment to let you know of our most recent experience and to acknowledge the wonderful care provided to our mother.

The emergency room team helped bring mom into the hospital from the parking lot about 7pm and she was admitted by 11 that evening. She was since moved to another room and scheduled to move to Terrace View. Everyone we encountered has been helpful – including maintenance, clerical, security, food service and aides. The medical staff has done everything possible to keep her comfortable.

On behalf of my family, please convey our heartfelt thanks for a job well done!

Sincerely,

Mary Ann, daughter





