# our passion **vour patients**



### My passion...

"I have the greatest job in the world! I love pulling into ECMC's parking lot each day knowing that we have the opportunity to do so many things to help people have a longer, happier and more fulfilled life. We've even been able to incorporate holistic treatments such as herbal teas and meditation into our care."

#### Steven Bailey, RN

Nursing Supervisor and Team Leader Erie Basin and Kensington Neighborhoods Terrace View Long-Term Care Facility

## **Letters from our Patients**

I would like to recognize your nursing staff on 7 zone 1. The group of people you have on that unit including the nursing students and the ACCs are the most kind hearted people I have come into contact with. I have a family member here and he started on that unit and from day one everyone has gone above and beyond to make him as comfortable as possible when it was not always the easiest of tasks. Their compassion and kindness towards him and my family are like none that could have ever been expected, and I would like them to be recognized for their hard work and dedication during this difficult time for us. I will mention that he was in MICU, and on 10 zone 4 for comfort care and they have all been great as well, but everyone on 7 zone 1 really needs to be celebrated.

#### Sincerely,

Rebecca, Family Member of ECMC Patient





The difference between healthcare and true care<sup>™</sup>

