

— MED-CENTER

Pulse

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A Publication of ECMC Corporation

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ECMC orthopedic surgical team performs arthroscopic (minimally invasive) shoulder procedure

A Message from ECMC CEO

Jody L. Lomeo



Jody L. Lomeo
ECMC Corp. CEO

As we look back at 2009 and turn towards 2010, we have much to be proud of at ECMC. The year 2009 laid the groundwork for a new integrated health system with our partners at Kaleida and positioned ECMC as an important campus for growth of the system.

The year 2010 will be the year of implementation. Teams of administrators and physicians from ECMC and Kaleida are working to consolidate and coordinate clinical services to create better health care. From ECMC's expansion of the emergency department and the operating rooms (projected completion spring 2010) to the creation of a transplant center and bone health center, the phrase that I have often used, "Growth on Grider," is becoming a reality.

Another exciting announcement is our plan to build a new, state-of-the-art long-term care facility at the Grider Street Campus. By locating the Erie County Home near ECMC, this new facility will provide greater care and comfort for residents as well as create much efficiency for the ECMC Corporation. Additionally, this is exciting news for economic development and job creation in the City of Buffalo. More information will be shared as plans develop.

As we develop these new plans and continue to serve the health care needs of our community, our efforts to raise funds on behalf of our patients and support our lifesaving trauma service continue to grow. Our Lifeline Foundation plays a pivotal role in raising funds

for this growth. This year, the Foundation will take their annual premier gala, Springfest, to a higher level.

Last year, Springfest attracted a record crowd of over 650 attendees and raised more than \$200,000. This year, we hope to exceed this record in style with the swingin' sounds of **Big Bad Voo Doo Daddy!** This national act has played at the White House and the Super Bowl, and on the Tonight Show. Most importantly, it is a time that we honor members of the community and health care professionals who have dedicated themselves to the patients of Western New York.

So please join us on Saturday, May 1st, to support the doctors and nurses of our community's Adult Regional Trauma Center, and have a great time. Additional information can be found in this edition of Pulse.

Thank you for your past and continued support of excellence in trauma and better health care for all in our community.

A handwritten signature in black ink, appearing to read "Jody L. Lomeo". The signature is fluid and cursive, with a large initial "J" and "L".

Jody L. Lomeo
Chief Executive Officer
ECMC Corporation

NFJC Special Community Leader Award for 2010 presented to James R. Kaskie and Jody L. Lomeo



*James R. Kaskie, President
and CEO of Great Lakes Health
and Kaleida Health*



*Jody L. Lomeo, CEO
of ECMC Corporation
and Vice Chair of the
Great Lakes Health board*

The National Federation for Just Communities (NFJC) recently honored James R. Kaskie, CEO of Kaleida Health and Great Lakes Health and Jody L. Lomeo, CEO of ECMC Corporation and Vice Chair of the Great Lakes Health board, for their breakthrough work to unite the Erie County Medical Center Corporation and Kaleida Health. The NFJC recognized Mr. Lomeo and Mr. Kaskie for their work to create an air of cooperation and for engaging in open and honest dialogue to bring their institutions together. The result of their efforts is the Great Lakes

Health System, a \$1.5 billion collaboration serving over 65,000 inpatients with over 400,000 outpatient visits.

The NFJC representatives said they were proud to present James R. Kaskie and Jody L. Lomeo with the *Special Community Leader Award* for their spirit of cooperation and for their dedication to the health and wellbeing of Western New Yorkers.

Sharon L. Hanson reelected Chair of ECMC Corporation Board



*Sharon L. Hanson, Chair, Board of Directors,
ECMC Corporation*

The Erie County Medical Center Corporation's board of directors reelected Sharon L. Hanson, a 13-year board member, to a second consecutive term as Chair.

By their vote, the board's decision confirmed that Ms. Hanson, Manager of Government Affairs for Time Warner Cable in Buffalo, is successfully guiding the medical center's board/corporation.

Ms. Hanson served on the ECMCC Board of Directors and the former Board of Managers since 1996. During that time, Ms. Hanson chaired the board's Human Resources, Building and Grounds, and Performance Improvement committees; she also served on the Executive, Executive Compensation and Governance committees. Ms. Hanson is also a member of the ECMC Lifeline Foundation Board of Directors.

Other board officers formally reelected for 2010, include: Vice Presidents Kevin Cichocki D.C., CEO of Palladium Health Care, and Kevin Hogan, a partner at Phillips, Lytle; Michael A. Seaman, City of Buffalo Director of Treasury and Collections, as Treasurer; Bethesda World

Harvest International Church Bishop Michael A. Badger as Secretary; ECMCC Chief Financial Officer Michael J. Sammarco, as Assistant Treasurer; and Patricia M. Grasha as Assistant Secretary.

Ms. Hanson served in a variety of leadership positions in Buffalo and Erie County. She was special projects coordinator at the Niagara Frontier Transportation Authority for the Airport Improvement Project, which led to the new Greater Buffalo Niagara International Airport.

Ms. Hanson also provided leadership at Resource Planning Associates as the project director for the Buffalo Minority Business Development Center, where she helped several minority and women business enterprises get started.

Ms. Hanson is a graduate of Canisius College with dual Bachelor of Science degrees in English and Political Science. She is also a graduate of the Leadership Buffalo Class of 1997 and the Dale Carnegie Classic Course. She serves on the boards of directors/trustees of Trocaire College and the Evergreen Association. Ms. Hanson is active in the community as a member of the NAACP, Women in Cable, and the Public Relations Society of America.

Ms. Hanson received the NAACP 2009 Rufus Frasier Human Relations Award. She was recognized by the National Federation for Just Communities of Western New York's with a community service/volunteerism award. She also received honors from the ECMC Lifeline Foundation; Black Achievers in Industry; Everywoman Opportunity Center; YWCA Leader Luncheon; as Calvary Outstanding Woman of the Year; the YWCA Board of Directors; Minority Business Development Center; and Bethesda Full Gospel Church.

Ms. Hanson has been recognized by VH1-Save the Music and the African American Women Community Builders of Western New York as Uncrowned Queen. A lifelong Buffalo resident, she is a member of the Chapel at CrossPoint and a mother and grandmother.

ECMC featured in *Health Management Technology* trade journal

Enhanced safety/efficiency in Operating Room medication storage/distribution

In the February 2010 issue of *Health Management Technology*, ECMC Director of Pharmacy Randy Gerwitz, R.Ph, describes ECMC's transition in the implementation of medication distribution technology using Omnicell medication storage systems now in use in the Medical Center's Operating Room(s). In the article, Gerwitz explains, "It became apparent that automated dispensing cabinets within the operating rooms would enable our facility to more fully meet these challenges by providing medications at the point-of-care."



Randy Gerwitz, R.Ph, Director of Pharmacy, ECMC, shown near a recently installed new Omnicell secure medication storage unit in ECMC Operating Room "pre-/post-op" (PACU) area.

Gerwitz credits the success of the transition to this new system and technology to the collaborative efforts of numerous staff members in the Departments of Anesthesiology, Pharmacy, and the Operating Room. He stated recently as well that, "They (the staff members of these ECMC departments and others) were phenomenal partners in this effort and deserve much of the credit for a successful project." To read about this initiative and the resulting accomplishments, see: <http://www.healthmgttech.com/index.php/solutions/hospitals/medical-center-automates-storage-with-cabinets.html>

ECMC Lab Administrator Joseph T. Kabacinski, CPA, MBA Relected to UNYTS Board of Directors

Joseph T. Kabacinski, CPA, MBA,

Administrative Director of Laboratory Medicine and Pathology at ECMC, has been relected to a second three-year term to the Board of Directors of Upstate New York Transplant Services. In his service to UNYTS, Mr. Kabacinski also serves on the Finance and Quality Improvement Committees of the UNYTS Board.

Headquartered in downtown Buffalo and established in 1981, UNYTS is among the leading organ and tissue procurement organizations in the United States. It is one of only eight centers nationwide to house laboratory services, and organ, tissue and eye procurement in one location. With the addition of Community Blood Services, UNYTS has become the first organization of its kind nationwide. UNYTS operates as a non-profit organization serving the eight counties of Western New York, and works to assist donor families, coordinate the donation process, and increase knowledge and awareness within the community regarding transplantation.



Joseph T. Kabacinski, CPA, MBA

In addition to his service on the UNYTS Board and other community organizations, Joe Kabacinski is a licensed Certified Public Accountant, a member of: the American Institute of Certified Public Accountants; the New York State Society of Certified Public Accountants; as well as the Association of Certified Fraud Examiners.

Cover story continued

Erie County and ECMC Corp. Reach Major Financial Settlement



Recently, at the year end, the Board of Directors of Erie County Medical Center Corporation and Erie County Executive Chris Collins announced that the board unanimously approved an historic financial settlement reached between Erie County and the health system.

The agreement, which settles a lawsuit ECMCC filed in 2005, resolves and clearly defines the county's future financial obligations to ECMCC, providing assurances for hospital leadership and county taxpayers.

The agreement also paves the way for ECMCC to move forward in its partnership with Great Lakes Health and ECMCC's plans to build a Center of Excellence in Organ Transplants and expand orthopedic services. Under terms of the agreement, the county's annual operating funding to ECMCC will be \$16.2 million, as long as ECMC remains a public benefit corporation. The 2005 lawsuit left that issue unresolved and could have resulted in county budget uncertainty in 2010 and beyond.

The centerpiece of the new agreement involves building a replacement for the current Erie County Home in Alden. The plan calls for a new facility on ECMC's Grider Street Campus

ECMC's turnaround time for kidney transplantation is four times faster than the national average



at a cost of approximately \$105 million that will replace the currently outdated buildings. In addition to shifting jobs to Buffalo, the new facility will add development to the city's East Side.

Also as part of the settlement, ECMCC agreed to reduce the county's current capital obligation to ECMCC from \$23 million to \$11.5 million and earmark it toward construction of the new facility on Grider Street. ECMCC will continue to pay the bond debt incurred when the public benefit corporation was established in 2004.

The settlement agreement includes the transfer of buildings and land between the county and ECMCC. The parties have agreed to trade ownership of certain buildings on the Grider Street Campus and to demolish eight currently unused structures to make way for future development. After construction of the new Erie County Home, the county will retake ownership of the Alden building. The Erie County Legislature needs to approve the agreement.

Finally, the parties reached agreement on retirement liability for employees at ECMCC. The issue involved ECMCC's creation as a public benefit corporation in 2004 and the determination of who was responsible for retirement liability of employees hired when the county ran the system prior to 2004. The agreement focused on the retirement of employees, rather than the hiring dates of employees. The settlement agreement determines that the retirement liability of employees who retired prior to Jan. 1, 2004 is the responsibility of the county and the retirement liability of employees who retired after Jan. 1, 2004 is the responsibility of ECMCC.

"This settlement agreement is a win for this community in countless ways," said County Executive Chris Collins. "For taxpayers, it assures a fixed subsidy and defined capital investment for ECMCC, taking a financial unknown off the table and allowing the county to accurately budget and plan for years to come. For ECMCC, it provides an appropriate subsidy in recognition of ECMCC's growing obligation to care for our community's most vulnerable citizens."



"For our aging population, the settlement agreement dedicates funding toward building a new nursing home with a mission of providing skilled nursing care to indigent seniors," continued Collins. "And for the future of health care in Western New York, it allows ECMCC to move forward with its plans to build Centers of Excellence in Orthopedics and Organ Transplants, improving the level of medical care in our community."

"As ECMCC works to create a new preeminent health care system with Kaleida and Great Lakes Health, this agreement brings financial certainty that will help us plan for better health care for our patients," said ECMCC CEO Jody Lomeo. "I want to also commend the ECMCC board, because as a taxpayer, I too am pleased that we can bring funding certainty to our county government when it comes to ECMCC as it continues to serve Erie County's residents."

The settlement emerged after Collins appointed a panel late in 2008 to agree on county-ECMCC issues that needed resolution. The panel met, identified the issues, and sought to have counsel for the respective parties conduct negotiations. ECMCC counsel Anthony J. Colucci III and Erie County attorney Cheryl Green negotiated the agreement with direction from the county executive and ECMCC leadership. Toward the end of the process, Collins and Lomeo met to compromise on larger issues in the agreement. The ECMCC board approved the 17-page agreement on Dec. 22.

"This is another step in the collaboration of the many parties involved in Great Lakes Health," said Robert Gioia, chairman of the Great Lakes board. "Everyone involved in this complex effort to make health care in Buffalo and Erie County world class continues to keep their eyes on that goal and work effectively toward it."

NYS approved ECMC Ortho, Rehab program expansions/renovations progressing swiftly

The New York State Hospital Review and Planning Council approved late last year (12/29/10) a \$4.29 million expansion of ECMC's Orthopaedic and Rehabilitation Therapy programs/areas. Renovation work is under way to create an all new and enlarged Orthopaedic Suite to include additional offices and exam

rooms and to upgrade the x-ray area to create two new digital imaging rooms. Renovations in Occupational, Physical and Rehabilitation Therapy areas are also in progress. To maintain operations in the Orthopaedic and Rehabilitation areas during construction, the renovations are being completed in five phases:

New Library-Conference Room



Phase A: Doubling the size of the existing orthopaedic suite, the overall space allocated has been increased to accommodate the growing number of orthopaedic patients. A new conference room and library are constructed and several offices are being converted into exam rooms.

Phase B: Under-utilized space is being reconfigured into a larger, more centrally located rehabilitation gym, with adjacent exam and treatment areas being built to accommodate a greater number of orthopaedic patients. A multi-purpose occupational therapy room is planned to include a kiln for use in the growing therapeutic ceramics program.



New Orthopaedic-Rehab Waiting-Registration Area

New Spine Center Waiting Room



Phase C: To enhance privacy and increase efficiency in the registration areas, the Rehabilitation Department entrance, patient registration and waiting areas are consolidated into a central location for both Orthopaedic and Rehabilitation services. The Spine Center waiting area has also been renovated. Three additional offices and three more exam rooms, a room for cast-making and support spaces are being added.



New Digital Imaging Waiting Area



Phase D: Upgrade and replacement of existing x-ray equipment with the installation of the first of two digital imaging units is now finished.

New Digital Imaging Room



Phase E: The construction of a new digital radiology waiting/registration area is completed while a new dressing room and rest room are being built into space made available through the dismantling of the two existing x-ray rooms.

Hope for tomorrow... ECMC Haitian Relief Campaign to rebuild Haitian Orphanage

At the prompting of ECMC CEO Jody L. Lomeo, Dr. Shantikumar Bedmutha, Dr. Timothy DeZastro, Nurse Blair Buczkowski, Rev. Dr. James A. Lewis III, Thomas Quatroche, Ph.D., and Rita Hubbard-Robinson, JD, met with their hearts and minds on the people of Haiti.

“We have to do something in Haiti that will have a lasting impact,” said Dr. Bedmutha from the ECMC Radiology Department. Blair Buczkowski, a nurse on 12 zone 2, who has two adopted children from Haiti, shared that the orphanage from where her children were adopted was deemed uninhabitable by the earthquake. She also explained that she was a volunteer at the orphanage and Hope Hospital, which is part of the community of supportive services funded by the Fondation Pour les Enfants d’Haiti (FEH). “The children had great needs before the earthquake, and I have plans to go there this year to volunteer again. It would be wonderful if we could do something for the children,” said Nurse Blair. So, it was decided that ECMC should focus efforts and financial resources toward the rebuilding of the Haiti Home for Children.



The Haiti Home for Children is a safe, clean, Christian based orphanage for up to ninety children ages two to fourteen. The United States Foundation for the Children of Haiti (USFCH) working as a 501c3 organization, is dedicated to providing financial, medical, and religious support and assistance to the needy children of Haiti through its alliance with Fondation Pour les Enfants d'Haiti. FEH is a Haitian organization, without ties to the Haitian government, which works to save the lives of children in Haiti. FEH is recognized by the governments of both the United States of American and Haiti as an official non-government organization (NGO). It is this organization which has five ministries that includes the Haiti Home for Children, Hope Hospital, a nursery program and a school. Miraculously, Hope Hospital suffered minor damage and has been able to provide treatment for many of the victims of the earthquake in Port au Prince. However, the orphanage will have to be demolished and rebuilt.

ECMC will begin a campaign to rebuild the Haiti Home for Children. A benefit concert is scheduled for March 26th, 2010, in ECMC's Main Lobby. The Buffalo Philharmonic Chorus will be performing a variety of music for this concert. Speakers will be on hand to give personal accounts of their experiences in Haiti and at the Haiti Home for Children. We are asking



each ECMC staff member to donate a minimum of \$10.00. All of the proceeds of this campaign will be donated to the USFCH for the re-building of the Haiti Home for Children in Port au Prince, Haiti. Over 95% of the monies raised will be used specifically for the rebuilding of the orphanage.

"It is my hope that we will have a long relationship with this project and these people—beyond the bricks and mortar. I know we can do even more," said Dr. Bedmutha. Please come out and support the children of Haiti by making a contribution during the benefit concert. For more information on USFCH, the FEH, and the Haiti Home for Children, log-on to: www.usfch.org



Great Lakes Health of Western New York sponsors BPS Career and Scholarship Fair



On Saturday, February 6, 2010, the Second Annual Buffalo Public Schools (BPS) Career and Scholarship Fair was held at Bennett High School. Great Lakes Health of WNY was one of the sponsors for this event, where over 400 youths and their parents learned about and applied for scholarships and financial aid. A Health Care Careers Information Room was very popular staffed with 12 Health Care representatives from Great Lakes Health of WNY (ECMC and Kaleida), the University of Buffalo, and Roswell Park Cancer Institute. Students learned about nursing, pharmacy, respiratory medicine, laboratory medicine, surgical technology, exercise medicine, biology, nuclear medicine, and infection control. Also on hand were UB's Admissions Office and Academic Advisors from the School of Nursing and Public Health and Health Professions. A big thank you is sent out to Joseph Kabacinski, Administrative Director of Laboratory Medicine and Pathology, ECMC, and Gail Singer, Assistant Head Nurse, Operating Room, ECMC, for their presentations and support throughout this event.



Great Lakes Health Radio Show



The new Great Lakes Health Radio Show is now airing every Wednesday at 9:00 A.M. on WUFO 1080 AM. Rita Hubbard-Robinson, from ECMC, and Barbara Franklin, from Kaleida Health, are co-hosts. Learn more about Great Lakes Health, our health, and what's going on in health care both locally and nationally.

ECMC believes in *The Dream*, supports Dr. Martin Luther King Jr. Day celebrations

City of Buffalo celebration

On Friday, January 15, 2010, ECMC was represented by Paula Quesinberry and Rita Hubbard-Robinson at Buffalo's City Hall. Community members and City Hall employees participated in a health and volunteer fair. Paula Quesinberry, ECMC's Stroke Program Coordinator, presented small group and individual Stroke Health classes for participants at the fair. "This is really what will make the difference – educating the public about what a stroke is, what signs to look for, and what to do when faced with a stroke emergency," said Rita Hubbard-Robinson, Corporate Training Director, ECMC. About 350 people participated in the fair this year.

Concerned Citizens Following *The Dream* event

On Sunday, January 17, ECMC participated as a sponsor for the 2010 Dr. Martin Luther King Jr. Day celebration at Kleinhans Music Hall. The program featured various performing artists and prolific speakers. The function paid tribute to the "Kings:" Dr. Martin Luther King Jr. and the "King of Pop," Michael Jackson. A musical tribute was presented by students from the Muhammad School of Music, who danced and sang while playing instruments. A special award of recognition was presented to the Honorable Arthur O. Eve, former Deputy Speaker of the New York State Assembly. Approximately 2,500 people attended this celebration. The annual event was organized by the Concerned Citizens Following the Dream Committee which is chaired by Mrs. Bessie Patterson.



Todd W. Brason elected as Board Chair



Todd W. Brason

The ECMC Lifeline Foundation Board recently elected Todd W. Brason as Board Chair. Brason previously served as Vice Chair of the Foundation and as a Board member. Additional officers include: Clifton M. Bergfeld, Vice-Chair; Penny J. Morgante, Vice-Chair; Robert P. Holliday, Vice-Chair; David R. DiMatteo, CPA, Treasurer; James F. Dentinger, Board Secretary; and Gia Alessandra Coone, Executive Director.

Foundation Chair Todd W. Brason is Chief Executive Officer at WILLCARE. Brason is an active member and a former Chairperson of the New York State Association of Health Care Providers (HCP), and has served as Executive Board Member of the American Association for Home Care. He is actively involved in community organizations in the Buffalo region; he has served as Chair of the Greater Buffalo Chapter of the American Red Cross, and is a member of the Buffalo State College Foundation Board. Brason is a past recipient of the Richard Z. Steinhaus Award given by HCP in recognition of outstanding contributions to the home care community. A graduate of the State University College at Buffalo, Brason lives and works in Buffalo.

Foundation Vice-Chair Clifton M. Bergfeld (Cliff) is Assistant Counsel/Practice Manager with Exigence LLC, a Williamsville based national health care management organization. Bergfeld graduated from the University at Buffalo Law School with a Juris Doctorate degree. Before returning to UB and Buffalo, he was a Financial Planner at UBS Financial Services in Chicago, Illinois. Bergfeld is a very active member of the Western New York Community. He is a Board Member of the University at Buffalo's Alumni Association and is active in the UB Blue and White Club, an Athletic Department booster organization. Bergfeld lives in the City of Buffalo.

Foundation Vice-Chair Penny Morgante is an Area Sales Manager and Vice President for First Niagara Bank. She is currently Vice Chair of Meals on Wheels for Western New York and Erie County Board of Directors. Morgante lives in Hamburg.

Foundation Vice-Chair Robert P. Holliday is the Vice President and General Manager of AT&T in Upstate New York. Holliday sits on the Board of

Directors for the NYS Wireless Association (NYSWA) serving as a member of the Strategic Planning Committee and Co-Chair of the Regulatory Committee. In 2008, Holliday was elected Chairman of the Board of Directors for the Better Business Bureau of Upstate New York and currently serves as Vice Chair of the Boys & Girls Club and is an active support of the United Way. Holliday lives in Orchard Park.

Foundation Treasurer David R. DiMatteo, CPA, is a Partner in the accounting firm Brock, Schechter & Polakoff, LLP, and is a member of the Volunteer Boy Scouts of America. DiMatteo lives in Hamburg.

Foundation Secretary James F. Dentinger is President at McGuire Development Co., LLC. Dentinger is currently serving as Chairman of the Buffalo Urban League, Secretary for the Buffalo State College Foundation, First Vice-chair for the Renaissance Foundation and ESGR Boards and an active member of the Amherst Police and Hospice Foundations. Dentinger resides in Clarence.

Other current ECMC Lifeline Foundation "Directors" (board members) include: Stephen Bell, Eric Mower and Associates; Adin Bradley, Rural/Metro Medical Services; Ryan M. Burke, Buffalo Hospital Supply; Michael E. Cain, MD, University of Buffalo; Shawn Connolly, MBA/CFP, AXA Advisors, LLC; John R. Fudyma, MD, Seneca Health Network; Kathy Greinert, RN, ECMC Volunteer Board; Sharon L. Hanson, Time Warner Cable; Elenora J. Heffner, Community Volunteer; Joan F. Lillis, RN, Community Volunteer; Jody L. Lomeo, CEO, ECMC Corporation; Edwin L. Meyer, EL Meyer & Associates, LLC; Brian M. Murray, MD, ECMC Corporation; James J. O'Neill, Buffalo Fire Department; Michael J. Sammarco, ECMC Corporation; Michael Straeck, Jr, Buffalo Ultrasound; Todd Voelkl, Buffalo Pharmacies, Inc.; and Joseph A. Zizzi Sr., MD, ECMC Corporation.

The ECMC Lifeline Foundation, Inc. is a not-for-profit, 501(c) (3) corporation whose mission is to assist ECMC Corporation in procuring the resources needed to be the medical center of choice through excellence in patient care and customer service.



ECMC Lifeline Foundation Executive Director Gia Coone selected for Harvard University non-profit leadership program



Gia Alessandra Coone

to expand their knowledge base through classroom case analysis and comprehensive reading materials.

Gia Alessandra Coone, Executive Director, ECMC Lifeline Foundation, has been selected to participate in a Harvard University School of Buffalo non-profit leadership development program. The course which begins this spring, offers participants an opportunity

The program dates back to 1951, when a number of Western New York companies recognized the need for continuing business education to serve the development requirements of their staff. A group of graduates of the Harvard Business School responded by developing a case based management course. Since then, more than 1,400 Western New Yorkers have gone through this course. The focus on non-profit leadership was later added and utilizes the same teaching methods. Congratulations to Gia Coone for being selected for this exciting experience!

ECMC Lifeline Foundation 2009 Grants for ECMC Corporation

In 2009, the ECMC Lifeline Foundation made the following grants to ECMC Corporation in support of these most worthwhile projects which impact patient care at ECMC.

\$ 500,000.00	Adolescent Psychiatric Renovation – Construction
\$ 120,000.00	KeyBank Living Skills Suite – Construction & Furnishings
\$ 100,000.00	Noyes Teaching Center – For Equipment Needs
\$ 69,211.00	Radiology Department – Extended Brilliance Workspace Equipment
\$ 13,374.00	Eight Overnighter Chairs & Nautilus Treadmill with Handrails for Psychiatric patients
\$ 5,000.00	ECMC Summer Youth Program
\$ 2,000.00	ECMC Transplant Department/Patient Support Fund to assist transplant patients in times of critical financial need
\$ 1,000.00	Holiday Musical Series for ECMC patients
\$ 665.00	National Kidney Foundation Holiday Tree Decorating Ceremony at ECMC honoring families of organ/tissue donors, living donors, transplant recipients and dialysis patients.
\$ 500.00	Holiday Party for hemodialysis patients
\$ 811,750.00	TOTAL

Thank you for your support of the ECMC Lifeline Foundation. If you are interested in learning more about the Foundation and unique gifting opportunities, please contact Foundation Executive Director, Gia Coone at 716-898-5800.



AT&T's Robert Holliday is Chair of ECMC Lifeline Foundation *Springfest* gala to be held May 1, 2010



Robert Holliday

Springfest, the ECMC Lifeline Foundation's premier annual black-tie gala, will be held on Saturday, May 1, 2010, at the Adam's Mark Hotel.

Each year, a business or community leader serves as chairperson for the foundation's largest fundraiser which raises funds to support important patient care programs at ECMC. This year, the chairperson of the event is Robert Holliday, Vice President/General Manager, AT&T - Upstate New York District. As Vice President and General Manager of AT&T in Upstate New York, Holliday is responsible for all aspects of the company's wireless sales and operations in the 50 counties to the north of Putnam, Orange and Sullivan counties within New York State as well as several counties in northeastern Pennsylvania, with a territory covering more than 6.9 million people. A 25-year industry veteran, Holliday joined the company in 1991 and has held various Sales and Operations leadership positions in Chicago, San Diego, Dallas, New York City, Philadelphia and New Jersey.

A vocal advocate for local business and innovation, Holliday sits on the Board of Directors for the New York State Wireless Association (NYSWA) where he serves as Treasurer as well as Co-Chair of the Regulatory Committee. In 2008, he was also elected to a two-year term as Chairman of the Board of Directors for the Better Business Bureau of Upstate New York.

Holliday has a strong dedication to the community and currently serves as Vice Chair of the Boys & Girls Clubs of Buffalo Board of Directors and was recently awarded the *President's Volunteer Service Award* presented by the President's Council on Service and Civic Participation for his work with the Club.

Holliday also serves on the Board of Directors of the ECMC Lifeline Foundation and on the Board of Directors of the Buffalo Urban League. He is an active supporter of the United Way and, as an Eagle Scout himself, of the Boy Scouts of America. Holliday resides in Orchard Park.

Several very attractive *Springfest* event sponsorship levels are offered. Those individuals or organizations interested in obtaining additional information, sponsoring *Springfest*, and/or wishing to purchase tickets, should contact ECMC Lifeline Foundation Executive Director Gia Coone at 716-898-5800.

ECMC Lifeline Foundation, Inc. was created as a not-for-profit corporation with a mission to assist ECMC in establishing the resources needed to support the medical center's Adult Regional Trauma Center and its Culture of Care through excellence in medical and customer services. Since ECMC is now an independent Public Benefit Corporation and is no longer a part of Erie County, it seeks to receive support from the community it has helped for so long and from those who may need its services in the future.

Margaret Marshall - February



Margaret Marshall, R.N., has been working at ECMC for over 30 years. Her positive attitude, compassion and ability to relate to patients are all examples for us to follow. After all this time, her passion for her job, patients and co-workers has not wavered. She is an excellent teacher and a true asset to ECMC. Thank you, Margaret, for a job well done.

Donna Mentecky - February



Staff Pharmacist **Donna Mentecky, R.Ph.**, has shown dedication to her department, fellow employees and patients. Not only is Donna relied upon to train new employees, but she also takes on a myriad of projects within the department. She can be consistently depended upon to help out whenever needed. Donna is one of the most reliable and knowledgeable employees in the Inpatient Pharmacy Department.

Pandora Rathgeber - January



Pandora Rathgeber, R.N., has been a dedicated dialysis nurse for over 20 years. She has helped train new nurses. Her knowledge of dialysis has been a major support to the unit, and her teaching and care for patients has helped deliver excellent service. Pandora's willingness to learn, then share new and better ways to help patients has been a major accomplishment.

In addition, her organizational skills help keep the unit running smoothly. The report she has established with other nurses throughout the hospital has helped in solving problems and coordinating continuity of care for the dialysis patients. Her encouraging and happy demeanor is uplifting, while the outstanding care she delivers has been noted by numerous patients.

Most recently Donna handled an incident involving hemodialysis patients. She took it upon herself to field the calls from dialysis, call admissions to help fix the problem, and re-enter into the system every patient seen that day so they could receive their medications, all this in addition to doing her assigned duties as the IV Pharmacist.

Donna Mentecky's patience and dedication has made her worthy of this recognition.

Jennifer Dombrowski - January



Senior Occupational Therapist **Jennifer Dombrowski, Sr. O.T.**, is a true professional. She comes to work with a smile and a hello and enters each patient's room with the same enthusiasm. Jennifer is attentive to the patient's needs and questions. She follows up, alerting nurses to make sure proper medication is given. She searches for appropriate services by calling to verify information to maintain patient safety at all times. In addition, Jennifer effectively communicates with fellow staff members, initiating assessments and ordering additional therapy if necessary. Jennifer Dombrowski continues to be an asset to the Department of Rehabilitation and ECMC.

Angie Schwind - February



Angie Schwind joined the Volunteer Board in 2002. She currently works in the gift shop and has been serving as Treasurer for the Volunteer Board since 2008. Since starting as Treasurer, Angie's bookkeeping, fundraising and reinvesting has helped the Volunteer Board save and raise money. Involved in all aspects of the finances, Angie Schwind has been a real help in increasing the Volunteer Board's assets which ultimately benefits patient care at ECMC. Thank you, Angie, for a job well done!

Ketan Bedmutha - January



SNF Volunteer **Ketan Bedmutha** has been a valuable asset to the Skilled Nursing Facility (SNF). Ketan is known to lend an extra hand and go above and beyond to help SNF residents. Most recently, Ketan used his own money to make a homemade strawberry milkshake for one of the residents, just because she said she would love to have one. He took the blender and supplies to her room and made it for her there. The smile on her face was priceless. From helping out at bingo, dressing up as Santa to assisting our residents back and forth to their rooms, Ketan has been a Godsend to the SNF!

The
Healthcare Association
of New York State

Proudly Recognizes

Erie County Medical Center Volunteer Board

with the

2009 Distinguished Service Award

In Recognition of Your Service
to Your Health Care Organization
and Your Community

A handwritten signature in cursive script that reads "Daniel Sisto".

Daniel Sisto, President



Healthcare Association
of New York State

Thank you ECMC...

1/27/2010

Dear Sir,

In the early morning hours of Jan. 1, 2010, our two teenage daughters were involved in an automobile accident on Rt. 400 in Elma. Our youngest child, Emily Gangloff, age 14, was seriously injured in this single car collision. Our 17 year old daughter, Mary Beth, was not seriously harmed, but the driver suffered some injuries and a young man perished shortly afterward. In the three weeks Emily was hospitalized at your extraordinary hospital, we came to realize what a gem Western New York has on Grider Street in Buffalo!

From the instant Emily arrived in the emergency room, right up through her release and continuing rehabilitation, we know she has received the finest care by the finest individuals we could have ever hoped for. The teams that cared for our daughter in the trauma ICU were without equal, in our estimation. From that unit, we were transferred to the seventh floor, where the staff was beyond exceptional. Our final destination in your facility was the eighth floor, where Emily was given care that was second to none. All along the way, we were treated with professionalism and, more importantly, compassion. We never dreamed this was possible in this day and age! Whether it be doctors, nurses, rehab personnel, maintenance, dietary, counselors; everyone we encountered was wonderful in every way imaginable. My wife and I consider our family extremely fortunate that we were cared for by your tremendous family at ECMC.

We have no doubt whatsoever that our dear Emily would not be where she is today (well on the road to recovery) if not for the concentrated efforts of the staff at your marvelous institution. We have been eager to tell anyone who will listen that our experience at ECMC was a gift given to us at a time when anything less would have meant catastrophe for our family! Please accept our heartfelt gratitude and know that we could never place a fair price on the treatment we received while in your care. Words cannot express what we all feel about everyone we met during the past month, and we hold you all in the highest regard. May God bless your entire staff, and may you continue to be a jewel in our community!

Many Thanks,
William E. & Lynn M. Gangloff

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MED-CENTER

Pulse

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ECMC Med-Center Pulse Publication Schedule

Published by the ECMC Corporation Public Relations/Communications Department, *Med-Center Pulse* is now published every other month (bimonthly as a two-month issue) available at the end of the second month of each bimonthly issue. Therefore, the article/photo submission schedule is revised accordingly. All submissions must be received by the end of the first month of the issue as follows:

ISSUES	SUBMISSION DUE DATES
January-February	End of January
March-April	End of March
May-June	End of May
July-August	End of July
September-October	End of September
November-December	End of November

ALL SUBMISSIONS ARE REQUIRED IN ELECTRONIC FORM (either as text in e-mail or as Microsoft Word files/attachments). Photographs must be forwarded as digital files/scans and attached to e-mail or submitted on CD, DVD, or USB devices.

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ECMC Lifeline Foundation 2010 Events

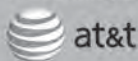
The 21st Annual ECMC Lifeline Foundation Springfest Gala, benefiting patient care at ECMC

proudly presents
national recording artist
Big Bad Voodoo Daddy!

Saturday, May 1, 2010
at the Adams Mark Hotel

To find out how you can support ECMC through this year's Springfest Swingfest Gala, call the ECMC Lifeline Foundation at:
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