

March 1, 2024

Dear Resident / Responsible Party,

The month of March we celebrate National Woman's Month as declared in 1987 by Congress. A Presidential Proclamation is issued every year which honors the extraordinary achievements of American women. The Proclamation on Woman's History Month, 2024, issued on February 29, 2024, celebrates "the courageous women who have helped our Nation build a fairer, more just society."

The facility recently introduced a weapons detection system that is staffed with Hospital Police personnel during regular visiting hours. All vendors, visitors, and patients are required to successfully pass through the systems when entering the building. This level of support is unparalleled within our community and exemplifies ECMC's commitment to ensuring the safety and security of our organization. As such, we wish to recognize and thank the ongoing efforts of ECMC Hospital Police personnel.

We are committed to advocate your rights as a resident within our facility. It is our goal to ensure the promotion of dignity, respect, and a comfortable living environment, while ensuring quality of care and life. Please be reminded that Marcell Gardy-Batson, RN, BSN, MHA, Assistant Director of Nursing, is our Grievance Officer. Please be assured that should you file a concern/complaint, we will work to resolve your concern within a timely manner.

Participation in monthly Resident Council meetings is encouraged by all Residents who wish to attend. Should you have immediate questions regarding Resident Council, please contact your neighborhood staff from Activities or Social Work, at your convenience.

As a Resident of Terrace View, if you wish to receive the COVID-19 vaccination and/or booster vaccination (if eligible), we will be happy to assist you.

Lastly, I wish to thank the staff for their tireless dedication and continued commitment to providing exceptional care to the residents of our home.

Sincerely,



Stephen R. Woodruff, MS, OTL, LNHA
Administrator