## our passion **vour patients**



## My passion...

"T'm passionate about providing the best possible service to our patients. My goal is to function efficiently while demonstrating compassion to each patient I serve. I demonstrate this each day by taking x-rays with speed and accuracy while ensuring that each patient is as comfortable as possible."

Kyle Ingraham, RT Radiologic Technologist

## **Letters from our Patients**

My husband has been in your hospital on almost every floor, from ER to Trauma to MICU. My husband is on a vent and he gets dialysis three times a week. I have the utmost regards for the doctors and nurse practitioners. The reason I am writing this letter is because of the nurses on the 12th floor, zone 3. These nurses have gone beyond in the care they give John -- the care, patience and understanding of his behavior and health issues. These nurses make sure he gets the care he needs. The nurses are always pleasant when they come in. They're always on top of things with his care. There were times when they spotted something was going on with him and got right on top of it before it got worse. They explain everything they're doing or what they've given him.

I am there almost all day, seven days a week and I see what these nurses do, not only for John, but their other patients. They work as a team. When one of the nurses need help, the others are always there to give a hand. I remember the one day John's heart rate was up and his blood pressure dropped. When the alarm went off, they all came running. They saved him that day. I know John is in good hands and so are the other patients they care for. These nurses really work hard, harder than you know. Kizzy, the unit manager, when they chose her for her job, it was the best thing you could have done. She is always there for the patients and families. You have a great team of nurses on the 12 floor, zone 3. These nurses should be recognized for the great care they give to their patients and families. Thank you.

Susan, wife of John





The difference between healthcare and true care<sup>™</sup>

