## our passion **vour patients**



## My passion...

"I am proud to work alongside a group of extremely dedicated nursing professionals. Not only do they bring their knowledge and expertise to work every day, they bring their core values of compassion, empathy and caring. They want to make a difference in the lives of the sickest of the sick: the patients, their families and loved ones. What is great about ECMC is that I believe this to be true, not only about the nurses who work for me in my department, but all the nurses at ECMC."

Timothy J. Kline, RN, BSN Unit Manager, Critical Care

## **Letters from our Patients**

On [a] Monday morning [in] February, my mother Helen was brought to the ER here at ECMC. The care she got here was amazing. Everyone was so attentive to her needs. The doctors and nurse were great and everything was explained to us. They are all an asset to this hospital, especially John and Maria. Maria is a phenomenal person. Her compassion and caring towards people is like nothing I've ever seen before. She is truly an exceptional person and a great asset to this hospital.

My mom was put up on the 12th floor for observation and everyone up there was great too, especially Carrie. My mom said this was the best hospital she was ever in and appreciated all that was done for her. She came home on Wednesday, February 6th.

Once again, thanks for taking great care of my mom.

Sharon, Daughter of Helen



