

our passion  our patients



## My passion...

*“Caring for burn patients has been my passion for over a decade. There is nothing more rewarding than helping a patient and their loved ones recover from a traumatic injury, both emotionally and physically, watching them heal and thrive a little more each day, knowing that I made a positive difference in someone’s life.”*

**Jessica Park-Brooks, RN**  
General Duty Nurse,  
Roger W. Seibel, MD, Burn Treatment Center

## Letters from our Patients

I need to express my family’s gratitude to the staff of ECMC for their incredibly competent and compassionate care for my Nana, who passed away.

The entire staff of 6Z1 were so attentive. People who were not directly involved in our case consoled my family and me in the hallway and offered us chairs, tissues, and hugs. Tara checked on us and my Nana often, and she held her hand. Nana’s nurses, Krystal and Kristen, were very attentive but also gave us our space when we needed it. I know Peggy and Maria worked behind the scenes to accommodate us and provide for us.

Dr. Grimm came in more than once, even though she was under no obligation to do so. She was patient and so compassionate in speaking with my Nana and my family. She gave hugs and smiled, and her kindness was truly heartwarming and comforting.

Dr. Siva was directly involved with our case, as he took over upon Rapid Response. He was, without exaggeration, the most *human doctor* I have ever dealt with. He spoke of his own grandmother. He called my Nana “my dear.” He repeatedly asked how we were all doing and checked in multiple times. He hugged us and put his hands on our shoulders to comfort us. And he was equally thorough and professional in patiently explaining things to us all in a way that was accessible and relatable.

My Nana was truly one in a billion--the most beautiful, faithful, devoted, resilient, positive person I will ever know. She lived a beautiful 95 years on this Earth, and you all afforded her a much deserved and equally beautiful death; and you gave my family the gift of the most beautiful goodbye we could have ever asked for. We are more grateful than we could ever express. Thank you, thank you, thank you.

*Danielle, Granddaughter, & Family*

