

our passion  our patients



My passion...

"I am so passionate about patient care at ECMC because the patients are my family. I am working in the community where I live and play. My father's life was saved after a kidney transplant last year, and my mom gets her primary care here. Every time I smile at a patient, and provide care, I know I am helping someone's mom, dad, sister or brother. Helping patients at ECMC means I am helping family, and nothing is more important."

Yvonne T. DuBois, LMSW, MBA

Training Coordinator

The YOUiversity - ECMC's Human Resources

Training Department

Letters from our Patients

From June 30 to July 11, my wife was a patient in the trauma intensive care unit at Erie County Medical Center. During that time, I made two visits each day, often accompanied by my daughter and sister-in-law and other members of our families.

I write at this time to express our profound gratitude for the wonderful care [my wife] received while under the care of the doctors and nurses of the TICU. What we witnessed in the care she received was truly remarkable. To a person, everyone performed his or her responsibilities with competence, compassion and great sensitivity not only to her needs, but also to those of her family members and friends.

Unfortunately, [my wife's] injuries were such that she did not survive the terrible accident that occurred in our home. Had it been possible for her to survive, however, it is clear that she could not have been in better hands. Everything that could be done for her was done, and it was done well.

Given the nature of your work, you probably do not hear often enough what wonderful human beings you are. Every day you meet complete strangers, and you care for them in a manner that respects the dignity of the human person.

May God bless all of you for the important work you do for others.

Linus, Husband

