

I-1.) Operations and Accomplishments *(in reverse chronological order; December through January)*
Public Authorities Law §3642(1); Public Authorities Law §2800; and the Sale Purchase and Operation Agreement, §6.8

ECMC Continued to see Record Number of Patients in 2017

Patient discharges exceed 19,000 for first time in hospital's history; transplants and orthopaedic surgeries increase versus 2016; Terrace View earns four-star rating

Erie County Medical Center Corporation, in 2017, continued to see a record number of patients. For the first time, inpatient hospital visits exceeded 19,000. Inpatient surgeries were up 9.7% and total surgeries increased by 1.3% over 2016; growth occurred in: orthopaedic surgeries (3%), kidney transplants (8%) and neurological surgeries (19.6%). Additional growth occurred in the hospital's outpatient clinics, including Primary Care (2%), Neurology (3.7%), Urology (2.5%), Cardiology (5.4%) and the Center for Occupational and Environmental Medicine (5.1%), and similar increases occurred in ECMC's Department of Rehabilitation Services – Inpatient admissions increased by 19.5% and Outpatient services increased by 25.2%. ECMC also saw an increase in the acuity, or level of illness in patients, with an increase of 14,155 patients admitted through the Emergency Department and an acute case mix index of 1.85 (an indicator of patient's severity). In addition to this solid operations volume, ECMC's Terrace View Long-Term Care Facility in May earned a Four-Star Rating for Overall Quality from the federal Centers for Medicare and Medicaid Services (CMS).

ECMCC President and CEO Thomas J. Quatroche Jr., Ph.D. said, "While 2016 was a record-setting year for ECMC, 2017 built on that success and continued our growth and high patient volumes. More and more a hospital of choice for the residents of our region, as confirmed by such strong activity in areas such as orthopaedics, transplants and neurology, ECMC maintains our high quality standards as the region's only Level I Adult Trauma Center and strengthening our collaborative partnership with both Kaleida Health and the University at Buffalo. But what truly sets ECMC apart is the over 3,000 dedicated caregivers that make the hospital so special and successful. Their care and compassion for every patient that seeks our care is second to none, which is reinforced by our consistently high patient experience scores. Now in our 100th year of delivering healthcare services from our Grider Street campus, ECMC is proud to maintain the high level of excellence first established here in the early years of the 20th Century."

ECMCC Earns Highest Patient Safety Rating in Annual National Survey

ECMC's commitment to delivering quality patient care supported by leading national survey; ECMC one of only 14 hospitals out of 139 in New York State to receive 'A' Patient Safety Score

Erie County Medical Center Corporation, on April 13, 2017, announced that The Leapfrog Group, an independent, national not-for-profit organization founded more than a decade ago by the nation's leading employers and private health care experts, has rated ECMC's overall patient safety score at 'A', which places it among one of only 14 hospitals out of 139 in New York State to receive 'A' Patient Safety Score. Nationally, 823 hospitals across the country received such a score. The Leapfrog patient surveys assess: medical errors, accidents, injuries, infections and patient experiences. The national organization is committed to driving quality, safety, and transparency in the U.S. health care system; their annual patient safety surveys assign A, B, C, D and F letter grades to hospitals nationwide. ECMC earned an 'A' rating by demonstrating, "its commitment to reducing errors, infections, and accidents that can harm patients."

Leah Binder, President and CEO of The Leapfrog Group said, "Hospitals that earn top marks nationally in the Leapfrog Hospital Safety Grade have achieved the highest safety standards in the country. That takes commitment from every member of the hospital staff, who all deserve thanks and congratulations when their hospitals achieve an 'A' Safety Grade.

Thomas J. Quatroche, Jr., Ph.D., ECMC President and CEO said, "On behalf of the over 3,000 dedicated and skilled caregivers at ECMC, we are thrilled to receive this exceptional rating from such a respected

national organization. This rating confirms what we have worked towards repeatedly in recent years – the quality and compassionate care of our doctors, nurses, clinicians, dieticians, housekeeping, plant operations staff, our ECMC family, have all contributed to making ECMC a hospital of choice for patients seeking our care. The collective commitment of all of our caregivers is what led to this very important national recognition, which highlights ECMC’s success in providing true care.”

Dr. Brian Murray, ECMC Chief Medical Officer said, “ECMC’s patient safety scores have been improving steadily and this score represents the high level of excellence and professionalism our caregivers provide every day to each patient in our care. ECMC’s high standard of care is evident in every service area of the hospital and we take great pride in this type of outside recognition, particularly from such a respected and leading national organization like The Leapfrog Group.”

Karen Ziemianski, MS, RN, ECMC Senior Vice President of Nursing said, “We are very excited and thankful that The Leapfrog Group has bestowed such a high ranking on ECMC, underscoring the unique and strong culture of dedicated caregivers that truly distinguish ECMC. We are committed to treating each patient that comes to us with the highest level of quality care.”

Developed under the guidance of an Expert Panel, the Leapfrog Hospital Safety Grade uses 30 measures of publicly available hospital safety data to assign A, B, C, D and F grades to more than 2,600 U.S. hospitals twice per year. It is calculated by top patient safety experts, peer-reviewed, fully transparent and free to the public.

Of the 2,639 hospitals issued a Hospital Safety Score nationally, 823 earned an A, 706 earned a B, 933 earned a C, 167 earned a D and 10 earned an F.

ECMC’s Terrace View Long-Term Care Facility earns Four-Star Quality Rating from CMS

Erie County Medical Center (ECMC) Corporation, on May 25, 2017, announced that the Centers for Medicare and Medicaid Services (CMS), part of the Department of Health and Human Services (HHS) has determined that ECMC’s Terrace View Long-Term Care Facility earned a Four-Star Rating for Overall Quality. Terrace View is one of only 12 nursing homes out of 102 in Western New York rated by CMS with 4 Stars for Overall Quality.

The newly assigned CMS ratings for Terrace View include: Four Stars for Overall Quality, Five Stars for Quality Measures, Four Stars for Staffing, and Four Stars for RN Staffing. The Quality Measure (QM) Rating was scheduled to be posted by CMS on their “Nursing Home Compare” website as of May 24, 2017. The data used in the ratings are from the Minimum Data Set (MDS) 3.0 quality measures for all four quarters of 2016 and claims-based quality measures data from 7/1/2015 through 6/30/2016. (MDS is part of the U.S. federally mandated process for clinical assessment of all residents in Medicare or Medicaid certified nursing homes.)

Thomas J. Quatroche Jr., PhD, ECMC President and CEO said, “This is a significant achievement for Terrace View. At the end of the day, this achievement is about the commitment of our Terrace View caregivers and their focus on the residents who live there. We continue to be very proud of quality scores achieved by the entire ECMC and Terrace View Family, as they continue to strive for the very best care for our patients and residents in everything they do.”

Russell J. Salvatore Provides Generous Donation to Erie County Medical Center Corporation’s Capital Campaign

***On Valentine’s Day, Beloved Buffalo Restaurateur/Philanthropist Commits \$1Million to ECMC’s
Capital Campaign; Generous Donation Boosts Campaign to Over \$2.5 Million***

Erie County Medical Center Corporation (ECMCC) announced, on February 14th, 2017, that renowned Buffalo restaurateur and philanthropist Russell J. Salvatore has provided a special Valentine’s Day gift to the hospital he loves by generously committing \$1 million to the hospital’s capital campaign. With the contribution from Mr. Salvatore, ECMC has raised \$2.5 million for its capital campaign, which is just beginning the process that will lead to the building of a new state-of-the-art Trauma Center/Emergency Department, as well as other capital improvements at the hospital, including the main entrance/lobby. In July 2014, Mr. Salvatore donated \$500,000 that led to the opening of the Russell J. Salvatore Orthopaedic Unit in 2015 on the sixth floor of ECMC. He had also previously in 2012 donated \$250,000 to upgrade televisions in patient rooms.

Russell J. Salvatore said, “ECMC holds a special place in my heart, demonstrating every day why it is truly our community’s regional hospital. The quality care that each doctor, nurse, clinician and every employee provides for patients like me is really what sets ECMC apart. I have seen firsthand just how skilled and dedicated the ECMC caregivers are and I know that level of care is provided to every patient that comes to ECMC. It is important to me to express my thanks and gratitude to the entire ECMC staff and I am very happy to make this contribution and support their vitally important capital campaign.”

ECMCC Chair Sharon L. Hanson said, “On behalf of my fellow Board of Directors at ECMCC we are truly grateful for the support and kindness Russell Salvatore has bestowed on ECMC through the years, but this contribution is remarkable and incredibly generous. Russell Salvatore is an icon of our community, who has always demonstrated through amazing acts of kindness just how compassionate and caring he is for Buffalo and Western New York. We are very thankful that he has chosen to make such a significant donation to the hospital’s capital campaign.”

ECMC Foundation Chair Jonathan Dandes said, “The ECMC Foundation and its Capital Campaign Committee are both humbled and tremendously appreciative of this magnificent gesture by Mr. Salvatore, one of WNY’s iconic community leaders. The unparalleled statement of support for the ECMC Foundation, and our capital campaign demonstrates the depth and breadth of community support for our Trauma Center. With this gift, ECMC Foundation will continue to work tirelessly to complete the funding element of this project, which will provide our community with a world class, state-of-the-art trauma center. It is an honor for me to recognize the members of the ECMC Foundation Board of Directors and our Capital Campaign community volunteers. We are eternally grateful to Mr. Salvatore for his generosity and commitment to ECMC.”

ECMCC President and CEO Thomas J. Quatroche Jr., Ph.D. said, “Russell Salvatore has been and continues to be a generous and incredibly supportive friend of ECMC. As he has shown before, he has been a stalwart benefactor of the hospital, but more importantly, he has always expressed his admiration and love of the thousands of ECMC caregivers who make our hospital so special and unique. By again showing such strong support for ECMC, Russell Salvatore leads by example and reminds us all just how special he is for our entire community. We are deeply appreciative of his support of ECMC and for this critically important capital campaign.”

ECMC’s new Trauma Center/Emergency Department will address an important community need by expanding the health care delivery system’s capacity to serve patients that require emergency medical attention, serving as a referral source for other area hospitals to transfer patients that require specialized emergency care, advancing ECMC’s engagement and investment in the City of Buffalo’s Delevan-Grider Corridor, and building on ECMC’s growing and dynamic relationship with the State University of New York at Buffalo (School of Medicine) and Kaleida Health System.

ECMC Unveils Renderings of New Russell J. Salvatore Atrium Entrance
Beloved Buffalo Restaurateur/Philanthropist's Generous \$1Million Donation to ECMC's Capital Campaign Supports Construction of Dramatic, Modern Hospital Entrance

On Valentine's Day 2017, Erie County Medical Center Corporation (ECMCC) announced that renowned Buffalo restaurateur and philanthropist Russell J. Salvatore had provided a special Valentine's Day gift to the hospital he loves by generously committing \$1 million to the hospital's capital campaign. On December 18, 2017, amid Hanukkah and just days away from Christmas, ECMC revealed architectural renderings of the future Russell J. Salvatore Atrium that will become the new main entrance into the hospital thanks to Mr. Salvatore's strong commitment to the hospital.

Russell J. Salvatore said, "I know personally what a remarkable hospital ECMC is, with the most talented and dedicated doctors, nurses and support staff. This new entrance to the hospital, which I am very proud to support, will provide an inspiring and welcoming environment to everyone who enters. As our community's regional hospital, providing quality, life-saving care to all, the new Russell J. Salvatore Atrium will contribute positively to each patient's experience at ECMC."

ECMCC Chair Sharon L. Hanson said, "We are honored and very grateful to Russell Salvatore for his generosity and support of ECMC and on behalf of my fellow Board of Directors at ECMCC we thank him for his continuing kindness toward our staff and the patients they serve. This new main entrance to ECMC will serve as a warm and welcoming area for everyone who enters the hospital. It is a truly beautiful expression of Russell Salvatore's remarkable love and appreciation for ECMC."

ECMC Foundation Chair Jonathan Dandes said, "As we have said many times in the past due to his extraordinary support and kindness, the ECMC Foundation and its Capital Campaign Committee are both humbled and tremendously appreciative of Russell Salvatore's commitment to the mission of our hospital. He is truly one of WNY's iconic community leaders and he demonstrates regularly his unwavering support of institutions like ECMC that make such a positive difference in the lives of our region's residents. Thanks again to his generosity, the new Russell J. Salvatore Atrium will provide a very beautiful and inviting entrance into ECMC."

ECMCC President and CEO Thomas J. Quatroche Jr., Ph.D. said, "Our ECMC family knows well the philanthropy and strong support Russell Salvatore has repeatedly provided to the hospital. He continues to be a strong advocate of the life-saving care our thousands of caregivers provide every day to the patients they serve and Russell Salvatore, with this remarkable donation that will literally change the face of ECMC, reminds us all just how special he is for our entire community. Words are not enough to properly express our gratitude, but our doctors, nurses and support staff, along with the patients they serve and our entire community will long remember and admire Russell Salvatore for what he has done for ECMC."

With the contribution from Mr. Salvatore, ECMC has raised over \$7.5 million for its capital campaign, which will lead to the new hospital entrance and the building of a new state-of-the-art Trauma Center/Emergency Department. In July 2014, Mr. Salvatore donated \$500,000 that led to the opening of the Russell J. Salvatore Orthopaedic Unit in 2015 on the sixth floor of ECMC and he had also previously in 2012 donated \$250,000 to upgrade televisions in patient rooms.

**ECMC Receives Grant for Trauma Center/Emergency Department Project from
The John R. Oishei Foundation**
*The John R. Oishei Foundation provides generous \$1,000,000 grant supporting ECMC's planned
Trauma Center/Emergency Department modernization effort*

Erie County Medical Center (ECMC) Corporation today, on December 20, 2017, announced its receipt of a generous \$1,000,000 grant for the hospital's future Trauma Center/Emergency Department from The John R. Oishei Foundation. ECMC Corporation submitted an application to The John R. Oishei Foundation requesting a capital support grant for ECMC's new Trauma Center/Emergency Department. The grant was reviewed and authorized through the Directors of the Foundation.

Robert D. Gioia, President, The John R. Oishei Foundation stated, "The John R. Oishei Foundation, recognizing the vital role ECMC plays in the delivery of quality healthcare services for the residents of Western New York, particularly through the hospital's Trauma Center/Emergency Department, is very pleased to help fund a project that will benefit for many years the residents of our region."

ECMC Corporation President and CEO Thomas J. Quatroche Jr., PhD, said, "ECMC is very thankful to the Directors of the John R. Oishei Foundation for their strong support of ECMC and their confidence in our planned expansion of the hospital's Trauma Center/Emergency Department. On behalf of our thousands of dedicated caregivers, especially the hundreds of physicians, nurses and support staff in our Trauma Center/Emergency Department, I thank the John R. Oishei Foundation for this very generous contribution toward our capital campaign. This significant donation underscores the vitally important role ECMC plays in the overall health and safety of our community and demonstrates the recognition and appreciation that The John R. Oishei Foundation has in our caregivers for the life-saving work they perform each day for the residents of our community."

Erie County Medical Center Corporation (ECMCC) plans to relocate its existing Trauma Center/Emergency Department into a newly-constructed ground floor facility on its Grider Street health campus. As the region's busiest and only Level 1 Adult Trauma Center and Emergency Department serving the 1.5 million residents of the eight counties of Western New York, it is imperative to expand to meet current and future demands for appropriate trauma and emergency care. The Trauma Center/Emergency Department serves patients for trauma, emergency psychiatric conditions via ECMC's Comprehensive Psychiatric Emergency Program ("CPEP") and traditional medical conditions and is best suited of any of the region's Emergency Departments to handle mass casualty, disaster-related circumstances.

The new Emergency Department will contain greater efficiencies in patient flow and staff workflow thereby enabling the Department's medical services team to achieve high quality standards and outcomes. The customized layout of the space will better align with physicians' and staff's work flow while creating a more patient-oriented space containing larger rooms to accommodate patients' families and the medical services team.

**ECMC Receives Cummings Foundation Grant for
Trauma Center/Emergency Department Project**

*James H. Cummings Foundation, Inc. provides \$200,000 grant supporting ECMC's planned Trauma
Center/Emergency Department modernization effort*

Erie County Medical Center (ECMC) Corporation, on June 20, 2017, announced its receipt of a generous \$200,000 grant for the hospital's future Trauma Center/Emergency Department from the James H. Cummings Foundation, Inc.

Charles Kreiner, President of the Cummings Foundation said, "The Board fully recognizes the significant and life-saving care that happens in the ECMC Trauma Center/Emergency Department. We are proud to support the renovations that will allow the Center to continue to provide our community with state-of-the-art care when facing life-threatening medical trauma."

Jonathan Dandes, Chair, ECMC Foundation said, “We are thrilled with this very generous grant from the Cummings Foundation and thank the Foundation’s Board of Directors and Executive Director Mary Jo Hunt for their support of ECMC’s future Trauma Center/Emergency Department. This gift from the Cummings Foundation will make a significant impact on our continuing effort to generate support for this vitally important project.”

ECMC Corporation President and CEO Thomas J. Quatroche Jr., PhD said, “ECMC is deeply appreciative to the Cummings Foundation for demonstrating their strong support of our future Trauma Center/Emergency Department and we thank them. This grant underscores the confidence and appreciation the Cummings Foundation has for the life-saving work performed every day by the thousands of ECMC caregivers for the residents of Western New York. To receive such a generous contribution for our capital campaign program highlights the critical role ECMC plays in the overall health and safety of our community.”

The James H. Cummings Foundation was established to support the philanthropic vision of its namesake. Throughout its 55-year history, the Foundation has aided countless organizations engaged in advancing charitable interests according to the guidelines and policies espoused by Mr. Cummings. Admired for his unassuming manner, friendly air, and a quiet generosity, Mr. Cummings was dedicated to giving back to the communities he called “home.”

As a vital resource to Western New York residents, ECMC’s Trauma Center/Emergency Department serves patients for trauma, traditional medical conditions and emergency psychiatric conditions through the area’s only 24-hour Comprehensive Psychiatric Emergency Program. It provides the greatest volume of trauma and emergency services in the region, making the construction of a new, state-of-the-art facility imperative.

ECMC’s Trauma Center/Emergency Department is a critical learning and training environment for medical students, residents and fellows. It is one of two primary training sites for the University at Buffalo’s 48 Emergency Medicine residents as well as residents from Internal Medicine, Anesthesiology and Ear, Nose & Throat. In 2018, UB will welcome its first new class of radiology residents since 2006; ECMC will play a key role in training these residents, expecting to train four radiology residents each year. The new facility features four trauma rooms with an intradepartmental imaging suite. The hospital requested funding from James H. Cummings Foundation, Inc. to support this state-of-the-art radiology suite, which will provide greater efficiency in workflow and multidisciplinary care in which emergency medicine clinicians, radiologists & residents collaborate on diagnosis and treatment.

The new Trauma Center/Emergency Department will address an important community need by expanding capacity to serve more patients annually; build on ECMC’s strong and growing relationship with UB; train the next generation of emergency medicine clinicians; and recruit top residents to work in a state-of-the-art setting.

**ECMC Receives Grant for Trauma Center/Emergency Department Project from
The Margaret L. Wendt Foundation**

*The Margaret L. Wendt Foundation provides \$250,000 grant supporting ECMC’s planned Trauma
Center/Emergency Department modernization effort*

Erie County Medical Center (ECMC) Corporation, on October 31, 2017, announced its receipt of a generous \$250,000 grant for the hospital’s future Trauma Center/Emergency Department from The Margaret L. Wendt Foundation. ECMC Corporation submitted an application to The Margaret L. Wendt Foundation requesting a capital support grant for ECMC’s new Trauma Center and Emergency

Department. The grant was reviewed and authorized through The Margaret L. Wendt Foundation trustees Robert J. Kresse, Thomas D. Lunt, and Janet L. Day.

The Margaret L. Wendt Foundation Trustees stated, “The Margaret L. Wendt Foundation is pleased to be funding a project that benefits everyone in Western New York.”

Jonathan Dandes, Chair, ECMC Foundation said, “We are very pleased and thankful to The Margaret L. Wendt Foundation for this very generous grant. I thank the Foundation trustees for their support of ECMC’s future Trauma Center/Emergency Department. This gift will make a major impact on our efforts to generate further support for this vitally important project.”

ECMC Corporation President and CEO Thomas J. Quatroche Jr., PhD, said, “ECMC is greatly appreciative to The Margaret L. Wendt Foundation for their strong support of ECMC’s future Trauma Center/Emergency Department. I thank their trustees for this very generous contribution toward our capital campaign. This significant donation highlights the critical role ECMC plays in the overall health and safety of our community and underscores the recognition and confidence that The Margaret L. Wendt Foundation has in the thousands of ECMC caregivers for the life-saving work they perform each day for the residents of our community.”

NYSDOH Approves ECMC’s New Emergency Department Project
Required state approval clears way for new state-of-the-art Trauma Center/Emergency Department

Erie County Medical Center (ECMC) Corporation, on June 9, 2017, announced that the New York State Department of Health (NYSDOH) unanimously approved ECMC’s Certificate Of Need (CON) for construction of the hospital’s future Trauma Center/Emergency Department (TC/ED). The action took place through DOH’s Public Health and Health Planning Council.

ECMC Corporation President and CEO Thomas J. Quatroche Jr., PhD said, “We are very pleased that the new ECMC Trauma Center and Emergency Department Certificate of Need was approved, which now enables the hospital to move forward with this critically important project that will further strengthen ECMC as Western New York’s only Level 1 Adult Trauma Center and provide our highly skilled caregivers with the very best setting to save lives. To date, we have raised \$3 million in our capital campaign and we are humbled by the strong community support for this project.”

ECMC operates the region’s only Level 1 Adult Trauma Center serving the eight counties of Western New York and beyond. With board-certified specialists standing by 24/7 to care for the sickest and most severely injured patients, ECMC Trauma/Emergency services are vital to the region. ECMC’s Trauma Center/Emergency Department is a gateway to medical expertise, highlighted by its relationships with other hospitals that transfer to ECMC their most critical patients to receive lifesaving emergency/trauma treatment. In addition, the TC/ED plays an important role in ECMC’s affiliation with the University at Buffalo as a teaching hospital for residents attending the University’s Jacobs School of Medicine and Biomedical Sciences.

ECMC’s Emergency Department (ED) was initially built in the 1970’s and later renovated in the mid-1990’s to treat an expected 45,000 patients per year. In 2016, the ED cared for 70,000 patients. This number is anticipated to reach 75,319 visits by 2024, representing a 30% increase from 2010. Visits to the Trauma Center continue to grow at a steady rate – a trend that would have continued to stretch ECMC’s capacity to serve patients in its existing facility.

The new ECMC facility will: double the square footage for lifesaving care and improved patient experiences; add four new trauma resuscitation suites to bring priority care to the most critically injured

patients; increase treatment rooms to 54 treatment stations for greater privacy and patient-centered care; provide direct access from the rooftop helipad, as well as intradepartmental radiology for faster testing and diagnosis; shorten wait times for patients with minor medical concerns; improve efficiency, flow, and interaction between patients and caregivers; include private rooms to better accommodate patients and their families; add space to support ECMC's role as WNY's regional emergency preparedness center, ready for any type of disaster or mass casualty event, including specialized rooms for contagious diseases or conditions; include dedicated rooms with showers for victims of sexual assault, supporting ECMC's role as a dedicated SAFE center; and better accommodate the ever-growing demand for emergency care.

Following a competitive bid process, Pike Construction was selected as the project general contractor. The estimated timetable includes commencing site preparation during the fall of 2017 and completion in 2019.

ECMC Foundation Receives Susan G. Komen Grant to Increase Breast Screenings
\$67,683 grant allocated for breast health patient navigation, screening, transportation, interpreter services to increase mammography rate of underserved/unscreened women in four WNY counties

The ECMC Foundation, on September 13, 2017, announced receipt of a generous \$67,683 grant from Susan G. Komen Upstate New York, to provide culturally competent, evidence-based breast health patient navigation, screening, transportation, and interpreter services to increase the mammography rate among underserved/unscreened women in target communities within four counties, as identified in Susan G. Komen Western NY Region's 2015 Community Profile Report.

The ECMC Foundation and its partnering organizations will implement the next phase of work through the Mobile Mammography Services Program (MMSP). The objective is to reach medically underserved women who face disparities in seeking breast health care, with special emphasis on African-American and Latina women in Erie County, and women living in Allegany, Cattaraugus and Wyoming counties.

Owned by the ECMC Foundation, WNY's only Mobile Mammography Coach (MMC) is operated by Dr. Vivian Lindfield, Founder/Director of WNY Breast Health. The MMC has demonstrated success through its MMSP working with a network of community partners to reach underserved women. Breast cancer screening services will be provided aboard the Mobile Mammography Coach.

Western New York Breast Health medical professionals will provide outreach, clinical patient navigation, mammography screening, and follow-up services. They will explain medical procedures and help meet specific cultural, educational, knowledge and learning styles of women to help them overcome barriers to screening; and provide linkage as patients move across the continuum of care for screening and follow-up diagnostic evaluation as needed.

The ECMC Foundation will collaborate with the International Institute of Buffalo (IIB) to provide cultural patient navigation to serve immigrant and refugee women with abnormal mammogram results who need further diagnostic testing. Their navigator will serve as an advocate and cultural liaison to address communication and trust barriers and arrange interpreter services.

UB Family Medicine Patient Voices Network will collaborate on this project by providing linkage and patient navigation for the MMC at specific primary care sites. The project focuses on increasing screenings at current partnering UB/MD practice sites in Erie County and outlying counties by having patient ambassadors there to enhance the patient experience. On-site patient ambassadors will schedule women for screenings, register them on screening days, provide one-on-one education, and follow-up by phone with patients. They will also work with WNYBH to facilitate patient navigation following results and provide other required patient support.

MMC partners in the target counties will work through community agencies, insurance providers, medical practices/clinics, housing facilities, community centers and churches, and Indian reservation sites.

Jonathan Dandes, Chair, ECMC Foundation said, “We are grateful for this additional support from the Susan G. Komen Foundation. This funding helps us spread the word about the benefits of the Mobile Mammography Coach to increase awareness of the important services available to more and more women throughout Western New York.”

Thomas J. Quatroche Jr., PhD, President & CEO, Erie County Medical Center Corp. said, “Since its initial operation in 2012, the ECMC Foundation’s Mobile Mammography Coach has provided the delivery of critically important breast cancer prevention and screening services to thousands of women in Western New York. Thanks once again to the generosity of Susan G. Komen Upstate NY, this additional grant will enable many more women to access these vitally important services.”

Vivian Lindfield, M.D., FACS, Founder/Director, WNY Breast Health said, “The goal of the Mobile Mammography Unit is to provide screening mammograms in areas where women have difficulty accessing healthcare, so that *all* women in WNY may benefit from the early detection capabilities of mammography. Thanks to this third award, we will be able to reach a greater population and provide additional services that will assist in the diagnosis and treatment of breast problems. Our ultimate goal is to provide lifelong breast health to all.”

Since ECMC Foundation’s Mobile Mammography Coach was launched (in 2012) through August 2017, more than 13,000 women have been screened on the coach.

**ECMC Department of Dentistry Awarded
U.S. Dept. of Health & Human Services HRSA Grant**

*Five-year \$763,626 Career Development Grant Allocated to Train Doctoral Dental Students to Treat
Special Needs Patients; will help eliminate oral health disparities among the medically underserved
special needs population in Western New York*

ECMC Corporation, on August 9, 2017, announced receipt of a five-year \$763,626 grant from the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA) to provide training for pre- and post-doctoral dental students to care for vulnerable populations specifically focused on dental care for individuals with special needs.

Thomas J. Quatroche Jr., PhD, President & CEO, ECMC Corp. said, “This important funding from HRSA will strengthen further ECMC’s Department of Dentistry, supporting critically needed doctoral student training that will benefit our community’s special needs population by providing enhanced dental care.”

Dr. Maureen Sullivan, Chief, Department of Dentistry/Division of Oral Oncology and Maxillofacial Prosthetics, ECMC said, “We greatly appreciate this grant from HRSA. These funds will enable Dr. Kapral to further her training which will ultimately empower more dentists to care for this vulnerable population which will have the direct effect of improving the oral healthcare of this underserved population.”

The initial objective of this project will include providing the Department of Dentistry’s Elizabeth B. Kapral, MS, DDS, with academic educational and leadership opportunities to ensure that she successfully trains pre-doctoral and post-doctoral dental students in the care of special needs patients. The resulting

objective will be to eliminate oral health disparities among the medically underserved special needs population in Western New York.

Dr. Kapral will enroll, test and obtain additional training in the care of the special needs patients over the next five years. Dr. Kapral will be primarily mentored by Dr. Sullivan who has for over twenty years trained dental students and residents in the care of special needs populations, including cancer patients. Many of Dr. Sullivan's trainees now practice and teach in academic settings caring for special needs populations. Dr. Sullivan will oversee Dr. Kapral's additional educational training and administrative leadership development at the university setting and attendance at national meetings. Coursework will focus on teaching skills, professional academic development, and values-based performance.

Using the resources available at the Erie County Medical Center and the State University of New York at Buffalo School of Dental Medicine, Dr. Kapral will educate dental students, residents and dental assistants in the techniques necessary for improving the oral health care of the medically complex and special needs populations to expand their knowledge and comfort level in treating these patients. Dr. Kapral will enhance the students' knowledge of dental technology, techniques and methodology in the care of the special needs population.

The Center for Cancer Care Specializing in Head & Neck, Plastic & Reconstructive Surgery, Dental & Medical Oncology, Maxillofacial Prosthetics, and Breast Oncology includes several disciplines offering patients a centralized facility for cancer treatment that is unique to the region. Staffed by talented and experienced clinicians and oncologists, the Center is quickly becoming the first choice for physicians and their patients in Western New York and beyond. The oral oncology team provides diagnosis and treatment of a variety of oral cancers as well as specialized dental care for those patients who require maxillofacial prosthetics following disease or trauma.

The Dental General Practice Residency at ECMC is a comprehensive hospital-based program that focuses on training new general dentists to treat patients with various medical issues, and currently has eleven first year and two second year trainees. Accredited by the Commission on Dental Accreditation (CODA), this 12-24 month program provides a multidisciplinary approach to enhance the basics learned during pre-doctoral education. Residents benefit from experience in inpatient, outpatient, and emergency settings on the ECMC Health Campus.

American Cancer Society check presentation to ECMC for Colorectal Cancer Initiative

An American Cancer Society (ACS) check presented to ECMC, on March 30, 2017, aimed at making a difference in the lives of underserved men and women in Western New York includes \$82,000 for ECMC to enhance education, screening, and early detection for patients at risk for colorectal cancer. Colon Cancer, the second leading cause of cancer-related death in the United States, is highly preventable, and highly treatable.

On March 1, the previous year, representatives from ECMC traveled to Buffalo City Hall to join Mayor Byron Brown, local health care providers, commercial insurance companies, and the University at Buffalo to sign the "80 by 18 pledge," with each organization committing to the ACS initiative to get 80% of Americans over the age of 50 regularly screened for colon cancer by the year 2018.

ECMC has since become very active in achieving this goal, participating in roundtable discussions, promoting colorectal health, and implementing new processes to provide patients with better access to colorectal care. During Colorectal Cancer Awareness Month (March) ECMC Ambulatory Services,

Human Resources and Center for Occupational Medicine partnered on six events targeted to employees and provider staff to improve colorectal health and increase awareness.

**ECMC Receives Get With The Guidelines-Stroke Gold Plus
Quality Achievement Award from AHA**

American Heart Association Award recognizes ECMC's commitment to quality stroke care

Erie County Medical Center (ECMC) Corporation has received the American Heart Association/American Stroke Association's Get With The Guidelines®-Stroke Gold Plus Quality Achievement Award. The award recognizes the hospital's commitment and success in ensuring stroke patients receive the most appropriate treatment according to nationally recognized, research-based guidelines based on the latest scientific evidence.

ECMC Corporation President and CEO Thomas J. Quatroche Jr., PhD said, "This recognition is further confirmation that ECMC clinicians deliver the highest level of stroke care to quickly and safely administer advanced stroke treatment to our patients. I commend our experienced and exceptional team, who work collaboratively and in close partnership with their colleagues from the Gates Vascular Institute to ensure the highest quality care in meeting the high standards set by the American Heart Association/American Stroke Association to achieve this Get With The Guidelines-Stroke award."

Paul Heidenreich, M.D., M.S., national chairman of the Get With The Guidelines Steering Committee and Professor of Medicine at Stanford University said, "The American Heart Association and American Stroke Association recognizes ECMC for its commitment to stroke care. Research has shown there are benefits to patients who are treated at hospitals that have adopted the Get With The Guidelines program."

To receive the Gold Plus Quality Achievement Award, hospitals must achieve 85 percent or higher adherence to all Get With The Guidelines-Stroke achievement indicators for two or more consecutive 12-month periods and achieve 75 percent or higher compliance with five of eight Get With The Guidelines-Stroke Quality measures.

These quality measures are designed to help hospital teams provide the most up-to-date, evidence-based guidelines with the goal of speeding recovery and reducing death and disability for stroke patients. They focus on appropriate use of guideline-based care for stroke patients, including aggressive use of medications such as clot-busting and anti-clotting drugs, blood thinners and cholesterol-reducing drugs, preventive action for deep vein thrombosis, and smoking cessation counseling.

Get With The Guidelines®-S puts the expertise of the American Heart Association and American Stroke Association to work for hospitals nationwide, helping hospital care teams ensure the care provided to patients is aligned with the latest research-based guidelines. Developed with the goal to save lives and improve recovery time, Get With The Guidelines®-S has impacted more than 3 million patients since 2003.

According to the American Heart Association/American Stroke Association, stroke is the No. 5 cause of death and a leading cause of adult disability in the United States. On average, someone in the U.S. suffers a stroke every 40 seconds, someone dies of a stroke every four minutes, and nearly 800,000 people suffer a new or recurrent stroke each year.

By working together collaboratively, ECMC and Gates Vascular Institute ensure that all Western New Yorkers are able to receive the full continuum of comprehensive stroke services, including diagnosis, clinical intervention, treatment and management.

ECMC Recognized with Get With The Guidelines-Heart Failure Gold Plus Quality Achievement Award by AHA

Erie County Medical Center (ECMC) Corporation has received the Get With The Guidelines®-Heart Failure Gold Plus Quality Achievement Award for implementing specific quality improvement measures outlined by the American Heart Association (AHA)/American College of Cardiology Foundation's secondary prevention guidelines for patients with heart failure.

ECMC Corporation President and CEO Thomas J. Quatroche Jr., PhD said, "This recognition is a further confirmation that ECMC clinicians deliver 'the gold standard' of care for our heart failure patients, and implementing the AHA guidelines helps us to accomplish this goal by tracking and measuring our success. I commend our clinical teams for their dedication to consistently meet these high standards to improve the health of our patients and our entire community."

National Chairman of the Get With The Guidelines Steering Committee and Professor of Medicine at Stanford University Paul Heidenreich, MD, MS, said, "We are pleased to recognize Erie County Medical Center for their commitment to heart failure care. Research has shown there are benefits to patients who are treated at hospitals that have adopted the Get With The Guidelines program. Get With The Guidelines research has demonstrated the impact of lowering 30-day readmissions and reducing mortality rates."

Get With The Guidelines-Heart Failure is a quality improvement program that helps hospital teams follow the most up-to-date, research-based standards with the goal of speeding recovery and reducing hospital readmissions for heart failure patients. Launched in 2005, numerous published studies have demonstrated the program's success in achieving patient outcome improvements, including reductions in 30-day readmissions.

ECMC earned the award by meeting specific quality achievement measures for the diagnosis and treatment of heart failure patients. These measures include evaluation of the patient, proper use of medications and aggressive risk-reduction therapies, such as ACE inhibitors/ARBs, beta-blockers, diuretics, anticoagulants, and other appropriate therapies. Before patients are discharged, they also receive education on managing their heart failure and overall health, get a follow-up visit scheduled, as well as other care transition interventions.

ECMC also received the association's Target: Heart FailureSM Honor Roll. Target: Heart Failure is an initiative that provides hospitals with educational tools, prevention programs and treatment guidelines designed to reduce the risk of heart failure patients ending up back in the hospital. Hospitals are required to meet criteria that improves medication adherence, provides early follow-up care and coordination and enhances patient education. The goal is to reduce hospital readmissions and help patients improve their quality of life in managing this chronic condition.

According to the American Heart Association, about 5.7 million adults in the United States suffer from heart failure, with the number expected to rise to eight million by 2030. Statistics show that each year about 870,000 new cases are diagnosed and about 50 percent of those diagnosed will die within five years. However, many heart failure patients can lead a full, enjoyable life when their condition is managed with proper medications or devices and with healthy lifestyle changes.

ECMC Medical Intensive Care Unit Receives National Award of Excellence
*ECMC's MICU now one of thirteen intensive care units statewide to receive American Association of
Critical Care Nurses (AACN) Silver-Level Beacon Award for Excellence*

Erie County Medical Center (ECMC) Corporation announced June 15, 2017, that the hospital’s Medical Intensive Care Unit (MICU) was awarded a silver-level American Association of Critical Care Nurses (AACN) Beacon Award for Excellence, which is a three-year designation highlighting the Unit’s achievement of exceptional care through improved outcomes and greater overall patient satisfaction.

ECMC Corporation President and CEO Thomas J. Quatroche Jr., PhD said, “The MICU’s dedicated caregivers represent the very best in providing quality care to the patients they serve. Receiving this high-level national recognition highlights again the exceptional professionalism and skill of our entire ECMC family. This prestigious national award recognizes our MICU caregivers who have successfully and consistently improved patient outcomes. Our MICU is now one of 13 such units across New York State to receive a silver-level three-year award/designation, which further underscores the high-level patient care performed every day by all who work in this Unit.”

Established in 2003, AACN’s Beacon Award for Excellence signifies continuous learning and effective systems to achieve optimal patient care. ECMC’s MICU earned the silver-level award by meeting the following evidenced-based criteria: Leadership Structures & Systems; Appropriate Staffing & Staff Engagement; Effective Communication, Knowledge Management, Learning & Development; Evidenced-Based Practice & Process; and Outcome Measurement.

ECMC Awarded Second Three-Year CARF Accreditation for Medical Rehab Program

The Erie County Medical Center (ECMC) Corporation, on July 27, 2017, announced that its Acute Inpatient Rehabilitation Unit was accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) for a period of three years through June 30, 2020. This is the second consecutive accreditation that the international accrediting body has awarded to ECMC. The first was awarded in 2014.

As stated in the July 10, 2017, notification letter from CARF International to ECMC, “This achievement is an indication of ECMC’s dedication and commitment to improving the quality of the lives of the persons served. Services, personnel, and documentation clearly indicate an establishment pattern of conformance to standards...Your organization should take pride in achieving this high level of accreditation.”

ECMC President and CEO Thomas J. Quatroche Jr., Ph.D., said, “This accreditation is confirmation of the expertise and dedication of our entire rehabilitation team of physicians, nurses and therapists. I commend our rehab clinicians for their consistent delivery of quality services and their commitment to providing ECMC rehabilitation services to the highest level of accreditation, which benefits our patients, improves their overall quality of life and has a positive impact on our entire community.”

An organization receiving a Three-Year CARF Accreditation has put itself through a rigorous peer review process. It has demonstrated to a team of surveyors during an on-site visit its commitment to offering programs and services that are measurable, accountable, and of the highest quality.

ECMC Forms Service Agreement with Wyoming County Community Health System

ECMC announced, in March of 2017, the formation of a new collaboration with Wyoming County Community Health System (WCCHS). WCCHS and ECMC had been in discussion about ways in which the two health systems could collaborate to provide better quality care and access to services to the

residents of Wyoming County. As a result of these discussions, the two organizations began their collaboration by entering into administrative services agreements. The intent is to grow this relationship to better serve the greater Wyoming community.

Like ECMC, WCCHS is a collaborative, community-focused hospital system with a track record of making decisions on what is best for the community and patients. In that way, WCCHS aligns well with ECMC's strategic vision to continue to provide and enhance necessary services while leveraging ECMC's Centers of Excellence and affiliations with Kaleida Health, the University at Buffalo, and the Great Lakes Health System of Western New York.

Unyts, ECMC Kick-Off Donate Life Month

Joint effort to raise organ donation awareness, encourage our community to register as donors, and celebrate the generosity of those who have given the gift of life

The Regional Center of Excellence for Transplantation & Kidney Care at ECMC is a state-of-the-art facility dedicated to comprehensive patient care. Unyts is Western New York's only organ, eye, tissue and community blood center. Together, Unyts and ECMC have teamed up to launch "Donate Life Month." New York State currently has the lowest donor registry rate in the United States. Through a kick-off event on April 6, 2017, ECMC and Unyts continued to collaborate and concentrate on increasing the community's knowledge and understanding about the need for donation and transplantation.

Unyts President and CEO Mark Simon said, "This April, we hope to increase the number of people registered on the state donor registry, which is especially important in our region as New York State has the lowest rate in the country. Together with the Regional Center of Excellence for Transplantation & Kidney Care, Unyts is working to save and enhance lives in our community each and every day. Unyts is proud of our work and for the relationship we have with ECMC, which is such a vital part of the community."

ECMC President and CEO Thomas J. Quatroche, Jr., Ph.D. said, "Thanks to Unyts and their commitment to increasing donor awareness and highlighting the enduring benefit of making such critically needed donations, ECMC continues to grow our transplantation services, which last year achieved the highest level of kidney transplant activity in ECMC's history. Led by our talented and experienced multidisciplinary team, ECMC serves our community with consistently high scores in outcomes and transplant rates from deceased donors, and also offering laparoscopic donor nephrectomy procedures to promote faster recovery for live kidney donors."

Today, more than 118,000 candidates are on the national organ transplant waiting list, and over 10% of the list is from New York State. As a result, an average of 22 people die each day because an organ was not made available for transplant. A single donor can save and heal as many as 75 others through needed organs, heart valves, corneas, skin, bone and tendons.

The Regional Center of Excellence for Transplantation and Kidney Care at ECMC is the result of the merging of two transplant programs—from Buffalo General Hospital and ECMC—into a single streamlined, highly specialized program that offers patients world class care. The mission of the Center is to provide life-saving kidney and pancreas transplants, vascular access surgical care, hemodialysis for outpatients and inpatients, and treatment and disease management services for patients with all stages of chronic kidney disease. This concentration of services results in a greater number of procedures performed, a high level of expertise among the medical staff, and the most favorable outcomes for renal patients at all levels of care.

With state-of-the-art technology and procedures for transplant, as well as a growing living donor program, ECMC's transplantation team is leading the way in True Care. To date, ECMC achieved a 92.4% 1-year survival rate and 35.7% of our wait list patients received transplants within one year—a donation rate more successful than competitors like the University of Pittsburgh, Cleveland Clinic, and the University of Rochester.

These life-saving transplants are only possible through the support of Unyts' and ECMC's physician partners, community organizations and the generous people of WNY.

**ECMC's Grider Family Health Center earns NCQA
"Patient-Centered Medical Home™ Recognition"**

National organization's quality standards based on use of systematic, patient-centered, coordinated care that supports access, communication and patient involvement

Erie County Medical Center (ECMC) Corporation, on April 3, 2017, announced that the National Committee for Quality Assurance (NCQA) informed ECMC that its ECMC Grider Family Health Center has achieved recognition status for "Patient-Centered Medical Home™ (PCMHTM), Recognized–Level 3."* The effective dates of this Recognition begin March 29, 2017 and expire March 29, 2020.

ECMCC President and CEO Thomas J. Quatroche Jr., Ph.D. said, "We are very pleased that NCQA has now provided 'Patient-Centered Medical Home™, Recognized–Level 3' status on both family health centers at ECMC. By recognizing the Grider Family Health Center, NCQA affirms ECMC's position as a leader in delivering quality healthcare services in Western New York. The Patient–Centered Medical Home effort demonstrates that we are on the forefront of bringing the right care at the right place at the right time to the patients of our community to improve the health of the community."

ECMC's Grider Family Health Center, which achieved an excellent 92.87 out of 100 total points from NCQA, serves adults, children, and the elderly. With a professional staff and access to the full resources of ECMC, the Grider Family Health Center makes care for the entire family possible, all in one convenient location.

The Patient-Centered Medical Home (PCMH) is a model of care that emphasizes care coordination and communication to transform primary care into "what patients want it to be." NCQA PCMH Recognition is the most widely adopted model for transforming primary care practices into medical homes. Research confirms medical homes can lead to higher quality and lower costs, and can improve patients' and providers' experience of care.

**ECMC Internal Medicine Center earns
"NCQA Patient-Centered Medical Home™ Recognition"**

National organization's quality standards based on use of systematic, patient-centered, coordinated care that supports access, communication and patient involvement

Erie County Medical Center (ECMC) Corporation, on March 13, 2017, announced that the National Committee for Quality Assurance (NCQA) informed ECMC that its Internal Medicine Center has achieved recognition status for "Patient-Centered Medical Home™ (PCMHTM), Recognized–Level 3." The effective dates of this Recognition begin March 6, 2017 and expire March 6, 2020.

ECMCC President and CEO Thomas J. Quatroche Jr., Ph.D. said, "For the second time in five months, the National Committee for Quality Assurance has bestowed their highest level of recognition status on an important health care service at ECMC. This is yet another example, from a national organization, of

the high quality care and services our caregivers provide to the residents of Western New York. As ECMC continues to be a leader in transforming healthcare in Western New York with our partners at the University at Buffalo, the Patient-Centered Medical Home effort demonstrates that we are on the forefront of bringing the right care at the right place at the right time to the patients of our community to improve the health of the community. ”

ECMC’s Internal Medicine Center, in partnership with UB Internal Medicine, offers access to a diverse group of university physicians for primary care. Adults and seniors have easy access to a variety of physicians, including primary care physicians, geriatric specialists for senior care, and an integrated variety of specialist physicians including podiatrists, rheumatologists and endocrinologists.

Accrediting Body Report Determines ECMC Synergy Bariatrics Achieved Significant Results

The American College of Surgeons’ MBSAQIP program, which accredits bariatric (weight loss) surgery centers, has determined that ECMC Synergy Bariatrics has achieved significant improvements, meeting nationwide benchmarks in all categories for sleeve and bypass surgery performance assessment and exceeding the benchmark in one of the categories.

The MBSAQIP (Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program) released their semi-annual risk adjusted data report, which benchmarks the ECMC Synergy Bariatrics program performance against that of others across the nation. Each site participating in the accreditation program received a report.

The report confirmed that ECMC’s program is performing at least “as expected” in all of the sleeve and gastric bypass performance assessment categories, and “EXEMPLARY” in the sleeve leak assessment category with *no leaks occurring in the 329 cases* for the reporting period of July 1, 2015 through June 30, 2016.

Buffalo Bills and ECMC Advocate for Crucial Catch

The Buffalo Bills and Erie County Medical Center, on October 16, 2017, joined together to intercept cancer, as the team participated in the National Football League’s Crucial Catch. The Bills and ECMC have created several initiatives that focus on generating awareness to increase prevention of several forms of cancer including prostate cancer, pediatric cancer, breast cancer, and head and neck cancer.

“This season (2017-2018) the NFL has expanded its cancer awareness outreach to focus on many forms of this deadly disease,” said Erica Muhleman, Pegula Sports and Entertainment’s executive vice president of business development. “Through our partnership with ECMC, we have created several events around Western New York that will encourage awareness, increase screening, celebrate survivorship, and further promote education.”

Bills legend and cancer survivor Jim Kelly began to spread the word, raising awareness for the Crucial Catch against cancer with a heartfelt video on BuffaloBills.com that profiles some of the events taking place this week.

ECMC and Buffalo Bills alumni hosted a special screening event that included prostate cancer screening information and flu shots. Several alumni were present at ECMC for the event. Dunn Tire hosted an awareness event at its Olean location (515 W State Street) featuring the ECMC Mammography Coach. Women were encouraged to make appointments throughout the day for a free breast cancer screening.

Jim Kelly educated Western New Yorkers on the specifics of head and neck cancer. The Hall of Fame quarterback joined Dr. Maureen Sullivan at ECMC to share the story of his battle with the disease and explore ways to increase prevention. The information was presented in a special video on BuffaloBills.com and Bills social media channels. The Bills and ECMC celebrated survivorship. Bills players publicly declared their fight for loved ones affected by the disease. The team also unveiled a special edition Yowie, a creative clothing item with several uses, which were given to fans at 10/22/17 game.

When the Buffalo Bills hosted Tampa Bay on 10/22/17, the team joined together for a Crucial Catch against cancer. Prior to the game, the Bills welcomed more than 50 survivors of all forms of the disease onto the New Era Field turf where they were honored for their heroic battles. The first 50,000 fans received the special edition Bills/ECMC Yowie, and all fans were invited to participate and publicly declare their fight through a special snapchat filter.

ECMC President and CEO Thomas J. Quatroche Jr., Ph.D. said, “ECMC is honored to partner with the Buffalo Bills as we provide cancer screening services to our community, support our patients currently receiving treatment and celebrate cancer survivors who inspire all of us. The NFL’s Crucial Catch week is an excellent opportunity to remind our families, friends and colleagues the importance of early screening for cancer. At ECMC, we are committed to providing the highest quality care for patients diagnosed with cancer, supporting them every step of the way with unbelievably dedicated, skilled and compassionate caregivers.”

Legal Assistance Center Opens at ECMC

MedLaw Medical-Legal Partnership Now Provides Free Legal Services for Patients

The Center for Elder Law & Justice (CELJ), Erie County Medical Center Corporation (ECMCC), Western New York Breast Health, and the ECMC Foundation announced, on February 16, 2017, the opening of the MedLaw Cancer Partnership of Western New York. The medical-legal partnership offers free legal assistance to ECMC patients who qualify.

A medical-legal partnership (MLP) unites the health care community with a civil legal services agency under a common mission – to address and prevent health-harming social conditions for vulnerable patients and communities. MLPs link lawyers, with doctors, nurses, social workers, and other clinical staff to help patients address underlying legal problems that harm their health.

People, such as those who live in low-income households, the elderly, or others in vulnerable situations, can be negatively impacted by their socio-economic circumstances which can become a detriment to improving their health and wellness. Social determinants of health can cause or contribute to legal problems that become a source of stress for patients and can become a barrier to receiving medical treatment.

The goal of MedLaw is to address a patient’s legal needs that are beyond the scope of a healthcare provider’s clinical capacity and expertise. Attorneys from CELJ are now located at ECMC as an integral part of the patient care team. Referrals to MedLaw are being made directly by healthcare providers who are trained to identify common legal problems impacting their patients.

MedLaw provides community education and offers full representation and/or brief advice and counsel in such matters as: access to state and federal public benefits, health insurance, housing and utilities, employment, legal status, planning for future decision-making, end of life planning, consumer issues, and other personal/family concerns.

In addition to the legal assistance center, MedLaw is providing training sessions for hospital staff, and educational events on important legal topics for patients and the community.

MedLaw is currently serving ECMC, Mobile Mammography Unit, and Western New York Breast Health patients being treated for breast cancer, at risk of breast cancer, or being treated by ECMC's palliative medicine team. Preference is given to low-income individuals. MedLaw will later expand services to help other qualifying ECMC patient populations.

New York State Assemblymember Crystal Peoples-Stokes said, "MedLaw is the result of a rational, creative and solution-oriented approach to addressing patient needs. These support services are helping to close the loop and minimize external issues that may affect patient's health. I support and congratulate ECMC, Center for Elder Law and Justice, ECMC Foundation, and WNY Breast Health for bringing this to fruition and wish you and your patients improved health and much success."

New York State Assemblymember Monica Wallace said, "It's great to see this collaboration between the Center for Elder Law and Justice and ECMC that puts the patient first in a time of uncertainty in their lives. The launch of MedLaw will ensure that patients can focus on their treatment and recovery, with pro bono legal services giving them peace of mind in matters of housing, insurance, benefits, and other areas that would otherwise cause stress to the patient."

City of Buffalo Mayor Byron W. Brown said, "The launch of MedLaw is a monumental partnership for our region. Not only will it expand eligibility and access to free legal services for Buffalo residents, it is specifically designed to help some of our most vulnerable residents – those facing cancer and other serious diagnoses. Additionally, MedLaw will offer community educational events to the general public and in its work, it will offer life-saving help and instructional opportunities for City residents to improve their knowledge and quality of life."

Andrew L. Davis, MBA, Chief Operating Officer, ECMCC, said, "The patient has always been at the center of the care we deliver. ECMC is a special place, with dedicated caregivers. We now have dedicated attorneys on-site to provide specialized medical-legal services. We are grateful to the professionals from CELJ, Western New York Breast Health, ECMC, and our Foundation for working together to offer these very much needed services to those patients who require this assistance."

Rachel S. Baldassaro, Esq., Project Director of MedLaw, said, "MedLaw combines the passion and knowledge of a proven legal services agency with the prestige of one of our region's largest hospitals, including the skills of exceptional healthcare providers, all in an effort to improve health outcomes and quality of life for our local population."

Dr. Kathleen Grimm, Supportive Medicine Services, ECMC; and Clinical Assistant Professor of Medicine, University at Buffalo, said, "A person's health can be significantly impacted by social, economic, and environmental factors which are outside of the realm of expertise of the doctor or other clinician providing medical care. We anticipate that this new medical-legal service, for those who require such assistance, will contribute to the reduction of patient stress and ultimately improve patient outcomes."

**ECMCC Immediate Past Board Chair Appointed to
Statewide Healthcare Organization Governing Board**

Sharon L. Hanson appointed to the Governing Board of the Healthcare Trustees of New York State

Erie County Medical Center Corporation (ECMCC) Immediate Past Board Chair Sharon L. Hanson was appointed to the Governing Board of the Healthcare Trustees of New York State (HTNYS). The HTNYS

Board is composed of 25 Trustees who represent 500 hospitals, continuing care organizations, and health systems from all regions across the state.

ECMCC Chair Sharon L. Hanson said, “I am honored to join representatives from other healthcare organizations across the state on the Governing Board of the Healthcare Trustees of New York State. I am particularly proud to represent the thousands of caregivers from our ECMCC family, advocating on their behalf as well as other healthcare providers in Western New York and across New York, who are committed to providing the best healthcare services to the patients who seek our care.”

ECMCC President and CEO Thomas J. Quatroche Jr., Ph.D., said, “This is a tremendous honor for Sharon and recognition of ECMCC’s stature as a valued and important healthcare organization. Sharon’s selection to serve on the HTNYS Board is a testament to her dedication to ECMCC, and her healthcare knowledge and experience that comes from her many years of service on the ECMCC Board. Earlier this year, Sharon received the 2016 Healthcare Trustees of New York State Trustee Leadership and Advocacy Award. Her work as an advocate on behalf of our thousands of caregivers, as well as the diverse patient population we serve, was an important factor in her appointment. We are thrilled that Sharon will be representing ECMCC on this prestigious board and we congratulate her!”

For many years, Ms. Hanson, in various leadership positions at the hospital, has been instrumental in working with the dedicated ECMCC caregivers, the ECMCC Board and the broader community guiding ECMCC to great success. She has been a tireless advocate, alongside her fellow Board members, for the mission and goals of ECMCC, ensuring the delivery of quality care for everyone in our community, no matter their circumstance.

Thanks to Ms. Hanson’s leadership, ECMCC has never been busier in its storied history. And while the hospital’s activity figures in every measureable category are up, the length of stay for patients is down, which underscores a well-designed and executed patient management system.

ABOUT HEALTHCARE TRUSTEES OF NEW YORK STATE: Healthcare Trustees of New York State (HTNYS) proudly supports New York’s hospital and health system trustees as an affiliate of the Healthcare Association of New York State (HANYS). HTNYS’s mission is to assist voluntary healthcare trustees through education, communications, and advocacy to promote the delivery of quality healthcare to all communities in a cost effective manner. HTNYS provides leadership, and continuous learning and growth for trustees of all experience levels, offering the education, support, resources, and timely information trustees need to better understand and navigate the shifting healthcare landscape, advocate for their organizations, and fulfill their governance responsibilities.

“Chairman’s Award” to ECMC Corp. President & CEO Tom Quatroche

The Seneca Diabetes Foundation (SDF) on February 3rd, 2017, presented ECMC President & CEO Tom Quatroche Jr., PhD, with the prestigious 2017 Barry and Deanna Snyder Chairman’s Award for his years of service and commitment to the delivery of quality health care services to the residents of Western New York, including the approximately 8,000 enrolled members of the Seneca Nation of Indians.

ECMC Medical-Dental Staff Officer Nominations

The ECMC Corporation Medical-Dental Staff announced in January 2017, nominated officers:

President: Kathleen T. Grimm, MD, FAAP, FACP: Dr. Kathleen Grimm is a member of the Board of Directors at ECMC. In addition, she currently works in clinical practice at the Center for Hospice and

Palliative Care in Buffalo and as a Clinical Assistant Professor of Medicine at the State University of New York at Buffalo School of Medicine and Biomedical Sciences. Board certified in pediatrics, internal medicine and hospice and palliative medicine, her prior roles have included a tenure at SUNY Buffalo's Division of Internal Medicine/Pediatrics, as well as practice in the Adolescent Clinic of Women and Children's Hospital of Buffalo and Quaker Medical Associates. Previously, she was a Registered Nurse at Buffalo General Hospital and Lancaster General Hospital in Pennsylvania. She has received a number of awards for her leadership and practice, including the Canisius College Distinguished Alumni Award, the ECMC Foundation Chairman's Distinguished Service Award, and the Frederick B. Wilkes Pediatric Award. In addition, Dr. Kathleen Grimm is a fellow of the American College of Physicians and the American Academy of Pediatrics. A frequent presenter and lecturer, she has covered a number of topics concerning childhood obesity prevention, community health, and end of life care.

President-Elect: William Flynn, MD: Dr. William Flynn is Chief of Service in the Department of Surgery at ECMC. In addition, he serves as director of the Trauma Intensive Care Unit, attending staff surgeon, and interim chair of the Department of Surgery at the State University of New York at Buffalo. In these roles, he brings care to patients at some of the most critical junctures, including after accidents or critical injury. His experience encompasses decades of clinical work and successful outcomes in trauma, burn care, surgical treatment, and more, including certifications in advanced burn life support, advanced trauma life support, and advanced cardiac life support. Dr. William Flynn is also Vice-Chair for Clinical Affairs and Associate Professor for the SUNY Buffalo School of Medicine and Biomedical Sciences, where he helps train up-and-coming medical talent in the work of critical care. In addition to his clinical work, he focuses his research and publications on a number of topics related to trauma care. Dr. William Flynn has earned a number of awards over the course of his career, including being named the Lifeline Distinguished Physician Honoree and the Young Surgeon of the Year Award.

Treasurer: Michael Cummings, MD: As Executive Director of Behavioral Health at ECMC, Dr. Michael Cummings oversees all aspects of psychiatric and chemical dependency treatment at ECMC. Over the course of his career, he has focused on a variety of psychiatric topics, with special expertise in child and adolescent psychiatry. In addition to his role at ECMC, Dr. Michael Cummings is also Assistant Professor of Clinical Psychiatry at the University at Buffalo School of Medicine and Biomedical Sciences, and serves as a psychiatric consultant to several organizations in Western New York, including Gateway-Longview Children's Services and Crisis Services. Dr. Michael Cummings has been recognized with a number of awards over the course of his career, including the Josie Olympia Award and the Physician Excellence Award from ECMC.

Immediate Past-President Sam D. Cloud, DO: Dr. Samuel Cloud is an attending physician at ECMC, focusing on providing emergency care and oversight and education of residents studying emergency medicine. His research interests include physician wellness, as well as subarachnoid hemorrhage detection. In addition to his patient care role at ECMC, he is also Associate Director of the Emergency Medicine Residency program, Assistant Clinical Professor of Emergency Medicine, and Associate Medical Director of the Office of Pre-hospital Care at the State University of New York at Buffalo. Board certified by the American Board of Emergency Medicine, Dr. Cloud also completed his own fellowship in emergency medicine at the University at Buffalo. With a career steeped in emergency medicine, he takes special pride in helping develop our community's next generation of emergency physicians.

Secretary: Jennifer Pugh, MD, MBA, FACEP: Dr. Jennifer Pugh is Associate Chief of Emergency Medicine at ECMC. Dr. Pugh completed her residency in Emergency Medicine at the University of Pittsburgh Medical Center and is board certified. She is a Fellow of the American College of Emergency Physicians. Dr. Pugh also works as an Emergency Medicine Physician for the Buffalo Sabres. She has been the recipient of numerous awards including the UBMD Emergency Medicine Teaching Attending of

the Year Award, Chairman's Lightning Award for Excellence in Difficult Airway Education and the New York American College of Emergency Physicians Young Physician Leadership and Advocacy Award.

At-Large Members: Dori Marshall, MD; Gregory Bennett, MD; Weidun Alan, MD; Allied Health Professional: Richard Skomra, CRNA

Buffalo Spree names ECMC physicians to its 2017 Annual America's Top Doctors list

In January of 2017 Buffalo Spree Magazine named 22 ECMC doctors as America's Top Doctors. Because of these doctors, ECMC has been able to establish leading medical programs in Western New York. The following doctors including their specialties included: Dr. Robert Ablove, Hand Surgery; Dr. Mark J. Anders, Orthopaedic Surgery; Dr. Lucia Balos, Pathology; Dr. Leslie J. Bisson, Orthopaedic Surgery; Dr. John J. Callahan, Jr., Hand Surgery; Dr. James K. Farry, Nephrology; Dr. Marc S. Fineberg, Orthopaedic Surgery; Dr. John R. Fudyma, Internal Medicine; Dr. Philip L. Glick, Pediatric Surgery; Dr. David M. Holmes, Family Medicine; Dr. Vivian L. Lindfield, Surgery; Dr. Thom R. Loree, Plastic Surgery; Dr. Anthony D. Martinez; Internal Medicine; Dr. Brian M. Murray, Nephrology; Dr. Saurin R. Popat, Otolaryngology; Dr. Kevin Pranikoff, Urology; Dr. Bernhard J. Rohrbacher, Orthopaedic Surgery; Dr. Philip M. Stegemann, Orthopaedic Surgery; Dr. Rocco C. Venuto, Nephrology; Dr. Charles E. Wiles, III, Surgery; Dr. Joseph A. Zizzi, Jr., Cardiovascular Disease.

ECMC Clinicians Selected to Participate in America's Essential Hospitals VITAL2017 National Event in Chicago in June of 2017

VITAL2017 is the premier event for hospital leaders to discuss issues crucial to their patients and communities. The conference will focus on member hospitals and others who serve vulnerable populations. Participants will learn from experts and peers, gain insight on solutions and practices to ensure success in all aspects of their organization. Participants will explore key issues, including alternative payment methods, behavioral health, population health, and quality improvement. ECMC presenters chosen included:

ECMC Director of Palliative Medicine Katie Grimm, MD, and ECMC Director of Continuum of Care Sandra Lauer, RN, BSN, for their innovative work on advance care planning with *Your Voice, Your Values; The Conversation Project* at ECMC

ECMC VP of Systems and Integrated Care Becky Del Prince, RN, BSN, BC, and the Care Management Dept. upon acceptance in the Poster Session for a presentation on the topic *Discharging Challenging Patients: Hospital Community Collaborative*

ECMC VP of Medical Surgical Services Judy Dobson, RN, NP, and Lynne Golombek, RN, and the Medical-Surgical Dept. upon acceptance in the Poster Session for a presentation on the topic *Transdermal Drug Delivery System for Acute Postoperative Pain*

ECMC Oral Oncology Faculty Instructs Oral Clinicians during Annual Dental Meeting

On Friday, October 6th, 2017, the Oral Oncology faculty at Erie County Medical Center (ECMC) presented the latest information relevant to dentists, hygienists and dental assistants in the diagnosis,

treatment and long-term care of the patients with oral and oral pharyngeal cancer at the annual Buffalo Niagara Dental Meeting at the Buffalo Niagara Convention Center. This course covered the signs and symptoms of these cancers as well as the most common risk factors including HPV infection. Examples of clinical cases were utilized to explain treatment strategies before, during and after cancer therapy for the entire dental team. The clinical cases incorporated radiology, clinical photos, biopsy technique and maxillofacial prosthetics.

The ECMC Department of Oral Oncology & Maxillofacial Prosthetics was established in 2014 to provide cancer prevention, diagnosis, and management services to the WNY area. A multidisciplinary team approach is used to treat the oncology patient. Each doctor received their pre-doctoral education at the University at Buffalo School of Dental Medicine (UBSDM) and pursued post-doctoral training in Oral Oncology or Maxillofacial Prosthodontics at various institutes. The faculty members are affiliated with Otolaryngology within the UB Medical School, and several hold positions at the UBSDM.

Dr. Torres Appointed Medical Director for Terrace View

From poverty to academic recognition and clinical achievement, Alfredo Torres, MD, has come a long way from Puerto Rico to the mainland United States.

Erie County Medical Center (ECMC) Corporation, in 2017, appointed Alfredo Torres, MD, FACP, CPE, as Medical Director of its Terrace View Long-Term Care Facility.

Alfredo Torres was born in Santurce, Puerto Rico and raised in Bronx, New York following his parents' emigration to the mainland United States. As a child, Alfredo Torres experienced the challenges of growing up in poverty, assistance from the welfare system, and caring for his mother who was chronically ill. Knowing he wanted to become a doctor, Torres was driven to succeed academically.

Torres attended the University of Rochester Medical School where he was awarded his Doctor of Medicine degree (1981). Dr. Torres went on to complete a surgical internship at Mary Imogene Bassett Hospital in Cooperstown, New York, and an Internal Medicine residency at Rochester General Hospital. Upon completion of his residency (1985) Dr. Torres practiced at Rochester General Hospital as an Emergency Department physician for 23 years. He served three terms as President of the Board of Directors for the Rochester Eye and Tissue Bank and was twice presented the "World of Difference Award" by the organization. Dr. Torres is board-certified in Internal Medicine, a fellow of the American College of Physicians (FACP) and a Certified Physician Executive (CPE).

Previously, Dr. Torres practiced medicine as a hospitalist for the Kaleida Health System in Buffalo, New York (2008-2012). He then accepted a position to initiate a hospitalist program at River Hospital, a critical access hospital in New York's Thousand Island region. While at River Hospital, he served as Director of Inpatient Medicine, Associate Director of Emergency Medicine, and Director of its "Convenient Care Clinic."

ECMC Trauma Program Manager Linda Schwab Appointed ATCN Region 2 Director

The Advanced Trauma Care for Nurses (ATCN) Committee, a division of the Society for Trauma Nurses, as of June 21, 2017, officially appointed ECMC Trauma Program Manager Linda Schwab, MS, RN, TCRN, as Region 2 Director for ATCN, effective immediately. The ATCN Committee selected Linda Schwab based upon her experience and commitment to ATCN, which they determined has provided strong preparation for the regional director role. The appointment is for a three year term, with a six year limit.

ATCN Region 2 covers New York, New Jersey, and the Commonwealth of Puerto Rico.

Linda Schwab is a Trauma Certified Registered Nurse (TCRN), one of the first trauma nurses in the country to take and pass the new exam to earn this credential through the Board of Certification for Emergency Nursing (BCEN). The TCRN is the first trauma-specific, national credential that designates expertise in trauma.

Linda Schwab has served in various clinical positions during her 36 years at ECMC. As Trauma Program Manager (2004-present) she works regionally and in collaboration with statewide committees to establish trends in the incidence of traumatic accidents and to implement research-based practice changes in trauma care and public health policy. She is extensively involved in outreach education for injury prevention. In 2007, Schwab was honored by the New York State Chapter of the American Trauma Society as the *Trauma Coordinator of Distinction* for New York State. Linda Schwab earned her Master of Science in nursing (2004) and her Bachelor of Science in nursing (1981) degrees from D'Youville College.

ECMC is Designated a Regional Adult Trauma Center by the New York State Department of Health (2015) and Nationally Verified as a Level 1 Trauma Center by the American College of Surgeons (2015). Since the early 1960s, ECMC has set trends in trauma and emergency care, developing practices, procedures and in some cases devices (such as the first crash cart) that have since become standards of care now used in hospitals across the nation and the globe.

ECMC CPEP Director Donna Gatti recognized with “The DAISY Nurse Leader Award”

Donna Gatti, RN, Director, Comprehensive Psychiatric Emergency Program (CPEP), ECMC, in December of 2017, was recognized with *The DAISY Nurse Leader Award* as a leader among leaders. Donna shows the highest level of compassion and integrity in everything she does. She has a can-do spirit, and while she cannot always accomplish every task to the level that she would like, she is never deterred. Donna embodies exactly what the J. Patrick Barnes' family envisioned as a DAISY Nurse Leader. She is empowering, compassionate, trusting, passionate, respectful and ethical always.

The DAISY Award is a national recognition to honor the amazing work nurses do for patients and families every day. Nominations are submitted by patients or family members to applaud the dedication and compassionate care of various nurses during the patient's stay. Over the years, it became evident that the environment created by nurse leaders is a strong factor in how direct care nurses take care of patients. These leaders are often not eligible for The DAISY Award in their organizations. However, they create a workplace where compassionate care thrives – and nurses deliver the quality of care that DAISY celebrates. So, The DAISY Foundation introduced *The DAISY Nurse Leader Award* to recognize and honor these special leaders.

Karen Konikoff Appointed VP of Critical Care and Emergency Services

Karen Konikoff, RN, MSN, FNP-BC, was appointed to the position of Vice President of Critical Care and Emergency Services. In this role, Karen provides leadership to the Emergency Department (ED), Medical Intensive Care Unit (MICU), Trauma Intensive Care Unit (TICU), Burn Treatment Center (BTC), Cardiothoracic Unit (CTU), Wound Care, Respiratory Therapy Department, and the Trauma Program, as well as the Administrative Control Clerks (ACCs), Nursing Care Coordinators (NCCs), and the Staffing Office.

**ECMC and ECMC Foundation Announce
Nursing Professional Development Fund Recipients**

\$56,000 in Scholarships Awarded to aspiring ECMCC staff to establish or further careers in nursing

The Erie County Medical Center Corporation and ECMC Foundation, on December 7, 2017, awarded \$56,000 in scholarships for the ECMC Foundation Nursing Professional Development Fund for ECMCC staff to establish or further careers in nursing.

The scholarship funds provide financial support for ECMCC employees who met specific guidelines to establish or further their careers in nursing. The one-time grants of \$1,000 per person were awarded to 56 qualifying ECMCC employees who are pursuing their Registered Nursing (RN) degree or Registered Nurses who are pursuing their Bachelor of Science in Nursing (BSN) degree.

Jonathan A. Dandes, Chair, ECMC Foundation said, “ECMC Foundation is proud to provide this key support to our dedicated employees who wish to further their career in nursing. Having met the criteria of this program, we know that these worthy individuals will continue to make great contributions to the healthcare needs of our patients and strengthen the overall functions of ECMC.”

Thomas J. Quatroche Jr., PhD, President & CEO, ECMC Corp. said, “ECMC’s frontline staff truly care about the work they do for our patients, caring for them no matter the circumstance, and this program will further assist these dedicated caregivers to reach their dreams and goals to care for others. We thank the Foundation for developing this program and we are proud we can play a part in helping our ECMC family members achieve their career ambitions.”

Karen Ziemianski, MS, RN, Sr. Vice President of Nursing, ECMC said, “Professional development and expanding academic opportunities are important to the nurses who make ECMC a leader in healthcare service delivery in Western New York. Thanks to this creative program from the ECMC Foundation, our excellent nurses have yet another avenue to pursue the important levels of education that will support their strong desire to provide the very best care for the patients they serve.”

**Haitian Rehab. Clinicians Undergo Intensive Training by
ECMC & D’Youville Clinical Rehab. Specialists**

Erie County Medical Center (ECMC) Corporation, on October 24, 2017, hosted two Haitian rehabilitation clinicians who had been undergoing intensive rehabilitation therapy training through D’Youville College since October 9, 2017. The clinicians coordinated training sessions at School 84 on the ECMC Health Campus and at ECMC’s Department of Rehabilitation Medicine.

Cedieu Fortilus, a Rehabilitation Technician manages a rehabilitation clinic in his native Haiti. His patient case mix includes: pediatrics, people with orthopaedic and back problems, stroke, and amputations. Wilfrid Macena was a welder in Haiti before being injured by the 2010 earthquake, after which he lost his right leg due to the injury and subsequent infection. Macena has since been trained in prosthetics and orthotics in Haiti. Both Haitian clinicians have been participating in intensive training in several areas. D’Youville and ECMC Physical Therapy (PT) and Occupational Therapy (OT) faculty, alumni and current students offered educational sessions in: splinting, pediatrics, back care, body mechanics, and more.

The visit and training were coordinated through the Haiti Rehab Project founded by Ginger Oliver, PT, a physical therapist from the Utica, New York area, who was inspired to help the Haitians after the devastating 2010 earthquake.

ECMC Corporation President and CEO Thomas J. Quatroche Jr., PhD, said: “This is truly a noble humanitarian collaboration. ECMC, D’Youville, and School 84 staff, as well as our Haitian visitors, are demonstrating their compassion for those Haitians impacted by the earthquake, as well as members of our community who require the rehabilitative and therapeutic expertise of these skilled clinicians and their American counterparts. I congratulate and thank all involved for their efforts.”

D’Youville College President Dr. Lorrie Clemo said: “Any particular global crisis requires that we all help to the level of our abilities. That’s what a mission based organization does” said Dr. Lorrie Clemo, president of D’Youville College. “At D’Youville College we give our students the opportunity to be involved in real-world experiences, in addition to classroom learning, so they become problem solvers and compassionate leaders in the health professions. The ability to partner with ECMC and School 84 was essential in this case.”

D’Youville College Physical Therapy Department Chair Dr. Lynn Rivers said: “All D’Youville college school of health profession faculty and students are committed to service. It’s just part of what we are” said Dr. Lynn Rivers, chair of the D’Youville College Physical Therapy Department. “The exciting part of this particular trip for us is that we brought health professionals from Haiti to our campus. Students, faculty and many local clinical partners including ECMC and School 84 trained them and equipped them with technology and are returning them to their country better able to service their patients in the long term. This is a sustainable solution.”

A full school day at School 84, on the ECMC Health Campus, enabled the Haitians to observe physical and occupational therapy, see adaptive equipment, power wheelchairs, augmentative communication devices, etc. The instruction in ECMC’s Rehabilitation Department provided increased awareness in rehabilitation practices for patients who have brain injury, amputations, stroke, and other injuries/illnesses. D’Youville’s Information Technology faculty and staff have been training the Haitian clinicians in computer technology on new laptops, which are being donated to them along with a projector and printers. D’Youville College has also committed to on-going collaboration with the Haiti Rehab Project with the intent to provide telemedicine conferencing with the Haitian clinicians once they return to Haiti.

ECMC Awards Certificates of Appreciation

The ECMC Corporation Board of Directors, on March 29, 2017, presented Certificates of Appreciation to members of the NFTA Transit Police, ECMC Police and the ECMC Emergency Department for their coordinated effort on March 15, 2017 in saving the life of a defenseless infant, who was rescued by NFTA Transit Police Officer David Capretto and transported by Officer Capretto to ECMC’s Emergency Department. The Board commended the group for having “demonstrated the highest level of professionalism and compassion in responding to an emergency situation involving a defenseless 3-month-old infant and provided for the child’s safety by participating in a well-coordinated and expertly executed process of transporting the child to Erie County Medical Center’s Emergency Department, where immediate medical care was provided and the child’s condition was stabilized.”

Artie Awards/Theatre Funds Raised for ECMC

*\$20,000 raised by Buffalo theatre and annual Artie Awards audiences presented to ECMC for
HIV/AIDS and Immunodeficiency Services*

27TH Annual Artie Awards presenter WNED | WBFO, on July 31, 2017, held a news conference in downtown Buffalo to present a \$20,000 donation for ECMC's I HIV/AIDS and Immunodeficiency Services.

Artie Awards Founder and Co-host of WBFO's "Theater Talk" Anthony Chase presented the donation to Tom Quatroche, President and CEO of ECMC Corporation. The funds were raised through contributions from theatre audiences and proceeds from this year's 27TH ANNUAL ARTIE AWARDS ceremony held June 5th, 2017. Mr. Chase and Dr. Quatroche were joined by leaders of Buffalo's theatre and cultural community, including: Michael Murphy, President and CEO, Shea's Performing Arts Center; Randall Kramer, Executive Director, Musicalfare Theatre; and Vincent O'Neill, Artistic Director, Irish Classical Theatre Company.

Artie Awards Founder and Co-host of WBFO's "Theater Talk" Anthony Chase said, "We all know that the theater and cultural community has a significant economic impact on our region. Our thriving theater community not only creates exciting art on a daily basis but takes great pride in being a true force for good in our community. We are especially pleased to be able to support the wonderful work being done through ECMC Immunodeficiency Services."

ECMC President and CEO Thomas J. Quatroche Jr., Ph.D., said, "On behalf of the ECMC Foundation and ECMC Corporation, I would like to express our sincere appreciation and thanks for this very generous donation to ECMC Immunodeficiency Services. I assure you that these funds will be put to very good use for the benefit of our HIV/AIDS patients."

ECMC's HIV/AIDS and Immunodeficiency services are the largest comprehensive care center of its kind in Western New York. The hospital's immunodeficiency clinic is also a PCMH Level 3 Certified Clinic

The Immunodeficiency Services group strives to meet the needs of people with HIV/AIDS with physicians, nurse practitioners, pharmacists, nurses, case managers, nutritional consultants, drug counselors, and mental health counselors on staff and also through partnerships with a myriad of community agencies.

In providing care, the Immunodeficiency Services group aims to meet several important goals: Improving quality of life for HIV-positive patients through early intervention and optimal care; Providing HIV/AIDS clinical education and consultation to providers; Offer advocacy and case management services for HIV/AIDS patients; Establish HIV prevention as a top priority.

ECMC Announces 10th Annual Summer Youth Intern Program *Hospital program continues to stand as the only such program in the region*

The Erie County Medical Center Corporation's (ECMCC) 10th Annual Summer Youth Intern Program held, on July 7th, 2017, an orientation for 130 high school students who will participate in a four-week comprehensive self-development program for area high school students administered by the ECMC Foundation. Fifty percent of the participating students come from Buffalo Mayor Byron Brown's Summer Youth Employment and Internship Program.

Buffalo Mayor Byron Brown said, "My annual summer youth employment and internship program has put thousands of young people from neighborhoods in every section of our city to work, and in 2017 we are spending the most money in Buffalo history on youth summer employment. The 130 young people who are at ECMC will experience real-life, workplace experience, where they'll see firsthand the demands of a busy health care facility that has an important impact on the lives of citizens. I am very

appreciative that ECMC continues to partner with my Administration on this very worthy summer youth employment initiative that will expose our children to a brighter future.”

ECMCC President and CEO Thomas J. Quatroche Jr., Ph.D., said, “ECMC is proud to host the 10th Annual Summer Youth Intern Program, thanks to the strong support of Mayor Brown, ECMC Foundation and the First Niagara Foundation. This competitive program helps educate our youth and provide them with opportunities to serve the patients of our community. The participating students are brought into the daily workings of ECMC and are provided an in-depth understanding of how our hospital functions and cares for the patients we serve. This is an excellent opportunity for the students to see how healthcare is delivered to the patients we serve and to consider their potential future pursuit of a career in this very challenging and rewarding field.”

The program, sponsored by ECMC Foundation, the City of Buffalo and Mayor Brown, and the First Niagara Foundation, offers summer interns a hospital-based career exploration to stimulate interest in employment in health care services and to help meet the future need for qualified personnel in this field. They are required to work two (2) six-hour days for a total of 12 hours per week, which includes a hospital-based career exploration program; a heart health education program, an accident prevention course and/or a CPR certification course.