



Erie County Medical Center Corporation
RFP # 21803
Addendum Number 1

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ACTIVE USER MONITORING / PATIENT PRIVACY MONITORING SOLUTION

The deadline for submission still remains:

FRIDAY, JANUARY 26, 2018 at 11 a.m. EST.

The following questions were submitted to the Designated Contact:

1. Would you consider extending the proposal due date? Based on our experience in subcontracting, it could take two to three weeks to negotiate contract details with the potential MWBE/SDVOB partners and as it stands the bid deadline is in two weeks.
Extending the current deadline is not currently planned. Respondents are not required to have finalized contracts with M/WBE's and SDVOB's by the due date of the RFP, and are recommended not to, in the event their submission is not chosen. Instead, we recommend that respondents have preliminary discussions to line up potential M/WBE's/SDVOB's at the time of their submission, which they can then finalize if their submission is chosen.
2. Is this the first and only round of questions? In order to effectively quote the technical solution required for this engagement we need to ask questions that will typically require you to present the bidders with a non-disclosure agreement. For example, questions about your network environment, number of health records etc. No detailed technical information was provided in the bid.
Technical information will be provided after reviewing the contract proposals.
3. Do you already have an existing security information and event management (SIEM) tool in house? If yes, what tool is it and are you satisfied with it? Are you open to considering a replacement?
Dell Secureworks is the SIEM tool. It is not part of this RFP.
4. Whether companies from Outside USA can apply for this? (like, from India or Canada)
Companies from outside the USA can apply but ECMCC's data must remain within the USA.
5. Whether we need to come over there for meetings?
If the entity is awarded the contract, meetings can be held at ECMCC.



6. Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)
ECMCC data only be stored and processed within the USA.
7. Can we submit the proposals via email?
No. You must submit a hard copy and an electronic copy (on flash drive or CD-ROM) by the due date.