



The Culture of Care

ERIE COUNTY MEDICAL CENTER CORPORATION

REQUEST FOR PROPOSALS

ACTIVE USER MONITORING / PATIENT PRIVACY MONITORING
SOLUTION

JANUARY 3, 2018

RFP # 21803

The deadline for submission of proposals is **FRIDAY, JANUARY 26, 2018 at 11 a.m. EST.** Submit one (1) sealed paper copy and one (1) electronic copy (on flash drive or CD-ROM) of the proposal to:

Erie County Medical Center Corporation
Attention: Sarina M. Rohloff
462 Grider Street - Room G-140
Buffalo, New York 14215

LATE OR INCOMPLETE PROPOSALS MAY BE REJECTED

Mark in left hand corner of envelope:

RFP # 21803

Due: January 26, 2018

Submitted by: _____

MANDATORY PRE-BID CONFERENCE TO BE HELD

WEDNESDAY, JANUARY 10, 2018 AT 11 A.M. EST

VIA TOLL FREE TELEPHONE CONFERENCE BRIDGE: 1-866-244-8528

Guest Passcode: 898300

In accordance with State Finance Law Sections 139-j and 139-k, the designated contact for this RFP is listed below. All questions regarding this RFP must be submitted in writing to the designated contact within the timeframes set forth in the RFP Schedule located at Section 3 of this RFP. Copies of questions and responses will be issued to all respondents as an Addendum to this RFP as set forth in the RFP Schedule.

Designated contact: Sarina M. Rohloff, RFP/IFB Coordinator (Srohloff@ecmc.edu)

1. BACKGROUND

Erie County Medical Center Corporation (“ECMCC”), located in Buffalo, New York, is a public benefit corporation created by state law on July 22, 2003, having previously operated as a department of the County of Erie, New York.

ECMCC has an advanced academic medical center consisting of 583 inpatient beds, as well as a Center for Oncology Care, a Center of Excellence for Transplantation and Kidney Care, a Behavioral Health Center of Excellence, numerous on- and off-campus primary care and family health centers, more than thirty outpatient specialty care services, and the Terrace View Long-Term Care Facility, consisting of 390 beds.

In addition, ECMCC is a verified Level 1 Adult Trauma Center by the American College of Surgeons, designated a Level 1 Adult Trauma Center by the NYS Department of Health, and is a regional center for burn care, behavioral health services, transplantation, medical oncology and head & neck cancer care, and rehabilitation. Finally, ECMCC is also affiliated with and a major teaching facility for the University of Buffalo.

2. RESERVATION OF RIGHTS. ECMCC reserves the rights to:

- 2.1 Reject any and all proposals submitted in response to this Request for Proposals (“RFP”);
- 2.2 Disqualify any respondent whose conduct or proposal fails to conform to the requirements of this RFP;
- 2.3 Withdraw this RFP at any time at its sole discretion;
- 2.4 Prior to submission of proposals to amend the RFP specifications to correct errors or oversights, or to supply additional information as it becomes available;
- 2.5 Change any of the scheduled dates;
- 2.6 Waive any requirements that are not material;
- 2.7 Waive any non-conformity with the requirements of this RFP;
- 2.8 Terminate this RFP process at any time;
- 2.9 Seek clarification from a respondent at any time throughout the RFP process for the purpose of resolving ambiguities or questioning information presented in proposals;
- 2.10 Award the contract in whole or in part and/or apportion the award among one or more respondents;
- 2.11 Negotiate final terms with the successful respondent(s);
- 2.12 Conduct contract negotiations with the next responsible bidder, should ECMCC be unsuccessful in negotiating with the selected bidder; and
- 2.13 Prepare a list of finalists based on initial proposal evaluations and request that finalists present in-person or telecommunicated presentations to ECMCC.

3. RFP SCHEDULE:

RFP Issued:	Wednesday, January 3, 2018
Mandatory Pre-Proposal Conference:	Wednesday, January 10, 2018
Deadline for Questions:	Thursday, January 11, 2018
Notification of Intent to Submit:	Thursday, January 11, 2018
Answers Issued by Addendum:	Friday, January 19, 2018
Proposals Due:	Friday, January 26, 2018
Contract Award:	TBD

MANDATORY PRE-PROPOSAL CONFERENCE CALL:

A mandatory pre-proposal conference call is scheduled for **Wednesday, January 10, 2018 at 11 a.m. EST**. This conference call can be accessed by dialing 1-866-244-8528, Conference ID 898300. The purpose of this call is to provide an overview of the RFP and M/WBE requirements and permit respondents an opportunity to ask general questions surrounding these topics. Any content-specific questions however must be submitted in writing by **January 11, 2018** to srohloff@ecmc.edu.

Participation in the pre-proposal conference calls is mandatory, unless documentation can be provided demonstrating extraordinary circumstances for missing the call. A “roll call” of potential respondents will be conducted at the end of each call. Proposals will only be accepted from respondents who participated in the pre-proposal conference calls and confirmed attendance during the roll call.

4. SCOPE OF SERVICES/SPECIFICATIONS:

Erie County Medical Center Corporation (“ECMCC”) is seeking to acquire a software or service solution to provide active user monitoring, also known as patient privacy monitoring. The solution requested will be an integrated solution which has the ability to monitor the activity of users in key ECMCC electronic medical record (“EMR”) systems and financial environments.

ECMCC consists of approximately 4,000 employees residing across dozens of clinical and operational departments which utilize the EMRs and financial systems to provide services to patients.

ECMCC is requesting a solution which provides for monitoring of the EMRs and financial systems for inappropriate or unauthorized user activity. The goal of this RFP will result in a solution to address ECMCC’s need to effectively and efficiently monitor and audit access to patient and financial data, resulting in compliance with HIPAA/HITECH and financial regulations. User usage patterns are monitored for appropriateness and variances will need to be investigated. Solutions should provide triage capabilities which are utilized to identify false positives or non-events prior to any in-depth investigation being performed.

The requested solution will have comprehensive reporting capabilities, allowing for current and historical analysis, enabling management with the ability to perform applicable assessments into user activity or protecting the privacy of patient records.

Various requirements have been listed below. For each of the requirements, in your response, please explain how these requirements are met by your solution.

<u>Business Requirements</u>	<u>Functional Requirements</u>	<u>Requirement</u>
1. Company Overview		
A stable and mature company is a baseline for providing consistent and functional active user monitoring services.	1a. How long has your company been providing the solution being proposed in this RFP to paying customers?	Required
	1b. Please list out the contact information for at least 5 customers who are similar to ECMCC in terms of size, EHR, and geography. Please provide both a security and privacy contact.	Required
	1c. Is your company profitable on an annual basis? Please describe the profitability of your company for each of the previous 5 years.	Required
	1d. Does your company use third parties for any product development, services or support? If yes, please describe.	Required
	1e. What is the overall long-term strategy to keep the solution current and up-to-date to technology and regulatory requirements?	Required
	1f. is your company a certified a New York State M/WBE entity? (Response required, but respondents are not required to be M/WBE's to respond to this RFP)	Required
2. Solution Overview		
Provide an overview of the solution and the details of what the solution does and results to be expected.	2a. Do you operate a formal program for working cooperatively with security information and event management (SIEM) vendors? Please describe and document.	Required
	2b. How many distinct applications does your product actively support in production environment? Please provide documentation.	Required
	2c. Has your company coordinated with major healthcare application vendors to standardize your active user monitoring or patient privacy monitoring deployments? Please provide program documentation and contacts for the following application vendors MediTech, Allscripts, Kronos, Lawson, OTTR and PACS.	Required
	2d. How many patient privacy monitoring production customers does your company actively support for the following EHRs; MediTech, Allscripts, OTTR, PACS, Dentrax, Medent?	Required
	2e. Does your solution consume advanced patient data?	Required
	2f. Does your solution out-of-the-box consume Active Directory for advanced analytics and filtering?	Required
	2g. Does your solution out-of-the-box consume Lawson and Kronos for advanced analytics and filtering?	Required

	2h. Does your solution correlate the user accounts from the disparate systems to a single user identity?	Required
	2i. Does your application support correlating Authoritative User Data with EHR audit logs to enable advanced analytic capabilities?	Required
	2j. Does your application support correlating Advanced Patient Data with EHR audit logs to enable advanced analytic capabilities?	Required
	2k. Does your solution include a formal Implementation Guide including Scope documents, project plans, etc.?	Required
	2l. Generally, how many upgrades and/or releases are there for your solution? How many major versus minor releases? When is the next major release available?	Required
3. Patient Access Reports		
Reports are required in order to be able to identify and track possible events with the privacy of patient data or with violations in ECMCC policy.	3a. Does your solution provide out-of-the-box ability to conduct an incident investigation across all audit logs that are part of the deployment?	Required
	3b. Does your solution out-of-the-box normalize field names across all audit sources into a human readable form appropriate for a privacy analyst or other security and compliance related personnel?	Required
	3c. Does your solution out-of-the-box enable normalized field names to create, save and share reports and analytics across all audit sources?	Required
	3d. Does your solution enable users to preview the results of an access report?	Required
	3e. Can you create a single policy across all audit sources?	Required
4. Privacy Breach Detection and Analytics and Alerts		
Alerting is critical in the identification of possible events so they can be promptly addressed.	4a. Does your solution provide out-of-the-box proactive privacy analytics? If so, please list them.	Required
	4b. If so, is the privacy analytics library automatically updated without impact to the customer environment?	Required
	4c. Are these analytics customizable? Can privacy analysts edit and modify these privacy analytics with/without vendor programming?	Required
	4d. Can users create new adhoc reports with/without vendor support?	Required
	4e. Does the solution enable filtering across event data, HR data and patient data to reduce false positives?	Required
	4f. Can these analytics be automated to produce proactive alerts?	Required
	4g. Can these automated analytics be shared with other users?	Required
	4h. Can the alerts generated from the automated analytics be reviewed and shared with other users in the system?	Required
	4i. Does your solution include customizable dashboards to show the effectiveness of these proactive alerts?	Required

	4j. Does your solution out-of-the-box combine audit logs, authoritative user data, and advanced patient data to create rich privacy analytics? Please provide an example.	Required
	4k. Does your solution enable out-of-the-box filtering on any field with audit logs? Authoritative user data? Advanced patient data?	Required
	4l. Does your solution provide reports to measure the status of an alert?	Required
5. Visualization		
Visual aids will assist the rapid identification of possible security events.	5a. Visual analytics, statistical trending and visual forensic tools are some of the newest features that gives users another powerful tool for protecting patient information - including the ability to seamlessly create graphs and charts showing a user behavior over time as well as create trend based alerts when a user deviates from their normal behavior.	Required
	5b. Does your solution automatically create graphs & charts showing a user's behavior over time? Does that include scenarios such as how many unique patient records they access and their most common activities?	Required
	5d. Does your solution allow a user add their customized reports including graphs & charts to a dashboard without any development or customization required?	Required
6. Trend Based and Statistical Deviation		
Identification of trends will be utilized to locate problem areas and workflow issues.	6a. Does your solution compare a user's behavior to themselves and automatically alert when a user deviates from their normal behavior?	Required
	6b. Does your solution compare a user's behavior to their peers and automatically alert when a user deviates from normal behavior for their peers?	Required
	6c. Does your solution allow a user to define a peer based off any available information such as role, department, title or location?	Required
	6d. Does your solution include trend based alerting that can learn over time (auto calculate) and adjust alerts accordingly?	Required
	6e. Is all of the advanced filtering capabilities available in trend based and statistical deviation alerting? For example, can you utilized trend based & statistical deviation alerting to alert based off printing activity within patient registration department.	Required
7. Investigations and Legal Defense		
Investigations need to be concise and all information inclusive especially regarding the information	7a. Does your solution out-of-the-box provide the ability to centrally create and share investigations?	Required
	7b. Does your solution's centrally managed solutions document all information required by Department of Health and Human Services (HHS) Office of Civil Rights (OCR) if there is a reportable breach?	Required

concerning a possible event.	7c. Does your solution out-of-the-box enable the seamless creation of investigation as a result of an alert generated by a privacy analytic?	Required
	7d. Does your solution out-of-the-box enable the seamless creation of investigation as a result of a user generated report?	Required
	7e. Does your solution out-of-the-box enable the seamless creation of investigation as a result of an access report or investigation?	Required
	7f. Does your solution out-of-the-box enable the seamless creation of investigation as a result of an external potential incident such as physical media loss, lost laptop, verbal breach, physical record loss or other?	Required
	7g. Does your solution provide out-of-the-box centralized tracking and reporting for all types of investigations identified in questions 4i, 4j, 4k and 4l?	Required
	7h. Does your solution provide out-of-the-box the ability to conduct a weighted breach assessment for all investigations including those from 4i, 4j, 4k and 4l to help determine a breach is reportable?	Required
	7i. Does your solution enable customization of this weighed breach assessment?	Required
	7j. Does your solution provide out-of-the-box the ability to attach privacy monitoring reports as forensic evidence to investigations described from in questions 4i, 4j, 4k and 4l?	Required
	7k. Does your solution provide out-of-the-box the ability to attach external documents like Excel, Word, pdf, etc. as forensic evidence to investigations described from in questions 4i, 4j, 4k and 4l?	Required
	7m. Does your solution provide out of the box management of notification to HHS for a breach?	Desired
8. Governance and Compliance Effectiveness		
The solution will provide tools to verify governance and compliance programs are currently effective.	8a. Does your solution provide out-of-the-box governance reporting on all investigations described in questions 4h, 4i, 4j, 4k and 4l?	Required
	8b. Does your solution provide out-of-the-box graphical trends on all investigations described in questions 4h, 4i, 4j, 4k and 4l?	Required
	8c. Does your solution provide out-of-the-box reporting on categories of investigations by: <ul style="list-style-type: none"> • Aging Reports • Status • People involved in the investigation (Person Under, Person Affected, Reporter) • Location of PHI involved • Type of PHI involved • What Type of Investigation 	Required

	8d. Does your solutions provide out-of-the-box point and click dashboard customization?	Required
9. Workflow		
A detail of the workflow utilized to identify, monitor and report events for the solution to identify if there are any gaps or concerns.	9a. Describe the workflow capabilities of the solution for resolving alerts and investigations?	Required
	9b. Does your Solution provide distributed workflows with point and click interface? If so, please attach a screen capture.	Desired
	9c. Can this distributed workflow be integrated with Authoritative User Data to automatically assign the review of potential incidents to an employee's manager?	Required
	9d. Once reviewed by an employee's manager, can these potential incidents then be centrally managed and reviewed by the privacy team for further investigation?	Required
	9e. Can these potential incidents then be fully documented within the product to determine if a breach has occurred?	Required
	9f. Can these potential incidents be reassigned to other users within the organization for further review?	Required
10. Identity Intelligence		
Identity Intelligence is process of correlate, cleanse & centralize identities as part of ingestion of clinical application audit logs and authoritative user information such as Active Directory, HR, Payroll and/or even existing IAM solutions.	10a. Does your solution identify where all of your users are being managed?	Required
	10b. How does your company ensure Data Integrity for eDiscovery, regulatory compliance, and other litigation cases?	Required
	10c. Explain how your solution supports dynamic end-user information sources as it relates to data integrity?	Required
	10d. How does your solution support Identity Management systems including provisioning/de-provisioning? Do you have a formal program for this support?	Required
	10e. Does your solution provide a method of identifying users that do not match across all applications and authoritative user data sources? Can it produce a Master User Table report?	Required
	10f. Does your solution identify the last time a user access each application including idle accounts?	Required
	10g. Does your solution audit your de-provisioning process to determine a user's access was revoked?	Required
	10h. Does your solution detect access by terminated employees?	Required
	10i. Does your solution identify test and administrator users?	Required
	10j. Does your solution identify unknown users?	Required
	10k. Does your solution identify a user's security profile across all your applications?	Required
10l. Does your solution compare a user's security profile to others in the same department to identity anomalies including escalation of privileges?	Required	
11. Security		
Monitoring access by role and department will be required since	11a. Does your solution provide security controls to manage access to the following by Role and Department? Are there pre-built roles for the following types of users:	Required

<p>each role and department have different security requirements.</p>	<ol style="list-style-type: none"> 1. Information Security 2. Privacy Office 3. Compliance Officer 4. Executive 5. Employee Manager 6. Guest 7. System Administrator 8. Database Administrator 	
	<p>11b. Is your organization Soc 2 Type 2 certified? Please attach the certification</p>	<p>Required</p>
	<p>11c. Which SANS Critical Security Controls does your solution help us comply with if we use your solution?</p>	<p>Desired</p>
	<p>11d. Describe your organizations Security organization: Include the CISO, Members of the Security Council/Committee and any applicable details about their structure and charter.</p>	<p>Required</p>
	<p>11e. Does your solution provide security controls to manage access to the audit log information?</p>	<p>Required</p>
	<p>11f. Does this access support limiting users' access to certain fields across audit logs? (for example limit access to financial data or certain demographic data across all audit sources by user)</p>	<p>Required</p>
	<p>11g. Does this access support limiting users' access to certain data within audit logs? (for example limit access to only certain locations across all audit sources by user)</p>	<p>Required</p>
	<p>11h. Does an external party conduct an annual audit of your security controls for your organization? Is that report available?</p>	<p>Required</p>
	<p>11i. Does your solution support strong password management features?</p>	<p>Required</p>
	<p>11j. Does your product have out-of-the-box ability to authorize with Active Directory or other LDAP compliant Single Sign On solutions?</p>	<p>Required</p>
	<p>11k. Does your solution support the following user management with Active Directory or other LDAP solutions:</p> <ul style="list-style-type: none"> - Authentication only - Authentication and Role Provisioning - Authentication and User and Role Provisioning 	<p>Required</p>
	<p>11l. Does your solution have native direct integration with Active Directory or other LDAP compliant Single Sign On solutions to correlate Authoritative User Data with audit logs for patient privacy monitoring?</p>	<p>Required</p>
	<p>11m. Does your solution out-of-the-box provide audit the auditor capabilities?</p>	<p>Required</p>
	<p>11n. Who has authority to change or modify security parameters?</p>	<p>Required</p>

	11o. Does the system have an auto-logout capability with configurable timeouts?	Required
	11p. Does the solution limit the ability for users to send patient information over the Internet, through email, modem or fax?	Required
	11q. How many user attempts at a password are there before locking the account?	Required
	11r. Does the solution store passwords in an encrypted manner?	Required
	11s. Does your client require a local PC install such as a 32bit FAT application or can it be delivered using a web browser?	Required
	11t. If a Cloud Service provider is proposed, is the data retained or stored in the US by the Cloud Service provider?	Required
12. Integration		
Integration with other components and protocols is critical to success.	12a. Is the HL7 (Version 2.x) standard supported? If so, which version?	Required
	12b. If the HL7 (Version 2.x) standard is supported what events are accepted?	Required
	12c. The solution will generate errors and alert conditions on each state, defined as workflow comprising of components. Each component failure should result in alerts. These application alerts should be sent as a) as SNMP Trap or b) error logging c) Event log	Required
	12d. Any external integration should leverage industry standard protocols. All protocols should be able to be secured per standards. (e.g. secure FTP)	Required
	12e. Solution should be able to use an optimized Storage Area Network.	Required
	12f. Ability to integrate with the following applications... (specific to implementation)	Required
	12g. Does your solution provide out-of-the-box the ability to export the results for privacy analytics to enterprise security technologies such as security information and event technologies?	Required
13. Compliance		
HIPAA Compliance is a critical component to any solution.	13a. Is your product fully HIPAA compliant and ready, including record level access logging and reporting? Please provide details of what is logged and what can be reported with your HIPAA audit reporting tool.	Required
	13b. Is your organization a Business Associate of provider organizations? If so, how many and how do you manage compliance with those Covered Entities?	Required
	13c. Are your HIPAA auditing tools native to the solution or does it require an additional module or 3rd party purchase?	Required
	13d. What is the earliest version level of your application that is (will be) HIPAA compliance as described in our requirement above?	Required

	13e. What retention period is your solution capable of storing of ePHI access audit logs?	Required
14. Scalability		
The solution must be able to be meet an increasing number of patients and users. In addition, must be able to address new regulations which will need to be monitored.	14a. What is the largest number of audit sources a current customer has deployed?	Required
	14b. What is a typical number of daily events that may be monitored for a customer?	Required
	14c. What is the typical number of events being monitored for a customer?	Required
	14d. Does your solution support being available for use 24 hours a day, 7 days a week, and 365 days per year. Can your solution support an uptime guarantee of a minimum of 95% at all times with periodic maintenance windows. Maintenance windows will follow the standard IT&S maintenance windows.	Required
	14e. Is your product designed to scale to support an increase in capacity of 30% per year for the next 5 years.	Desired
	14f. Is the product designed to support an increase in capacity and workflow equal to 30% growth over 5 years.	Desired
	14g. Is your product capable of storing the event/alert information and having that information readily available online for the generated dataset for a minimum of 6 months. (This will include the “TBD” events to allow the users to sample events from this category.)	Required
15. Implementation		
An experienced and qualified implementation team is critical to the immediate and the long-term success of the solution.	15a. List the qualifications and experience of personnel that will be assigned to perform services.	Required
	15b. Does your company provide on-site or remote support during the implementation period?	Required
	15c. How does your company measure and ensure customer satisfaction?	Required
	15d. Does your solution include a formal Implementation Guide refined over time to get customers to reach first productive use of the software in 16 to 20 weeks?	Required
	15e. Does your solution have defined project scope documents reviewed with each customer to ensure successful use of the product?	Required
	15f. Does your solution defines hours of operation, change control procedures, defined backup times so the solution is available as required by the customer?	Required
	15g. During normal use, how often does the solution require manual, human intervention? (Do not include time used for troubleshooting).	Required
	15h. Is training for Operations personnel available?	Required
	15i. Describe the manual interventions required by the solution during normal use.	Required
16. Service and Support		

Service and support is critical to maintain a constant and well-managed environment.	16a. Does the contract offering come with a dedicated Customer Success Manager (CSM)? Access to analysts who understand your business, designs success roadmaps, maximize adoption, and will coordinate training requests	Required
	16b. Does support for your solution provides upgrades for its operating system without the need for physical on-site visits?	Required
	16c. Does support for your solution provides upgrades for its database without the need for physical on-site visits?	Required
	16d. Does support for your solution provides upgrades for all other system components without the need for physical on-site visits?	Required
	16e. Does support for your solution provides upgrades for the application software without the need for physical on-site visits?	Required
	16f. Does your solution dynamically monitors for the system health of its hardware, including CPU and memory utilization, and immediately notifies the support team?	Required
	16g. Does your solution dynamically monitor its available storage capacity and proactively predict when that capacity will be reached, and notify the support team?	Required
	16h. Does your solution dynamically monitor for slow patient privacy monitoring queries in deployments?	Required
	16i. Does support for your solution provides access to live agents for phone support 24/7/365?	Required
	16j. Does your solution provide a portal for tracking of support tickets created and provide a method for monitoring, updating and commenting on these tickets?	Required
	16k. Are you the first and last line of support the user of your product will contact in the event of a problem?	Required
	16l. Describe technical and application support available “during” installation and warranty?	Required
	16m. Does your solution require remote access to the system for maintenance support? If yes, what kind of network connection is required?	Required
17. Training and Certifications		
If the solution includes vendor provided managed security or triage services, training of the staff will be one of the cornerstone of a successful program.	17a. Does your solution has a formal customer training and certification program for your patient privacy monitoring solution? If yes, how many professionals have been certified through these programs? How often are they held and where? What are the costs?	Required
	17b. Does your solution provide instructor led, web based training using your audit data?	Required
	17c. Does your solution provide weekly product focused refresher training sessions via web meetings at no cost?	Required
	17d. Does the support contract include advisory training, 50-weeks of online self paced training, Customer Community	Required

	(100's of people sharing info & best practices), and advance usage and product webinars	
	17e. Does your solution provide intense four day Certified Master Professional training courses conducted at your corporate headquarters designed to give detailed training on how to create a sustainable patient privacy monitoring solution?	Desired
	17f. How many customers have been trained by your company's certification program for patient privacy monitoring?	Required
	17g. Does your solution have recorded brief refresher training sessions on featured areas of the product?	Required
18. Managed and Privacy Services		
If the solution includes vendor provided managed security or triage services, a detail of these services is required.	18a. Does your company provides your own certified experts (not a 3rd party) to help organizations move from manual privacy auditing to proactive monitoring?	Required
	18b. Does your company provided your own certified experts (not a 3rd party) to help review our existing polices around access and make recommendations around best practices?	Required
	18c. Does your company provide best practices around communication and education plans including sample templates, employee and patient facing brochures and posters?	Required
	18d. Please describe the support structure of your Managed Privacy Services and how each customer is supported?	Required
	18e. How many customers are supported by your Managed Privacy Services? Facilities? Employees?	Required
	18f. What is the workload impact on our privacy and compliance analysts of Managed Privacy Services?	Required
	18g. What are the average incident ratios delivered by Managed Privacy Services?	Required

5. PROPOSAL REQUIREMENTS:

- 5.1 Proposals must include the following information:
- 5.1.1 Detailed plan outlining how your company will meet all of the deliverables described in the Section 4 (Scope of Services/Specifications).
 - 5.1.2 Company profile including organizational chart indicating persons who will be assigned to work with ECMCC and resumes
 - 5.1.3 Length of time respondent has been in business.
 - 5.1.4 Detailed fee schedule and all fees incurred for the deliverables included in this RFP.
 - 5.1.5 Three (3) references of facilities similar in size to ECMCC that may be contacted by ECMCC to discuss respondent's services.

- 5.1.6 Disclose whether respondent has ever had a contract terminated and if so, provide a detailed explanation of the contract and circumstances surrounding termination.
- 5.1.7 Disclose whether any shareholder, director, officer or employee is currently employed by ECMCC, or was an employee of ECMCC during the two (2) year period preceding the date of the proposal, and if any shareholder, director, officer or employee is a member of any governing board of ECMCC or its affiliates.
- 5.1.8 Disclose any other areas that may be a potential conflict of interest.
- 5.1.9 Describe all contracts, affiliations, referral arrangements or other business relationships the respondent has with any hospital, health care system or health care provider with offices or facilities in Western New York.
- 5.2 The following forms must be submitted with each proposal:
 - 5.2.1 Equal Employment Opportunity Policy Statement (Exhibit A-1)
 - 5.2.2 M/WBE Utilization Plan (Exhibit A-2) when applicable (see Section 7 below).
 - 5.2.3 SDVOB Utilization Plan – (Exhibit A-3) when applicable (see Section 7 below).
 - 5.2.3 Respondent Data Form (Exhibit B).
 - 5.2.4 Non-Collusive Bidding Certification (Exhibit C).
 - 5.2.5 Disclosure, Affirmation and Certification in accordance with State Finance Law §§ 139-j and 139-k (Exhibit D).
 - 5.2.6 Not-for-profit budget form (Exhibit E) (note this form is only required if the respondent is a not-for-profit corporation).
 - 5.2.7 Diversity Practices Questionnaire (Exhibit F)

6. EVALUATION CRITERIA:

1. Company Overview	5
2. Solution Overview	5
3. Reports and Dashboard	15
4. Privacy Breach Detection and Analytics	15
5. Trend Based & Statistical Deviation	10
6. Identity Intelligence	5
7. Workflow	5
8. Security and Compliance	5
9. Integration Implementation, Service and Support	5
10. Diversity Practices	5
11. Fees	25

7. M/WBE, SDVOB AND DIVERSITY PRACTICES REQUIREMENTS:

- 7.1 Equal Opportunity, Service-Disabled Veteran-Owned Business, and Minority/Women-Owned Business Enterprise Utilization. ECMCC is committed to promote equality of economic opportunity for minority group members and women, service-disabled veterans, and the facilitation of minority and women-owned business enterprise (“MWBE”) and service-disabled veteran-owned business (“SDVOB”) participation. In accordance with Articles 15-A and 17 of the New York State Executive Law and the regulations set forth at 5 NYCRR Parts 140-144 and 9 NYCRR Part 252, by submitting a proposal, the respondent agrees to be bound by the provisions and follow the instructions set forth in Exhibit A to this RFP.
- 7.2 Utilization Plans. If Exhibit A reflects that MWBE and/or SDVOB participation goals apply to this RFP, Respondents are required to submit an MWBE and/or SDVOB Utilization Plan (see Exhibit A-2 and Exhibit A-3 with their proposal in accordance with Exhibit A, 5 NYCRR 142.6(a) and 9 NYCRR 252.2(i).
- 7.3 Excluded Contracts. Certain procurements are excluded from MWBE and/or SDVOB participation. The goals for each RFP are reflected in Exhibit A of this RFP. In the event that Exhibit A reflects no utilization goals applicable to this RFP, the RFP is for an expenditure that is excluded from ECMCC’s MWBE or SDVOB program and respondents are not required to submit an MWBE and/or SDVOB Utilization Plan. However, under all circumstances, respondents are encouraged to solicit MWBE and SDVOB utilization and to submit MWBE and SDVOB Goal Plans, and ECMCC may consider respondent’s proposed MWBE and SDVOB utilization in determining which proposal represents the best value to ECMCC.
- 7.4 Not-for-profit respondents. Any services that are self-performed by a not-for-profit respondent (i.e., services not procured in the open market) in response to this RFP, as well as any personal services, rent, and utilities costs related to this procurement, are exempt from the M/WBE goals that have been assigned to this procurement. After exempting personal services, rent, utilities and self-performance, M/WBE goals will still attach to the entire remainder of the funds of the procurement.

(For example, if the respondent’s proposal for this procurement is \$100,000, and \$80,000 of this amount is comprised of personal services, rent, utilities and self-performance by the not-for-profit, then the remaining \$20,000 would still be subject to the M/WBE goals assigned in this contract.)

This exemption applies solely to not-for-profit respondents. For the purposes of calculating which funds shall still be subject to M/WBE requirements, all not-for-profit respondents should fill out and return the attached Exhibit E.

Respondents who are for-profit organizations are still required to apply the M/WBE goals to the full amount of this procurement in their proposals. Please note that all parties are still responsible for submitting utilization plans (as detailed in Exhibits A and A-1) with their proposals that cover all services that are not exempt as described in the above.

- 7.5 Diversity practices. Diversity practices are the efforts of contractors to include New York State-certified M/WBE’s in their business practices. Diversity practices may include past, present, or future actions and policies, and include activities of contractors on contracts

with private entities and governmental units other than the State of New York. Assessing the diversity practices of contractors enables contractors to engage in meaningful, capacity-building collaborations with MWBEs.

Pursuant to New York State Executive Law Article 15-A, ECMCC has determined that the assessment of the diversity practices of respondents to this procurement is practical, feasible, and appropriate. Accordingly, respondents to this procurement are required to fill out and return the questionnaire attached to this RFP as Exhibit F as part of their response. This questionnaire is intended to determine the overall diversity practices of respondents, regardless of specific M/WBE participation in this procurement.

8. GENERAL INSTRUCTIONS TO RESPONDENTS:

- 8.1 **By submitting a response, respondents agree to both the terms of this RFP as well as ECMCC's standard terms and conditions attached to this RFP as Appendix A.**
- 8.2 Insurance in the amounts designated in the attached Appendix B shall be procured by the successful respondent before commencing work and no later than fourteen (14) days after notice of award, which insurance shall be maintained without interruption for the duration of the Contract in the kinds and amounts specified by ECMCC. If the insurance is not provided in acceptable form within this period of time, then the Director of Purchasing may declare the vendor non-responsible and award the contract to the next lowest responsible vendor. Certificates of insurance shall be furnished by the successful respondent in conformity with the ECMCC standard insurance certificate.
- 8.3 Any change in wording or interlineations by a respondent of the RFP as published by ECMCC shall be reason to reject the proposal of such respondent, or in the event that such change in the RFP is not discovered prior to entering into a contract, to void any contract entered into pursuant to such RFP.
- 8.4 For the purpose of determining which proposal represents best value, it shall be the obligation of all respondents to present information and documentation to ECMCC to establish that the successful respondent possesses sufficient capital resources, skill, judgment and experience to perform the work or deliver the material, as per the RFP scope of services and specifications. ECMCC is not obligated to accept the lowest proposal, but will perform its evaluation based on the total criteria defined within the RFP.
- 8.5 Failure to perform or meet delivery schedules as per the accepted proposal or resulting contract may result in legal action by ECMCC to recover damages.
- 8.6 The successful respondent shall comply with all laws, rules, regulations and ordinances of the Federal Government, the State of New York and any other political subdivision or regulatory body which may apply to its performance under this contract.
- 8.7 Any cash discount which is part of a proposal will be considered as a reduction in price in determining the award of the proposal.
- 8.8 ECMCC may, as the need arises, order changes in the work through additions, deletions or modifications without invalidating the contract. Compensation, as it may be affected by any change, shall be adjusted by agreement between the contractor and ECMCC.

- 8.9 Any additional information which the respondent desires to add to the response shall be attached to and submitted with the formal response on a separate sheet of paper.
- 8.10 The proposal is firm and irrevocable for a period of 60 days from the date and time of the proposal opening. If a contract is not awarded within the 60 day period, a respondent to whom the contract has not been awarded may withdraw his proposal by serving written notice of his intention to do so upon the ECMCC Purchasing Department.
- 8.11 Prices charged to ECMCC are to be no higher than those offered to any other governmental or commercial consumer. If respondent's organization has a New York State or a Federal GSA contract for any of the items covered in this RFP or any similar items, respondent shall so indicate in its proposal and supply a copy of such contract within five (5) days of a request by ECMCC.
- 8.12 The unit prices shall remain firm, and any other pricing, quote or charges in the proposal shall also remain firm, for delivery of the equipment, material, work or services described in this RFP. No cost increase not covered in the proposal shall be charged for any reason whatsoever unless agreed upon by ECMCC.
- 8.13 In executing their proposal, the respondent affirms that all of the requirements of the specifications are understood and accepted by the respondent, and that the prices quoted include all required materials and services. The respondent affirms they have checked all of the proposal figures and understands that ECMCC will not be responsible for any errors or omissions on the part of the respondent in preparing the proposal. Mistakes or errors in the estimates, calculations or preparation of the proposal shall not be grounds for the withdrawal or correction of the proposal or any proposal security.
- 8.14 **Restrictions on contact during the RFP process.** Pursuant to State Finance Law Sections 139-j and 139-k, this RFP includes and imposes certain restrictions on communication between respondents and ECMCC during the procurement process. A respondent is restricted from making contacts from the date the RFP is issued through the final contract award by ECMCC (the "Restricted Period"). During the Restricted Period, respondents may only contact the designated contact regarding this RFP. The designated contact is identified on the cover page of this RFP. Respondents are responsible for complying with State Finance Law Sections 139-j and 139-k. Directors, officer and employees of ECMCC are required to record certain information when contacted during the Restricted Period. A review of whether such contacts were permissible contacts will be considered in connection with any determination of responsibility of the respondent. Failure of any respondent to timely certify or to disclose accurate and complete information or the submission of any intentionally false or intentionally incomplete certification may result in the rejection of the contract award or if such contract has been executed, then the immediate termination of the contract. Violations may result in debarment of the respondent from proposing on or obtaining governmental procurement contracts in the State of New York.
- 8.15 **Freedom of Information Law.** During the evaluation process, the content of each RFP will be held in confidence and details of any RFP will not be revealed (except as may be required under the Freedom of Information Law or other State law). The Freedom of Information Law provides for an exemption from disclosure for trade secrets or information the disclosure of which would cause injury to the competitive position of commercial enterprises. This exception would be effective both during and after the evaluation process. If the proposal contains any such trade secrets or other confidential or proprietary information, the respondent must submit a request to exempt such information

from disclosure. Such request must be in writing, must state the reasons why the information should be exempt from disclosure and must be provided at the time of submission of the subject information. Requests for exemption of the entire contents of a proposal from disclosure have generally not been found to be meritorious and are discouraged. Respondents must limit any requests for exemption of information from disclosure to bona fide trade secrets or specific information, the disclosure of which would cause a substantial injury to the respondent's competitive position. ECMCC assumes no responsibility for disclosure of unmarked data for any purpose. ECMCC will review such designations in making its determination whether disclosure is required, which determination shall be binding on the respondent.

Appendix A

REQUIRED TERMS AND CONDITIONS FOR ALL CONTRACTS WITH ERIE COUNTY MEDICAL CENTER CORPORATION

1. **AGREEMENT.** By contracting with ECMCC for Services or Products (as herein defined), or by commencement of any Services or shipment of any Products or otherwise contracting with Erie County Medical Center Corporation ("ECMCC"), the contractor, licensor, licensee, lessor, lessee, or any other party to an agreement with ECMCC (the "Contractor"), hereby consents to these terms and conditions (collectively, the "Agreement"). ECMCC is not bound by, and expressly objects to, any terms or conditions (including, but not limited to, any contained in Contractor's quote or sales order acknowledgement) that conflict with those contained within this Agreement unless ECMCC expressly agrees to such terms or conditions in writing. In the event of a conflict between the terms of the Agreement (including any and all attachments thereto and amendments thereof) and the terms of this Agreement, the terms of this Agreement shall control.

Any respondents to an ECMCC-issued request for proposals or bidders to an ECMCC-issued invitation to bid further agree to comply with the terms and conditions of this Agreement and incorporate these terms and conditions into any final agreement with ECMCC prior to commencement of Services or shipment of Products.

2. **NON-ASSIGNMENT.** Pursuant to Section 109 of the General Municipal Law, Contractor may not assign, transfer, convey, sublet or otherwise dispose of this Agreement, or Contractor's right, title, or interest in this Agreement, or Contractor's power to execute this Agreement, to any other person or corporation without ECMCC's prior written consent. In the event that Contractor assigns, transfers, conveys, sublets or otherwise disposes of this Agreement, or Contractor's right, title or interest herein, or his power to execute this Agreement, to any other person or corporation without ECMCC's prior written consent as required by law, ECMCC shall revoke and annul this Agreement, and ECMCC shall be relieved and discharged from any and all liability and obligations arising out of this Agreement to Contractor and to the person or corporation to which this Agreement shall have been assigned, transferred, conveyed, sublet or otherwise disposed of, and Contractor, and his assignees, transferees or sublessees shall forfeit and lose all moneys, theretofore earned under this Agreement, except so much as may be required to pay Contractor's employees. The provisions of this section shall not hinder, prevent, or affect an assignment by Contractor for the benefit of his creditors made pursuant to New York State law.

3. **NON-DISCRIMINATION REQUIREMENTS.** In accordance with Article 15 of the Executive Law (also known as the Human Rights Law) and all other State and Federal statutory and constitutional non-discrimination provisions, the Contractor will not discriminate against any employee or applicant for employment because of race, creed, color, sex, sexual orientation, national origin, age, disability, or marital status. Furthermore, in accordance with Section 220-e of the Labor Law, if the Contract is for the construction, alteration, and/or repair of any public building and/or public work and/or for the manufacture, sale, and/or distribution of materials, equipment, and/or supplies, and to the extent that the Contract shall be performed within the State of New York, Contractor agrees that neither it nor its subcontractors shall, by reason of race, creed, color, disability, sex, or national origin: (a) discriminate in hiring against any New York State citizen who is qualified and available to perform the work; and/or (b) discriminate against or intimidate any employee hired for the performance of work under the Contract.

4. **WAGE AND HOUR REQUIREMENTS.** If this Agreement is a "public work contract" covered by Article 8 of the Labor Law or a building service contract covered by Article 9 thereof, neither Contractor's employees nor the employees of its subcontractors may be required or permitted to work more than the number of hours or days stated in said statutes, except as otherwise provided in the Labor Law and as set forth in prevailing wage and supplement schedules issued by the New York State Department of Labor (the "DOL"). Furthermore, Contractor and its subcontractors must pay at least the prevailing wage rate and pay or provide the prevailing supplements, including the premium rates for overtime pay, as determined by the DOL in accordance with the Labor Law. Additionally, if this is a public work contract covered by Article 8 of the Labor Law, Contractor understands and agrees that the filing of

payrolls in a manner consistent with Subdivision 3-a of Section 220 of the Labor Law shall be a condition precedent to payment by ECMCC of any ECMCC-approved sums due and owing for work performed.

5. **WORKERS' COMPENSATION BENEFITS.** This Agreement shall be void and of no force and effect unless the Contractor shall provide and maintain coverage during the life of this contract for the benefit of such employees as are required to be covered by the provisions of the Workers' Compensation Law.

6. **INDEPENDENT CONTRACTOR STATUS.** The parties acknowledge and agree that Contractor is an independent contractor of ECMCC, and that this Agreement does not create an employment relationship between ECMCC and Contractor or between ECMCC and any person performing Services or by or on behalf of Contractor. None of the provisions of this Agreement shall be construed or be deemed to create a relationship of agency, partnership, joint venture, ownership, control or employment between the parties other than that of independent parties contracting solely for the purpose of effectuating this Agreement.

7. **DELIVERY OF PRODUCTS.** Products to be delivered by Contractor to ECMCC shall be made FOB destination, prepaid and invoiced.

8. **CREDENTIALING.**

8.1. General. Contractor must comply with ECMCC's vendor credentialing requirements in order for its employees and subcontractors to be granted access to their respective facilities. All costs associated with Contractor's compliance with the vendor credentialing requirements will be borne solely by Contractor.

8.2 Employee or Subcontractor not Normally at ECMCC. For any employee and subcontractor of Contractor not normally conducting business at ECMCC's facilities, in the event the employee or subcontractor is on either respective campuses, ECMCC may permit such employee or subcontractor not to be credentialed in accordance with this Section so long as he or she is escorted by an employee of ECMCC in patient care areas at all times.

8.3 Signature Requirement. At ECMCC's facilities, each of Contractor's employees and subcontractors will be required to sign a document indicating that he or she has complied with the terms of subsection (c) above and will be given a badge which he or she must wear on full display at all times when at the facility and be returned upon departure from the facility.

8.4 Removal of Employee or Subcontractor. During the term of this Agreement, ECMCC may immediately remove any of Contractor's employees or subcontractors from any of ECMCC's facilities, if ECMCC believes, in its sole discretion, that such employee or subcontractor may (i) pose a risk to the health, safety or medical condition of any employee, patient or patron of ECMCC or (ii) interfere with the business or operations of ECMCC. In the event ECMCC removes any of Contractor's employees or subcontractors in accordance with the preceding sentence, ECMCC may request a meeting with Contractor to discuss (A) the basis for ECMCC's determination to remove the employee or subcontractor and (B) whether ECMCC will re-grant the employee or subcontractor access to ECMCC's facilities or will permanently bar the employee or subcontractor from access to ECMCC's facilities (which ECMCC will determine in its sole discretion).

8.5 Audit. During the term of this Agreement, Contractor will be subject to audit(s) to ensure its compliance with the credentialing requirements contained in this Agreement. Upon Contractor's failure to comply with any of these requirements, ECMCC may (i) terminate this Agreement or (ii) require Contractor to comply with more stringent credentialing requirements.

9. **SET-OFF RIGHTS.** ECMCC shall have all of its common law, equitable and statutory rights of set-off. These rights shall include, but not be limited to, the option to withhold for the purposes of set-off any moneys due to the Contractor under the Contract up to any amounts owing to ECMCC which

are past due, with regard to the Contract, any other contract with ECMCC.

10. **GOVERNING LAW AND VENUE.** This Agreement shall be governed by the laws of the State of New York. Each of the parties to this Agreement consents and submits to the exclusive jurisdiction and venue of the state and federal courts located in the County of Erie, New York.

11. **ARBITRATION.** Disputes under \$100,000 involving this Contract, including the breach or alleged breach thereof, must be submitted to a single arbitrator to be chosen by ECMCC.

12. **INDEMNIFICATION.** Contractor shall be responsible, without limitation, for any liabilities, losses, claims, damages, suits, and expenses whatsoever, including costs of enforcement and reasonable attorney's fees, caused to ECMCC, and to indemnify ECMCC for claims of third parties asserted against ECMCC, to the extent attributable to or caused by the negligence, willful misconduct, product liability, breach of contract or warranty of Contractor, or an allegation that arises from services provided by Contractor, whether individually or in combination with any other work, infringes upon, violates, or misappropriates any third party's patent, trademark, copyright, proprietary, and/or any other intellectual property rights.

13. **INSURANCE.** Contractor shall obtain and maintain, at its expense, adequate (as determined by ECMCC) insurance in the amounts as set forth in Appendix B.

14. **COMPLIANCE.** While on ECMCC property, Contractor shall abide by all applicable ECMCC rules, regulations, policies and procedures that are posted on ECMCC property or otherwise made known to Contractor. Contractor shall comply with all applicable requirements of the Joint Commission on Accreditation of Healthcare Organizations when providing services to ECMCC. Where Contractor will be performing services within the Clinical or Patient Areas of ECMCC, Contractor shall provide the following to ECMCC: (i) proof of current immunizations; (ii) verification of credentials (if applicable); (iii) a copy of the current job description; and (iv) a copy of its annual employment evaluation (if applicable).

15. **COMPLIANCE WITH HEALTH LAWS.** Contractor must comply with all applicable laws, rules or regulations, including, but not limited to, 42 U.S.C. 1395nn, and the regulations promulgated thereunder (the "Stark Law"), 42 U.S.C 1320a-7b, and regulations promulgated thereunder (the "Anti-kickback Law"), and the Health Insurance Portability and Accountability Act and its regulations ("HIPAA"). If Protected Health Information, as defined by HIPAA, is exchanged between the parties, and Contractor is not a Covered Entity as defined by HIPAA, Contractor agrees simultaneous with any agreement to also enter into ECMCC's standard business associate agreement.

16. **CONFIDENTIALITY.** The parties acknowledge and agree that the existence of this Agreement, and its terms and conditions are strictly confidential. The parties agree that the terms of this Agreement and any negotiations may not be disclosed, in whole or in part, to any third party, except to each party's attorneys and professional advisors who have a need to know, provided that such attorneys and advisors also agree to be bound by this confidentiality and non-disclosure provision. Notwithstanding the foregoing, the terms, conditions, and negotiations may be disclosed (i) pursuant to a judicial subpoena or proper regulatory request for information from a governmental entity with authority over the affairs of any of the parties to the agreement, (ii) when requested pursuant to Freedom of Information Law requests, provided such terms are not protected from disclosure by the New York Public Officers Law, and (iii) to the extent reasonably required by any party to perform, compel performance, or enforce any provision of the agreement.

17. **TRAVEL EXPENSE REIMBURSEMENT.** Contractor expenses must be approved by ECMCC in advance and will be reimbursed at actual costs. Reimbursement for actual costs for meals and incidental expenses may not exceed the per diem amounts for Buffalo, New York at set by the current GSA schedule ("GSA Limits"). Air travel expenses may include only coach air fare; no charges for seat upgrades or seat preferences will be reimbursed. Overnight accommodations will be direct billed to ECMCC. If accommodations are not available at a hotel that has a direct bill arrangement with ECMCC,

then hotel rates not to exceed GSA Limits for Buffalo, New York will be reimbursed. Receipts for any costs to be reimbursed must be submitted within 30 days of the month incurred.

18. **TERMINATION.** The Agreement shall be subject to termination at the election of ECMCC upon 30 days prior written notice. Upon such termination, ECMCC shall pay to Contractor all compensation earned up to the date of termination in accordance with the compensation fees listed in the Agreement. Other than as set forth in the Agreement and except in the event of a breach of this Appendix A or any provisions of the Agreement, upon the effective date of any termination by either party, the parties shall have no further obligations to each other.

19. **EQUAL EMPLOYMENT OPPORTUNITIES.**

19.1 Contractor and its subcontractors shall undertake or continue programs to ensure that minority group members and women are afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex, age, disability or marital status. For these purposes, equal opportunity shall apply in the areas of recruitment, employment, job assignment, promotion, upgrading, demotion, transfer, layoff, or termination and rates of pay or other forms of compensation.

19.2 Prior to the award of a contract, the Contractor shall submit an equal employment opportunity ("EEO") policy statement to ECMCC.

19.3 As a part of the Contractor's EEO policy statement, the Contractor, as a precondition to entering into a valid and binding Agreement, shall agree to the following in the performance of the Agreement:

- (i) Contractor will not discriminate against any employee or applicant for employment, will undertake or continue existing programs of affirmative action to ensure that minority group members and women are afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex, age, disability or marital status, and shall make and document its conscientious and active efforts to employ and utilize minority group members and women in its work force on the Agreement.
- (ii) Contractor shall state in all solicitations or advertisements for employees that, in the performance of the Agreement, all qualified applicants will be afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex, age, disability or marital status;
- (iii) At the request of ECMCC, the Contractor shall request each employment agency, labor union, or authorized representative of workers with which it has a collective bargaining or other agreement or understanding, to furnish a written statement that such employment agency, labor union, or representative will not discriminate, and that such union or representative will affirmatively cooperate in the implementation of the Contractor's obligations herein.

20. **MINORITY AND WOMEN-OWNED BUSINESS ENTERPRISES AND SERVICE-DISABLED VETERAN-OWNED BUSINESSES.** Contractor agrees to comply with New York State Executive Law Articles 15-A and 17 and 5 NYCRR Parts 142-144 and 9 NYCRR 252 ("MWBE and SDVOB Laws"), if applicable. Also when applicable, Contractor must provide and comply with M/WBE and SDVOB Utilization Plans which have been approved by ECMCC's Office of M/WBE Compliance. In the event that Contractor willfully and intentionally fails to comply with the M/WBE and SDVOB Laws and/or the MWBE and SDVOB Utilization Plans, Contractor shall be obligated to pay liquidated damages, calculated as an amount equaling the difference between: (i) all sums identified for payment to MWBEs or SDVOBs had Contractor achieved the MWBE or SDVOB goals; and (ii) all sums actually paid to MWBEs or SDVOBs for work performed or materials supplied under this Agreement. Contractor will comply with all duly promulgated and lawful rules and regulations of the Department of Economic Development's Division of Minority and Women's Business Development pertaining hereto.

21. **WORKFORCE REPORTING.** Per New York Executive Law and Executive Order Number 162, Contractor and any of its subcontractors shall submit a quarterly Workforce Employment Utilization Report reflecting the entirety of Contractor and its subcontractors' workforces performing work on this Agreement and located within New York State, as well as the salaries of any such employees.

22. **NON-COLLUSIVE BIDDING CERTIFICATION.** In accordance with Section 139-d of the State Finance Law, if this contract was awarded based on the submission of competitive bids, Contractor affirms, under penalty of perjury, and each person signing on behalf of Contractor, and in the case of a joint bid each party thereto certifies as to its own organization, under penalty of perjury, that to the best of its knowledge and belief that its bid was arrived at independently and without collusion aimed at restricting competition. Contractor further affirms that, at the time Contractor submitted its bid, an authorized and responsible person executed and delivered it to ECMCC a non-collusive bidding certification on Contractor's behalf.

23. **PROCUREMENT LOBBYING.** To the extent this agreement is a "procurement contract" as defined by State Finance Law Sections 139-j and 139-k, by signing this agreement the Contractor certifies and affirms that all disclosures made in accordance with State Finance Law Sections 139-j and 139-k are complete, true and accurate. In the event such certification is found to be intentionally false or intentionally incomplete, the State may terminate the agreement by providing written notification to the Contractor in accordance with the terms of the agreement.

24. **RECORDS.** The Contractor shall establish and maintain complete and accurate books, records, documents, accounts and other evidence directly pertinent to performance under this contract (hereinafter, collectively, "the Records"). The Records must be kept for the balance of the calendar year in which they were made and for six (6) additional years thereafter. The State Comptroller, the Attorney General and any other person or entity authorized to conduct an examination, as ECMCC and its representatives and entities involved in this contract, shall have access to the Records during normal business hours at an office of the Contractor within the State of New York or, if no such office is available, at a mutually agreeable and reasonable venue within the State, for the term specified above for the purposes of inspection, auditing and copying. ECMCC shall take reasonable steps to protect from public disclosure any of the Records which are exempt from disclosure under Section 87 of the Public Officers Law (the "Statute") provided that: (i) the Contractor shall timely inform an appropriate ECMCC official, in writing, that said Records should not be disclosed; and (ii) said Records shall be sufficiently identified; and (iii) designation of said Records as exempt under the Statute is reasonable. Nothing contained herein shall diminish, or in any way adversely affect, ECMCC's or the State's right to discovery in any pending or future litigation.

25. **SERVICE OF PROCESS.** In addition to the methods of service allowed by the State Civil Practice Law & Rules ("CPLR"), Contractor hereby consents to service of process upon it by registered or certified mail, return receipt requested. Service hereunder shall be complete upon Contractor's actual receipt of process or upon the State's receipt of the return thereof by the United States Postal Service as refused or undeliverable. Contractor must promptly notify ECMCC, in writing, of each and every change of address to which service of process can be made. Service by ECMCC to the last known address shall be sufficient. Contractor will have thirty (30) calendar days after service hereunder is complete in which to respond. A copy of all notices to ECMCC shall be provided to: Office of General Counsel, Erie County Medical Center Corporation, 462 Grider Street, Buffalo, New York 14215.

26. **TAXES.** Bills and proposals to ECMCC shall not include charges for any Federal, State or local excise, sales, transportation or other tax, unless Federal or State law specifically levies such tax on purchases made by ECMCC. ECMCC's purchase order serves as required evidence of its exempt status. Any applicable taxes from which ECMCC is not exempt shall be listed separately as cost elements and added into the total net price.

Appendix B

INSURANCE REQUIREMENTS

1. **Insurance to be Maintained By Contractor.** Prior to providing services under this Agreement, Contractor, at its own cost and expense, shall procure and maintain insurance for the coverages listed below, written for not less than the limits specified for each coverage or required by law, whichever is greater (except that if Contractor procures any policy limits greater than the amounts required herein, then the higher limits shall apply as though stated and required herein) and including the provisions enumerated below:

1.1 Professional Liability

Occurrence coverage	\$1,300,000 per occurrence
General Aggregate	\$3,900,000

Professional liability insurance coverage shall provide "occurrence" coverage; provided however if such coverage is "claims made" coverage, it must include tail coverage for at least two and one-half (2 ½) years after this Agreement terminates or expires.

1.2. Commercial General Liability

Bodily Injury and Property Damage Limit	\$1,000,000 each occurrence
Personal Injury Limit	\$1,000,000 each person
General Aggregate	\$2,000,000
Products & Completed Operations Aggregate	\$2,000,000

Coverage is to apply on an occurrence basis only. No endorsement or modification of this policy limiting the scope of coverage for Contractual Liability, Products/Completed Operations, Pollution or Personal Injury shall be permitted. In addition, no designated Premises/Operations limitation shall be permitted.

1.3. Automobile Liability

Owned, Hired and Non-Owned Autos

Combined Single Limit for Bodily Injury and Property Damage	\$1,000,000 each accident
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1.4. Workers' Compensation & Employers' Liability and New York Disability Benefits

Statutory coverage complying with the law of each state in which Contractor's employees are headquartered, working, or domiciled with Employers' Liability limits of not less than \$1,000,000 Each Accident and \$1,000,000 Each Employee for Disease and \$1,000,000 Policy Limit for Disease, or the minimum level required by Contractor's Excess Umbrella Liability insurance company, whichever is greater and New York Disability Benefits Law.

1.5. Cyber Liability

Any contract awarded where electronic information/data, including Protected Health Information (as defined under HIPAA) is being exchanged between ECMCC and the Contractor or stored by Contractor on behalf of ECMCC will require cyber liability insurance as described below. In addition to the insurance below, the Contractor/Vendor must demonstrate use of a secure server and password-protected email. In some circumstances coverage to include Internet Media Liability and/or Cyber Extortion Coverage, including Regulatory Proceeding and Breach Costs

Cyber Liability Insurance Limits	\$5,000,000 per claim
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1.6 Umbrella or Excess Follow Form

Combined Single Limit for Bodily Injury and Property Damage	\$5,000,000 each occurrence \$5,000,000 aggregate
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Coverage is to apply on an occurrence basis only; in excess of the other Liability coverages required in 1.1, 1.2, 1.3, 1.4 and 1.5 above and shall be no more restrictive than such scheduled underlying insurance. **NOTE:** Any combination of primary and excess limits is acceptable as long as the total limits achieved are at least equal to the total limits achieved by the above described combination of primary and excess layers.

1.7. Pollution Legal Liability

Any contractor performing environmental work shall have in effect Pollution Legal Liability or Contractors Site Pollution Liability insurance coverage with an insuring limit of no less than \$5,000,000 per claim and a \$5,000,000 aggregate. Contractor shall name ECMCC and its respective officers, employees and agents as Additional Insured on this policy.

1.8. Additional Insureds

ECMCC and its respective officers, employees and agents shall be named as Additional Insureds, using ISO Form CG 20 10 11 85 or its equivalent, under the policies required in 1.2, 1.3 and 1.5 providing coverage for both ongoing and completed operations. The insurance protection afforded to ECMCC under such policies shall apply on a primary basis and any insurance (or self-insurance program) maintained by ECMCC shall not contribute with the insurance afforded to ECMCC as an Additional Insured.

1.9. Financial Rating of Insurers

The insurance companies providing the required coverages shall be licensed to do so in New York State, and shall be rated no lower than "A-" by the most recent Best's Key Rating Guide or Best's Agent's Guide, and shall have a Best's Financial Size Category of not less than VIII, unless otherwise agreed to by ECMCC.

1.10. Notice of Cancellation, etc.

Contractor is hereby obligated to e-mail or fax to ECMCC a copy of any cancellation or non-renewal notice received from the insurer for any policy affording the coverages required herein within five days of Contractor's receipt of same. Contractor further agrees to provide ECMCC with 30 days advance written notice of cancellation, non-renewal or material reduction in coverage initiated by Contractor with respect to any of the required insurance coverages. For the purpose of this provision, material reduction in coverage shall mean any change or reduction in the scope of insurance coverage that adversely affects the protection that would otherwise be available to ECMCC.

1.11. Deductibles or Self-Insured Retentions

Deductibles or self-insured retentions shall be permitted with the understanding that Contractor (and not ECMCC) shall be responsible for such deductible or self-insured retention.

1.12. General Provisions

Cross-Liability. If the Contractor's liability policies do not contain the standard ISO separation of insureds provision, or an equivalent clause, such policies shall be endorsed to provide cross-liability coverage.

Claims-Made Coverage. For any liability coverages maintained on a claims-made basis, the following provisions apply unless otherwise agreed to by ECMCC:

- i. If the claims-made coverage terms designate a specific retroactive date, Contractor shall maintain a retroactive date which is not later than the earlier of (a) the date of the commencement of the term of this Agreement, or (b) the original coverage retroactive date for Contractor's first claims-made policy for each and every coverage provided on a claims-made basis;
- ii. For the duration of this Agreement, or any subsequent renewals, if the retroactive date is advanced or if the policy is materially changed, cancelled or not renewed, Contractor shall purchase, at its own expense, an extended reporting period endorsement. This endorsement must provide an extended reporting period ("tail" coverage) of three years or the minimum as prescribed by the Insurance Department of the State of New York, whichever is greater;
- iii. Upon termination of the services provided to ECMCC by Contractor, Contractor shall maintain such claims-made coverage without interruption for three years or a period of time equal to the length of any extended reporting period requirement as specified above, whichever is greater (the extended term of protection). If the retroactive date is advanced or if the policy is materially changed, cancelled or not renewed during this period of time, Contractor shall purchase, at its own expense, an extended reporting period endorsement covering a term of three years or the minimum as prescribed by the Insurance Department of the State of New York, whichever is greater. It is understood that the length of this extended reporting period endorsement may be reduced to coincide with any time remaining in the extended term of protection.

1.13. Evidence of Insurance. Contractor shall deliver to ECMCC, prior to commencement of the work, Certificates of Insurance acceptable to ECMCC certifying that policies of insurance for the required coverages have been issued and are in effect and comply with the requirements herein. Upon expiration or cancellation of any policy during the period the coverages under such policy are required to be maintained, Contractor shall immediately deliver to ECMCC a Certificate of Insurance evidencing proper renewal or replacement of the policy.

1.13.1 Certificates evidencing Liability coverage under which ECMCC is required to be named as an Additional Insured must state that "Erie County Medical Center Corporation and its respective officers, employees and agents are included as Additional Insureds on a primary and non-contributory basis with respect to any other insurance or self-insurance programs afforded to, or maintained by, Erie County Medical Center Corporation." The certificate must specify the policies under which such Additional Insured status has been granted and a copy of the Additional Insured Endorsement(s) or Policy Provision(s) that grant(s) the required Additional Insured status must be attached to the certificate. A Waiver of Subrogation in favor of ECMCC shall also be included under the General Liability, Workers Compensation, Automobile and Umbrella Liability coverages and evidence on the certificate of insurance.

1.13.2 Certificates must specify the applicable retroactive date of any claims-made coverage being evidenced.

1.13.3 Failure of ECMCC to demand such Certificate of Insurance or failure of ECMCC to identify a deficiency in a certificate that is provided shall not be construed as a waiver of Contractor's obligation to maintain such insurance.

1.13.4 ECMCC shall have the right, but not the obligation, to prohibit Contractor from providing services/products/equipment and/or entering the premises until such

certificate indicating full compliance with the requirements herein has been received and approved by ECMCC.

- 1.13.5 Certificates of Insurance shall be issued and sent to Erie County Medical Center Corporation, Office of General Counsel, 462 Grider Street, Buffalo, New York 14215.
- 1.14. Failure to Secure and Maintain Insurance. Contractor acknowledges that failure to secure the above-specified insurance constitutes a material breach of this Agreement and subjects Contractor to liability for damages and all other legal remedies available to ECMCC. Contractor further acknowledges that procurement of the insurance coverage and limits required herein shall not limit the extent of Contractor's other responsibilities and liabilities specified within the Agreement between ECMCC and Contractor or by law.
- 1.15. Adequacy of Insurance. ECMCC does not in any way represent that the insurance specified herein, whether in scope of coverage or limits of coverage, is adequate or sufficient to protect the business or interest of Contractor.

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ERIE COUNTY MEDICAL CENTER CORPORATION MWBE, SDVOB AND EEO PROGRAM REQUIREMENTS

I. General Provisions

- A. ECMCC is required to implement the provisions of New York State Executive Law Article 15-A and Article 17-B, as well as 5 NYCRR Parts 142-144 (“MWBE Regulations”) and 9 NYCRR Part 252 (“SDVOB Regulations”) for all State contracts as defined therein, with a value (1) in excess of \$25,000 for labor, services, equipment, materials, or any combination of the foregoing or (2) in excess of \$100,000 for real property renovations and construction.
- B. Upon responding to this RFP, the successful respondent (the “Respondent”) agrees, in addition to any other nondiscrimination provision within the resulting contract (the “Contract”) and at no additional cost to the ECMCC, to fully comply and cooperate with ECMCC in the implementation of New York State Executive Law Article 15-A and Article 17-B. These requirements include equal employment opportunities for minority group members and women (“EEO”) and contracting opportunities for New York State certified minority and women-owned business enterprises (“MWBEs”) and service-disabled veteran-owned businesses (“SDVOBs”). Respondent’s demonstration of “good faith efforts” pursuant to 5 NYCRR §142.8 and 9 NYCRR §252.2 shall be a part of these requirements, though demonstration of good faith efforts is not a substitute for meeting the M/WBE and SDVOB participation requirements placed on the contract. These provisions shall be deemed supplementary to, and not in lieu of, the nondiscrimination provisions required by New York State Executive Law Article 15 (the “Human Rights Law”) or other applicable federal, state or local laws.
- C. Failure to comply with all of the requirements herein may result in a finding of non-responsiveness, non-responsibility and/or a breach of Contract, leading to the disqualification of respondent, the withholding of funds, or such other actions, liquidated damages pursuant to Section VIII of this Exhibit or enforcement proceedings as allowed by the Contract.

II. MWBE Contract Requirements

- A. For purposes of this RFP and Contract, ECMCC hereby establishes an overall minimum requirement of 30% for Minority and Women-Owned Business Enterprises (“MWBE”), comprised of specific requirements of 20% for Minority-Owned Business Enterprises (“MBE”) participation and 10% for Women-Owned Business Enterprises (“WBE”) participation.
- B. For purposes of providing meaningful participation by MWBEs on the Contract and achieving the MWBE requirements established herein, Respondents should reference the directory of New York State Certified MBWEs found at the following internet address:

<https://ny.newnycontracts.com/FrontEnd/VendorSearchPublic.asp>

Additionally, Respondent is encouraged to contact ECMCC’s MWBE Coordinator at (716) 898-4947 and the Division of Minority and Woman Business Development at (518) 292-

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5250, (212) 803-2414, or (716) 846-8200 to discuss additional methods of maximizing participation by MWBEs on the Contract.

III. MWBE Utilization Plans

- A. Respondents must submit a fully-executed MWBE utilization plan (the "Utilization Plan"), attached as Exhibit A-2, at the time of proposal submission in response to an RFP, or, in the case of an invitation for bids, within 48 hours of notification by ECMCC that Respondent is the apparent low responsible bidder. ECMCC reserves the right to disqualify any Respondent who fails to submit a fully executed MWBE Utilization Plan with its proposal. The Utilization Plan shall minimally include:
1. the name, address and telephone number of the Respondent;
 2. the Federal identification number of the Respondent;
 3. the names, addresses, and federal identification numbers of certified MWBEs which the Respondent intends to use to perform a commercially useful function on the Contract and a description of the Contract scope of work which the Respondent intends to structure to achieve maximum feasible participation pursuant to the prescribed MWBE requirements;
 4. the percentage or, if known, actual dollar amounts to be paid to and performance dates of each component of a State contract which the Respondent intends to be performed by a certified MWBE; and
 5. a statement that the utilization of certified MWBEs for non-commercially useful functions may not be counted towards utilization of certified MWBEs in the utilization plan.
- B. By signing the Utilization Plan, the Respondent acknowledges that making false representations or providing information that shows a lack of good faith as part of, or in conjunction with, the submission of a Utilization Plan is prohibited by law and may result in penalties including, but not limited to, termination of a Contract for cause, loss of eligibility to submit future bids, and/or withholding of payments. Respondent agrees to utilize the MWBEs listed in the MWBE Utilization Plan for the performance on the Contract. Any modifications or changes to the agreed participation by MWBEs after the Contract award and during the term of the Contract must be reported on a revised MWBE Utilization Plan and submitted to ECMCC for subsequent review and approval.
- C. ECMCC will review the Respondent's submitted Utilization Plan, and, will issue a written notice of acceptance or deficiency in meeting the MWBE requirements regarding the Utilization Plan. The Respondent must provide a written remedy in response to the notice of deficiency in the form of a revised utilization plan within five (5) business days of receipt of the notice. If the written remedy that is submitted is not timely or is found by ECMCC to be inadequate, ECMCC shall notify the respondent and may, pursuant to 5 NYCRR 142.6(f), at its discretion direct the Respondent to submit, within five (5) business days of notification by ECMCC, a request for a partial or total waiver of MWBE participation requirements in the format described in 5 NYCRR 142.7. Failure to file the waiver form in a timely manner may be grounds for disqualification of the bid or proposal.

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- D. Where ECMCC determines, after having given notice of deficiency pursuant to 5 NYCRR 142.6(c), that a Respondent has failed to submit an acceptable utilization plan or satisfactorily document its good faith efforts, ECMCC may proceed with awarding to the next lowest bidder or the next ranked Respondent:
1. Twelve (12) days after sending the notice of deficiency to the Respondent, and ECMCC has not received a request for an administrative hearing from the Respondent, or
 2. After the mailing of a notice of disqualification, specifying the grounds for such disqualification, and no timely complaint has been served pursuant to this subsection, or timely complaint was served and ECMCC has received a written notification of a resolution regarding the complaint from New York State.
- A Respondent who has received a written notice of disqualification may, within five (5) days of receipt of such a notice, file a complaint with New York State pursuant to Section 316 of the Executive Law. The Respondent shall serve a copy of its complaint upon New York State and ECMCC by personal service or certified mail, return receipt requested.
- E. ECMCC may disqualify a Respondent's bid or proposal as being non-responsive under the following circumstances:
1. If a Respondent fails to submit a fully executed MWBE Utilization Plan;
 2. If a Respondent fails to timely submit a written remedy in the form of a revised utilization plan to a notice of deficiency;
 3. If a Respondent fails to submit a request for waiver upon request by ECMCC; or
 4. If ECMCC determines that the Respondent has failed to document good faith efforts.
- F. The Respondent agrees that a failure to comply with the utilization of the MWBEs as agreed in such MWBE Utilization Plan during the performance of the Contract shall constitute a material breach of the terms of the Contract, unless a new utilization plan has otherwise been approved by ECMCC. Upon the occurrence of such a material breach, ECMCC shall be entitled to any remedy provided herein. In accordance with Section 316-a of Article 15-A and 5 NYCRR §142.13, the Respondent acknowledges that if after award of Contract the Respondent is found to have willfully and intentionally failed to comply with the MWBE participation requirements set forth in the Contract, such a finding constitutes a breach of Contract and the Respondent shall be liable to ECMCC for liquidated or other appropriate damages, as set forth herein.
- G. Pursuant to 5 NYCRR §142.8, Respondents must document "good faith efforts" to provide meaningful participation by MWBEs as subcontractors or suppliers in the performance of the Contract. Such documented efforts shall include, at a minimum:
1. Copies of its solicitations of certified MWBEs and any responses thereto;

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2. If responses to the Respondent's solicitations were received, but a certified MWBE was not selected, the specific reasons that such MWBE was not selected;
3. Copies of any advertisements for participation by certified MWBEs timely published in appropriate general circulation, trade and minority- or women-oriented publications, together with the listing(s) and date(s) of the publication of such advertisements;
4. The dates of attendance at any pre-bid, pre-award, or other meetings, if any, scheduled by ECMCC, with MWBEs which ECMCC determined were capable of performing the Contract scope of work for the purpose of fulfilling the Contract participation goals; and
5. Information describing the specific steps undertaken to reasonably structure the Contract scope of work for the purpose of subcontracting with, or obtaining supplies from, certified MWBEs.

ECMCC may also consider other factors, including those contained in 5 NYCRR §142.8, in determining whether the Respondent has satisfactorily documented good faith efforts.

- H. Where the MWBE performs a function or service which fails to serve a commercially useful function relating to the contract, no credit will be granted toward the utilization requirement. An MWBE performs a commercially useful function when it is responsible for execution of the work of the contract and is carrying out its responsibilities by actually performing, managing, and supervising the work involved. To perform a commercially useful function, the MWBE must also be responsible, with respect to materials and supplies used on the contract, for negotiating price, determining quality and quantity, ordering the material, and installing, where applicable, and paying for the material itself. An MWBE does not perform a commercially useful function if its role is limited to that of an extra participant in a transaction, contract, or project through which funds are passed in order to obtain the appearance of participation.

Factors to be used in assessing whether a MWBE is performing a commercially useful function include: (1) the amount of work subcontracted; (2) industry practices; (3) whether the amount the MWBE is to be paid under the contract is commensurate with the work it is to perform; and (4) the credit claimed towards MWBE utilization goals for the performance of the work by the MWBE.

- I. MWBE utilization crediting standards credit brokers only for their commission, or markup percentage, for the items they broker. Bona fide suppliers supplier are credited at 60% of the total contract value. Respondents should contact ECMCC's MWBE Coordinator if they are unclear on whether a potential MWBE's should be reduced for supplier or broker credits.

IV. Equal Employment Opportunity (EEO)

- A. The Respondent agrees to be bound by the provisions of Article 15-A and the corresponding MWBE regulations. If any of these terms or provisions conflict with applicable law or regulations, such laws and regulations shall supersede these requirements.

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- B. Respondent shall comply with the following provisions of Article 15-A:
1. Respondent and Subcontractors shall undertake or continue existing EEO programs to ensure that minority group members and women are afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex, age, disability or marital status. For these purposes, EEO shall apply in the areas of recruitment, employment, job assignment, promotion, upgrading, demotion, transfer, layoff, or termination and rates of pay or other forms of compensation.
 2. The Respondent shall submit an EEO policy statement, attached as Exhibit A-1, to ECMCC within forty-eight (48) hours after the date of the notice by ECMCC to award the Contract to the Respondent.
 3. If Respondent does not have an existing EEO policy statement, Respondent may adopt the attached model statement (Minority and Women-Owned Business Enterprises Equal Employment Opportunity Policy Statement).
 4. The Respondent's EEO policy statement shall include the following language:
 - a. The Respondent will not discriminate against any employee or applicant for employment because of race, creed, color, national origin, sex, age, disability or marital status, will undertake or continue existing EEO programs to ensure that minority group members and women are afforded equal employment opportunities without discrimination, and shall make and document its conscientious and active efforts to employ and utilize minority group members and women in its work force.
 - b. The Respondent shall state in all solicitations or advertisements for employees that, in the performance of the contract, all qualified applicants will be afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex, age, disability or marital status.
 - c. The Respondent shall request each employment agency, labor union, or authorized representative of workers with which it has a collective bargaining or other agreement or understanding, to furnish a written statement that such employment agency, labor union, or representative will not discriminate on the basis of race, creed, color, national origin, sex, age, disability or marital status and that such union or representative will affirmatively cooperate in the implementation of the Respondent's obligations herein.
 - d. The Respondent will include the provisions of Subdivisions (a) through (c) of this Subsection 4 and Paragraph "E" of this Section III, which provides for relevant provisions of the Human Rights Law, in every subcontract in such a manner that the requirements of the subdivisions will be binding upon each subcontractor as to work in connection with the Contract.

C. Staffing Plan

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Once the Contract has been awarded, Respondent shall be required to submit a plan designating the entire workforce of the Respondent of total staff of its organization, including ethnic background, gender, and Federal occupational categories.

D. Workforce Employment Utilization Report

1. Once a Contract has been awarded and during the term of Contract, Respondent is responsible for submitting a workforce employment utilization report (the "Workforce Report") to ECMCC, in a format to be provided by ECMCC, of the work force actually utilized on the Contract, broken down by specified ethnic background, gender, Federal occupational categories, and compensation paid to each relevant employee. The Workforce Report is to be submitted on a quarterly basis during the term of the Contract for contracts for services and commodities, and monthly for construction contracts, to report the actual workforce located in New York State and utilized in the performance of the Contract.
2. Any subcontractors of Respondent must also submit a Workforce Report described in the above Subsection 1 for the entirety of their workforce performing work on the Contract and located in New York State.
3. In limited instances, Respondent may not be able to separate out the workforce utilized in the performance of the Contract from Respondent's and/or subcontractor's total workforce. When a separation can be made, Respondent shall submit the Workforce Report and indicate that the information provided related to the actual workforce utilized on the Contract. When the workforce to be utilized on the contract cannot be separated out from Respondent's and/or subcontractor's total workforce, Respondent shall submit the Workforce Report and indicate that the information provided is Respondent's total workforce during the subject time frame, not limited to work specifically under the contract.

- E. Respondent shall comply with the provisions of the Human Rights Law, all other State and Federal statutory and constitutional non-discrimination provisions. Respondent and subcontractors shall not discriminate against any employee or applicant for employment because of race, creed (religion), color, sex, national origin, sexual orientation, military status, age, disability, predisposing genetic characteristic, marital status or domestic violence victim status, and shall also follow the requirements of the Human Rights Law with regard to non-discrimination on the basis of prior criminal conviction and prior arrest.

V. Quarterly MWBE Contractor Compliance Report

Following award of Contract, Respondent is required to submit a Quarterly MWBE Contractor Compliance Report to ECMCC by the 10th day following each end of quarter over the term of the Contract documenting the progress made towards achievement of the MWBE requirements of the Contract.

VI. Liquidated Damages

- A. Where ECMCC determines that Respondent is not in compliance with the MWBE requirements of the Contract and/or the MWBE regulations and Respondent refuses to comply with such requirements, or if Respondent is found to have willfully and

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intentionally failed to comply with the MWBE participation requirements, Respondent shall be obligated to pay to ECMCC liquidated damages.

- B. Such liquidated damages shall be calculated as an amount equaling the difference between:
 - 1. All sums identified for payment to MWBEs had the Respondent achieved the contractual MWBE requirements; and
 - 2. All sums actually paid to MWBEs for work performed or materials supplied under the Contract.
- C. In the event a determination has been made which requires the payment of liquidated damages and such identified sums have not been withheld by the ECMCC, Respondent shall pay such liquidated damages to ECMCC within sixty (60) days after they are assessed by ECMCC unless prior to the expiration of such sixtieth day, the Respondent has filed a complaint with the Director of the Division of Minority and Woman Business Development pursuant to Subdivision 8 of Section 313 of the Executive Law in which event the liquidated damages shall be payable if Director renders a decision in favor of the ECMCC.

VII. SDVOB Contract Requirements

- A. ECMCC hereby establishes an overall requirement of 6% for SDVOB participation, based on the current availability of qualified SDVOBs. For purposes of providing meaningful participation by SDVOBs, the Contractor should reference the directory of New York State Certified SDVOBs found at: <https://online.ogs.ny.gov/SDVOB/search>.

Questions regarding compliance with SDVOB participation goals should be directed to the ECMCC's MWBE/SDVOB coordinator at (716) 898-4947. Additionally, Contractor is encouraged to contact the Office of General Services' Division of Service-Disabled Veterans' Business Development at 518-474-2015 or VeteransDevelopment@ogs.ny.gov to discuss additional methods of maximizing participation by SDVOBs on the Contract.

- B. Contractor must document "good faith efforts" to provide meaningful participation by SDVOBs as subcontractors or suppliers in the performance of the Contract.

VIII. SDVOB Utilization Plan

- A. Respondents must submit a fully-executed SDVOB Utilization Plan (the "SDVOB Utilization Plan"), attached as Exhibit A-3, at the time of proposal submission in response to an RFP, or, in the case of an invitation for bids, within 48 hours of notification by ECMCC that Respondent is the apparently low responsible bidder. ECMCC reserves the right to disqualify any Respondent who fails to submit a fully executed SDVOB Utilization Plan with its proposal. The SDVOB Utilization Plan shall minimally include:

- 1. the name, address and telephone number of the Respondent;
- 2. the Federal identification number of the Respondent;

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3. the names, addresses, and federal identification numbers of certified SDVOBs which the Respondent intends to use to perform a commercially useful function on the Contract and a description of the Contract scope of work which the contractor intends to structure to achieve maximum feasible participation pursuant to the prescribed SDVOB requirements;
 4. the percentage or, if known, actual dollar amounts to be paid to and performance dates of each component of a State contract which the contractor intends to be performed by a certified SDVOB; and
 5. a statement that the utilization of certified SDVOBs for non-commercially useful functions may not be counted towards utilization of certified SDVOBs in the SDVOB Utilization Plan.
- B. By signing the SDVOB Utilization Plan, the Respondent acknowledges that making false representations or providing information that shows a lack of good faith as part of, or in conjunction with, the submission of a SDVOB Utilization Plan is prohibited by law and may result in penalties including, but not limited to, termination of a Contract for cause, loss of eligibility to submit future bids, and/or withholding of payments. Respondent agrees to utilize the SDVOBs listed in the SDVOB Utilization Plan for the performance on the Contract. Any modifications or changes to the agreed participation by SDVOBs after the Contract award and during the term of the Contract must be reported on a revised SDVOB Utilization Plan and submitted to ECMCC for subsequent review and approval.
- C. ECMCC will review the Respondent's submitted SDVOB Utilization Plan, and, will issue a written notice of acceptance or deficiency in meeting the SDVOB requirements regarding the SDVOB Utilization Plan. The Respondent must provide a written remedy in response to the notice of deficiency in the form of a revised SDVOB Utilization Plan within five (5) business days of receipt of the notice. If the written remedy that is submitted is not timely or is found by ECMCC to be inadequate, ECMCC shall notify the respondent and may, pursuant to 9 NYCRR 252.2(1)(6), at its discretion direct the Respondent to submit, within five (5) business days of notification by ECMCC, a request for a partial or total waiver of SDVOB participation requirements in the format described in 9 NYCRR 252.2. Failure to file the waiver form in a timely manner may be grounds for disqualification of the bid or proposal.
- D. Where ECMCC determines, after having given notice of deficiency pursuant to 9 NYCRR 252.2(1), that a Respondent has failed to submit an acceptable SDVOB Utilization Plan or satisfactorily document its good faith efforts, ECMCC may proceed with the next ranked Respondent if ECMCC has not received a request for review from the Respondent. ECMCC shall conduct such review providing the Respondent with an opportunity to be heard and make a determination that confirms the Respondent is disqualified or reaffirms that the Respondent is qualified. Such determination shall constitute a final agency determination.
- E. ECMCC may disqualify a Respondent's bid or proposal as being non-responsive under the following circumstances:
4. If a Respondent fails to submit a fully executed SDVOB Utilization Plan;

EXHIBIT A

5. If a Respondent fails to timely submit a written remedy in the form of a revised SDVOB Utilization Plan to a notice of deficiency;
 6. If a Respondent fails to submit a request for waiver upon request by ECMCC; or
 4. If ECMCC determines that the Respondent has failed to document good faith efforts.
- F. Respondent agrees that a failure to comply with the utilization of the SDVOBs as agreed in such SDVOB Utilization Plan during the performance of the Contract shall constitute a material breach of the terms of the Contract, unless a new SDVOB Utilization Plan has otherwise been approved by ECMCC. Upon the occurrence of such a material breach, ECMCC shall be entitled to any remedy provided herein. In accordance with Section 316-a of Article 15-A and 5 NYCRR §142.13, the Respondent acknowledges that if after award of Contract the Respondent is found to have willfully and intentionally failed to comply with the SDVOB participation requirements set forth in the Contract, such a finding constitutes a breach of Contract and the Respondent shall be liable to ECMCC for liquidated or other appropriate damages, as set forth herein.
- G. Where the SDVOB performs a function or service which fails to serve a commercially useful function relating to the contract, no credit will be granted toward the utilization requirement. An SDVOB performs a commercially useful function when it is responsible for execution of the work of the contract and is carrying out its responsibilities by actually performing, managing, and supervising the work involved. To perform a commercially useful function, the SDVOB must also be responsible, with respect to materials and supplies used on the contract, for negotiating price, determining quality and quantity, ordering the material, and installing, where applicable, and paying for the material itself. An SDVOB does not perform a commercially useful function if its role is limited to that of an extra participant in a transaction, contract, or project through which funds are passed in order to obtain the appearance of participation.

Factors to be used in assessing whether a SDVOB is performing a commercially useful function include: (1) the amount of work subcontracted; (2) industry practices; (3) whether the amount the SDVOB is to be paid under the contract is commensurate with the work it is to perform; and (4) the credit claimed towards SDVOB utilization goals for the performance of the work by the SDVOB.

IX. SDVOB Required Good Faith Efforts

In accordance with 9 NYCRR § 252.2(n), Contractors must document their good faith efforts toward utilizing SDVOBs on the Contract. Evidence of required good faith efforts shall include, but not be limited to, the following:

- (1) Copies of solicitations to SDVOBs and any responses thereto.
- (2) Explanation of the specific reasons each SDVOB that responded to Contractors' solicitation was not selected.
- (3) Dates of any pre-bid, pre-award or other meetings attended by Contractor, if any, scheduled by ECMCC with certified SDVOBs whom ECMCC determined were capable of fulfilling the SDVOB goals set in the Contract.

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(4) Information describing the specific steps undertaken to reasonably structure the Contract scope of work for the purpose of subcontracting with, or obtaining supplies from, certified SDVOBs.

X. Monthly SDVOB Contractor Compliance Report

In accordance with 9 NYCRR § 252.2(q), Contractor is required to report Monthly SDVOB Contractor Compliance to ECMCC during the term of the Contract for the preceding month's activity, documenting progress made towards achieving the Contract SDVOB goals. This information must be submitted using specified forms provided by ECMCC at times designated by ECMCC.

XI. SDVOB Breach of Contract and Damages

In accordance with 9 NYCRR § 252.2(s), any Contractor found to have willfully and intentionally failed to comply with the SDVOB participation goals set forth in the Contract, shall be found to have breached the contract and Contractor shall pay damages as set forth therein.

EXHIBIT A-1

**EQUAL EMPLOYMENT OPPORTUNITY POLICY STATEMENT
AND EEO POLICY STATEMENT**

I, _____, the (awardee/contractor) _____ agree to adopt the following policies with respect to the project being developed or services rendered at

(a) This organization will not discriminate against any employee or applicant for employment because of race, creed, color, national origin, sex, age, disability or marital status, will undertake or continue existing programs of affirmative action to ensure that minority group members are afforded equal employment opportunities without discrimination, and shall make and document its conscientious and active efforts to employ and utilize minority group members and women in its work force on state contracts.

(b) This organization shall state in all solicitation or advertisements for employees that in the performance of the State contract all qualified applicants will be afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex disability or marital status.

(c) At the request of the contracting agency, this organization shall request each employment agency, labor union, or authorized representative will not discriminate on the basis of race, creed, color, national origin, sex, age, disability or marital status and that such union or representative will affirmatively cooperate in the implementation of this organization's obligations herein.

(d) Contractor shall comply with the provisions of the Human Rights Law, all other State and Federal statutory and constitutional non-discrimination provisions. Contractor and subcontractors shall not discriminate against any employee or applicant for employment because of race, creed (religion), color, sex, national origin, sexual orientation, military status, age, disability, predisposing genetic characteristic, marital status or domestic violence victim status, and shall also follow the requirements of the Human Rights Law with regard to non-discrimination on the basis of prior criminal conviction and prior arrest.

(e) This organization will include the provisions of sections (a) through (d) of this agreement in every subcontract in such a manner that the requirements of the subdivisions will be binding upon each subcontractor as to work in connection with the State contract.

Agreed to this _____ day of _____, 20_____

By _____

Print: _____ Title: _____

**EXHIBIT A-2
M/WBE UTILIZATION PLAN**

INSTRUCTIONS: This form must be submitted with any proposal or proposed negotiated contract or within 48 hours of notice from ECMCC that the respondent is the apparent lowest responsible bidder to an IFB. This Utilization Plan must contain a detailed description of the supplies and/or services to be provided by each certified Minority or Women-Owned Business Enterprise (MWBE) under the contract. Attach additional sheets if necessary.

Offeror's Name: _____
 Address: _____
 City, State, Zip Code: _____
 Telephone Number: _____
 Authorized Representative: _____
 Authorized Signature: _____

Federal Identification No.: _____
 Location of Work: _____
 RFP or Bid No.: _____
 M/WBE Goals in the Contract: 30%
 MBE Goals in the Contract: 20%
 WBE Goals in the Contract: 10%
 Contract Value: _____

1. Certified M/WBE Subcontractors/Suppliers Name, Address, Email Address, Telephone No.	2. Classification	3. Federal ID No.	4. Detailed Description of Work (Attach additional sheets, if necessary)	5. Dollar Value or percentage of Subcontracts/ Supplies/Services
1.	NYS ESD CERTIFIED <input type="checkbox"/> MBE <input type="checkbox"/> WBE			
2.	NYS ESD CERTIFIED <input type="checkbox"/> MBE <input type="checkbox"/> WBE			
3.	NYS ESD CERTIFIED <input type="checkbox"/> MBE <input type="checkbox"/> WBE			
4.	NYS ESD CERTIFIED <input type="checkbox"/> MBE <input type="checkbox"/> WBE			
5.	NYS ESD CERTIFIED <input type="checkbox"/> MBE <input type="checkbox"/> WBE			

6.	NYS ESD CERTIFIED <input type="checkbox"/> MBE <input type="checkbox"/> WBE			
7.	NYS ESD CERTIFIED <input type="checkbox"/> MBE <input type="checkbox"/> WBE			
8.	NYS ESD CERTIFIED <input type="checkbox"/> MBE <input type="checkbox"/> WBE			

PREPARED BY (Signature): DATE: NAME AND TITLE OF PREPARER (Print or Type): SUBMISSION OF THIS FORM CONSTITUTES THE OFFEROR'S ACKNOWLEDGEMENT AND AGREEMENT TO COMPLY WITH THE M/WBE REQUIREMENTS SET FORTH UNDER NYS EXECUTIVE LAW, ARTICLE 15-A, 5 NYCRR PART 143, AND THE ABOVE-REFERENCED SOLICITATION. FAILURE TO SUBMIT COMPLETE AND ACCURATE INFORMATION MAY RESULT IN A FINDING OF NONCOMPLIANCE AND/OR REJECTION OF YOUR BID/PROPOSAL AND/OR POSSIBLE TERMINATION OF YOUR CONTRACT. UTILIZATION OF CERTIFIED MWBES FOR NON-COMMERCIAL USE FUNCTIONS MAY NOT BE COUNTED TOWARD MWBE REQUIREMENTS.	TELEPHONE NO.:	EMAIL ADDRESS:
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	FOR ECMCC M/WBE USE ONLY	
	REVIEWED BY:	DATE:
	UTILIZATION PLAN APPROVED: <input type="checkbox"/> YES <input type="checkbox"/> NO Date: _____ Contract No.: _____ Project No. (if applicable): _____ Contract Award Date: _____ Estimated Date of Completion: _____ Amount Obligated Under the Contract: _____ Description of Work: _____ NOTICE OF DEFICIENCY ISSUED: <input type="checkbox"/> YES <input type="checkbox"/> NO Date: _____ NOTICE OF ACCEPTANCE ISSUED: <input type="checkbox"/> YES <input type="checkbox"/> NO Date: _____	

**EXHIBIT A-3
SDVOB UTILIZATION PLAN**

INSTRUCTIONS: This form must be submitted with any proposal or proposed negotiated contract or within 48 hours of notice from ECMCC that the respondent is the apparent lowest responsible bidder to an IFB. This Utilization Plan must contain a detailed description of the supplies and/or services to be provided by each certified Service-Disabled Veteran-Owned Business (SDVOB) under the contract. Attach additional sheets if necessary.

Offeror's Name: _____

Federal Identification No.: _____

Address: _____

Location of Work: _____

City, State, Zip Code: _____

RFP or Bid No.: _____

Telephone Number: _____

SDVOB Goals in the Contract: 6%

Authorized Representative: _____

Authorized Signature: _____

Contract Value: _____

1. Certified SDVOB Subcontractors/Suppliers Name, Address, Email Address, Telephone No.		2. Federal ID No.	3. Detailed Description of Work (Attach additional sheets, if necessary)	4. Dollar Value or percentage of Subcontracts/ Supplies/Services
1.				
2.				
3.				
4.				
5.				

6.				
7.				
8.				

PREPARED BY (Signature): DATE: NAME AND TITLE OF PREPARER (Print or Type): SUBMISSION OF THIS FORM CONSTITUTES THE OFFEROR'S ACKNOWLEDGEMENT AND AGREEMENT TO COMPLY WITH THE SDVOB REQUIREMENTS SET FORTH UNDER NYS EXECUTIVE LAW, ARTICLE 17-B, 9 NYCRR PART 252, AND THE ABOVE-REFERENCED SOLICITATION. FAILURE TO SUBMIT COMPLETE AND ACCURATE INFORMATION MAY RESULT IN A FINDING OF NONCOMPLIANCE AND/OR REJECTION OF YOUR BID/PROPOSAL AND/OR POSSIBLE TERMINATION OF YOUR CONTRACT. UTILIZATION OF CERTIFIED SDVOB'S FOR NON-COMMERCIALY USEFUL FUNCTIONS MAY NOT BE COUNTED TOWARD SDVOB REQUIREMENTS.	TELEPHONE NO.:	EMAIL ADDRESS:
	FOR ECMCC SDVOB USE ONLY	
	REVIEWED BY:	DATE:
	UTILIZATION PLAN APPROVED: <input type="checkbox"/> YES <input type="checkbox"/> NO Date: _____ Contract No.: _____ Project No. (if applicable): _____ Contract Award Date: _____ Estimated Date of Completion: _____ Amount Obligated Under the Contract: _____ Description of Work: _____ NOTICE OF DEFICIENCY ISSUED: <input type="checkbox"/> YES <input type="checkbox"/> NO Date: _____ NOTICE OF ACCEPTANCE ISSUED: <input type="checkbox"/> YES <input type="checkbox"/> NO Date: _____	

**EXHIBIT B
RESPONDENT DATA**

To facilitate correct drawing and execution of a contract for services, respondents shall supply full information concerning legal status:

Firm Name: _____

Any trade name or assumed name ("d/b/a"): _____

Address of principal office:

Street: _____

City: _____ State: _____

Zip: _____ Phone: _____

Check one:

- CORPORATION
- LIMITED LIABILITY COMPANY
- PARTNERSHIP
- INDIVIDUAL

Formed under the laws of the state of: _____.

If a foreign entity, state whether authorized to do business in the State of New York:

- YES
- NO

Is respondent a New York State certified minority-owned or women-owned business enterprise listed in the online State Directory? (If so, please provide a copy of the NYS Certificate with proposal).

- YES
- NO

Address of Local Office:

Street: _____

City: _____ State: _____

Zip: _____ Phone: _____

Names and addresses of all directors and officers (or managers if an LLC):

Names and percentage ownership interest of all shareholders, partners, or members:

EXHIBIT C
NON-COLLUSIVE BIDDING CERTIFICATION

By submission of this proposal, each respondent and each person signing on behalf of any respondent certifies, and in the case of a joint proposal each party thereto certifies as to its own organization, under penalty of perjury, that to the best of his knowledge and belief:

- 1) The prices in this proposal have been arrived at independently without collusion, consultation, communication, or agreement, for the purpose of restricting competition, as to any matter relating to such prices with any other respondent or with any competitor;
- 2) Unless otherwise required by law, the prices which have been quoted in this proposal have not been knowingly disclosed by the respondent and will not knowingly be disclosed by the respondent prior to opening, directly or indirectly, to any other respondent or to any competitor; and
- 3) No attempt has been made or will be made by the respondent to induce any other person, partnership, limited liability company or corporation to submit or not to submit a proposal for the purpose of restricting competition.

NOTICE

(Penal Law, Section 210.45)

IT IS A CRIME, PUNISHABLE AS A CLASS A MISDEMEANOR UNDER THE LAWS OF THE STATE OF NEW YORK, FOR A PERSON, IN AND BY A WRITTEN INSTRUMENT, TO KNOWINGLY MAKE A FALSE STATEMENT, OR TO MAKE A FALSE STATEMENT, OR TO MAKE A STATEMENT WHICH SUCH PERSON DOES NOT BELIEVE TO BE TRUE.

Affirmed under penalty of perjury this ____ day of _____, 20____.

Authorized Signature

Print Name and Title

EXHIBIT D
STATE FINANCE LAW §§ 139-J AND 139-K
DISCLOSURE, AFFIRMATION AND CERTIFICATION

I. Contractor Disclosure of Findings of Non-Responsibility and Prior Contract Terminations or Withholdings under State Finance Law §139-j:

Name of Individual or Entity Seeking to Enter into the Procurement Contract:

Address: _____

Name and Title of Person Submitting this Form: _____

Contract Procurement Number: _____

Date: _____

1. Has any Governmental Entity made a finding of non-responsibility regarding the individual or entity seeking to enter into the Procurement Contract in the previous four years? (Please circle):

No Yes

If yes, please answer the next questions:

2. Was the basis for the finding of non-responsibility due to a violation of State Finance Law §139-j? (Please circle):

No Yes

3. Was the basis for the finding of non-responsibility due to the intentional provision of false or incomplete information to a Governmental Entity? (Please circle):

No Yes

4. If you answered yes to any of the above questions, please provide details regarding the finding of non-responsibility below.

Governmental Entity: _____

Date of Finding of Non-responsibility: _____

Basis of Finding of Non-Responsibility: _____

(Add additional pages as necessary)

5. Has any Governmental Entity or other governmental agency terminated or withheld a Procurement Contract with the above-named individual or entity due to the intentional provision of false or incomplete information? (Please circle):

No

Yes

6. If yes, please provide details below.

Governmental Entity: _____

Date of Termination or Withholding of Contract: _____

Basis of Termination or Withholding: _____

(Add additional pages as necessary)

Contractor certifies that all information provided to the Governmental Entity with respect to State Finance Law §139-k is complete, true and accurate.

By: _____ Date: _____

Signature

Name: _____

Title: _____

II. Contractor Affirmation Relating to Procedures Governing Permissible Contacts:

Contractor affirms that it understands and agrees to comply with the procedures of Erie County Medical Center Corporation relative to permissible contacts as required by State Finance Law §139-j(3) and §139-j(6)(b).

Date: _____ By: _____

Name: _____

Title: _____

Contractor Name: _____

Contractor Address: _____

EXHIBIT E NOT-FOR-PROFIT M/WBE BUDGET FORM



Any services that are self-performed by a not-for-profit respondent (i.e., services not procured in the open market) in response to this RFP, RFQ, or IFB, as well as any personal services, rent, and utilities costs related to this procurement, are exempt from the M/WBE goals that have been assigned to this procurement. After exempting personal services, rent, utilities and self-performance, M/WBE goals will still attach to the entire remainder of the funds of the procurement.

(For example, if the respondent's proposal for this procurement is \$100,000, and \$80,000 of this amount is comprised of personal services, rent, utilities and self-performance by the not-for-profit, then the remaining \$20,000 would still be subject to the M/WBE goals assigned to this procurement.)

This exception applies solely to not-for-profit respondents. Respondents who are for-profit organizations are still required to apply the M/WBE goals to the full amount of this procurement in their proposals. All parties are still responsible for submitting utilization plans (as detailed in Exhibits A and A-1) with their proposals that cover all services that are not exempt as described in the above.

The following chart is required to be submitted by all not-for-profit respondents. Each respondent must provide a breakdown of their entire proposed budget for the procurement. If you are not a not-for-profit entity, you do not have to complete this form.

Respondent name: _____

Proposed budget for work	
1 Personal services	\$ _____
2 Rent	\$ _____
3 Utilities	\$ _____
4 Self-performance	\$ _____
5 Other expenses <i>(Please provide line item descriptions; add additional sheets as necessary)</i>	
_____	\$ _____
_____	\$ _____
_____	\$ _____
_____	\$ _____
_____	\$ _____
_____	\$ _____
6 Add the sum of Section 5. <i>(These funds <u>will</u> be subject to M/WBE requirements)</i>	\$ _____
7 Add the sum of Sections 1-4. <i>(These funds <u>will not</u> be subject to M/WBE requirements)</i>	\$ _____
Add the sum of sections 6 and 7. <i>(This number reflects the <u>total proposed budget</u> for the project.)</i>	\$ _____

RESPONDENT SIGNATURE

Signature of preparer

Date

Name of organization

Title of signatory

EXHIBIT F

DIVERSITY PRACTICES QUESTIONNAIRE



I, _____, as _____ (title) of _____ firm or company (hereafter referred to as the company), swear and/or affirm under penalty of perjury that the answers submitted to the following questions are complete and accurate to the best of my knowledge:

1. Does your company have a Chief Diversity Officer or other individual who is tasked with supplier diversity initiatives? **Yes or No**

If Yes, provide the name, title, description of duties, and evidence of initiatives performed by this individual or individuals.

Name	Title	Duties	Initiatives

2. What percentage of your company’s gross revenues (from your prior fiscal year) was paid to New York State certified minority and/or women-owned business enterprises as subcontractors, suppliers, joint-ventures’, partners or other similar arrangement for the provision of goods or services to your company’s clients or customers? _____

3. What percentage of your company’s overhead (i.e. those expenditures that are not directly related to the provision of goods or services to your company’s clients or customers) or non-contract-related expenses (from your prior fiscal year) was paid to New York State certified minority- and women-owned business enterprises as suppliers/contractors?¹ _____

4. Does your company provide technical training² to minority- and women-owned business enterprises? **Yes or No**

¹ Do not include onsite project overhead.

² Technical training is the process of teaching employees how to more accurately and thoroughly perform the technical components of their jobs. Training can include technology applications, products, sales and service tactics, and more. Technical skills are job-specific as opposed to soft skills, which are transferable.

If Yes, provide a description of such training which should include, but not be limited to, the date the program was initiated, the names and the number of minority- and women-owned business enterprises participating in such training, the number of years such training has been offered and the number of hours per year for which such training occurs.

Date of program	MWBE Company	# of MWBE participating	# of years offered	# of hours per year

5. Is your company participating in a government approved minority- and women-owned business enterprise mentor-protégé program? **Yes or No**

If Yes, identify the governmental mentoring program in which your company participates and provide evidence demonstrating the extent of your company’s commitment to the governmental mentoring program.

Governmental Mentoring Program Name	Evidence of Commitment

6. Does your company include specific quantitative goals for the utilization of minority- and women-owned business enterprises in its non-government procurements? **Yes or No**

If Yes, provide a description of such non-government procurements (including time period, goal, and scope and dollar amount) and indicate the percentage of the goals that were attained.

Time period	Goal	Scope & dollar amount	% of goals attained

7. Does your company have a formal minority- and women-owned business enterprise supplier diversity program? **Yes or No**

If Yes, provide documentation of program activities and a copy of policy or program materials.

8. Does your company plan to enter into partnering or subcontracting agreements with New York State certified minority- and women-owned business enterprises if selected as the successful respondent?

Yes or No

If Yes, complete the attached Utilization Plan

All information provided in connection with the questionnaire is subject to audit and any fraudulent statements are subject to criminal prosecution and debarment.

Signature of Owner/Official _____
Printed Name of Signatory _____
Title _____
Name of Business _____
Address _____
City, State, Zip _____

STATE OF _____
COUNTY OF _____) ss:

On the _____ day of _____, 201_, before me, the undersigned, a Notary Public in and for the State of _____, personally appeared _____, personally known to me or proved to me on the basis of satisfactory evidence to be the individual whose name is subscribed to this certification and said person executed this instrument.

Notary Public

ECMCC RFP _____

Vendor Name _____

Diversity Questions	Total Possible Score	Vendor Score	Weighted Score					
			Yes = 5 pts			No = 0 pts		
Q1 - CDO or other person tasked with function	5							
Q2 - Percentage of prior yr. revenues that involved M/WBEs as subs or JVs/partners	20		20% + 16 pts	15-19% 14 pts	10-14% 10 pts	5-9% 6 pts	1-4% 2 pts	0% 0 pts
Q3 - Percentage of overhead expenses paid to M/WBEs	16		20% + 16 pts	15-19% 10 pts	10-14% 7 pts	5-9% 4pts	1-4% 1 pts	0% 0 pts
Q4 - M/WBE Training	16		Robust 16 pt	Moderate 8 pt	Minimum 4 pt	None 0pt		
Q5 - M/WBE Mentoring	12		Robust 12 pt	Moderate 8 pt	Minimum 4 pt	None 0pt		
Q6 - Written M/WBE goals included in the Company's procurements	20		Robust 20 pt	Moderate 12 pt	Minimum 6 pt	None 0pt		
Q7 - Formal Supplier Diversity Program	6		Robust 6 pt	Moderate 4 pt	Minimum 2 pt	None 0pt		
Q8 - Utilization Plan	5		Robust 5 pt	Moderate 3 pt	Minimum 1 pt	None 0pt		
Total Score	100	0	NYS	1-20	21-40	41-60	61-80	81-100
Vendor Diversity Score _____			ECMC	1	2	3	4	5