

Donna M. Brown

Degrees: BS Business Management

Number of years experience:

Field	Years
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Administrator	15yrs
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List of job responsibilities:

Direct administration of non-medical support and business services for the Erie County Medical Center Corporation. Implements operational strategies, develops budgets, policies and procedures and works in close cooperation with the medical and clinical staff to ensure the delivery of an exceptional patient experience.

Plans and directs the activities of the Corporation's non-patient care services such as the Volunteer Office, Pastoral Care, Hospital Switchboard, Patient Information and Hospital Consumer Assessment of Healthcare Providers Survey (HCAHPS);

Oversees the operation of the Minority and Women Owned Business Enterprise Compliance Program and ensures compliance with New York State laws and regulations.