

STANDARDS OF PROFESSIONAL CONDUCT AGREEMENT

The primary concern of the physician, health professional, licensed independent practitioner, and observer is patient welfare. ECMCC's primary responsibility is to the patient. The optimal care of the patient requires a clear set of standards of professional behavior. ECMCC has established a Code of Conduct that reflects the core values of the organization: integrity, respect, community, compassion, stewardship, excellence and service.

Problem behaviors are those that interfere with the provision of care to the patient. A health care organization must maintain an environment that optimizes professional performance and that addresses performance problems in a constructive manner. Physicians, health professionals and licensed independent practitioners with clinical privileges need to support and help each other with regard to problem behaviors, in the interest of promoting patient welfare and optimal patient care. Observers are expected to support this environment with their own compassionate and professional behavior.

The Medical Staff of Erie County Medical Center Corporation endorses the following principles of professional behavior. All physician, health professionals, licensed independent practitioners with clinical privileges and observers will agree, in writing, to these standards.

The practitioner will, at all times:

- Treat all patients, families, visitors, professional and medical center staff, students and trainees with respect. The practitioner is responsible for contributing to an environment that is respectful and civil.
- Act with honesty and integrity in all professional matters.
- Refrain from behavior that is intimidating or harassing (See Medical Staff Policy on Code of Conduct)
- Respect patient confidentiality and adhere to established policies for protected health information
- Work collaboratively with colleagues and staff to provide optimal patient care
- Be receptive to critical feedback. The observer will respect differences in clinical opinion on the part of all members of the clinical team, realizing that critical input is essential to good patient care and patient safety.
- Respond in a timely manner to patient care requirements.
- Respect the privacy and dignity of all patients and excuse myself from any situation where the patient and/or family is not comfortable with my presence.
- Honor all HIPAA and privacy laws and share nothing I see or read about a patient while here on observation.
- Be kind and courteous to all patients, families and healthcare professionals I encounter. I that my observation may be terminated if I do not adhere to the mission and values of ECMC.

As a requirement of observation at Erie County Medical Center, I endorse the above standards of professional conduct and acknowledge receipt of a copy of the ECMCC Medical Staff's Code of Conduct Policy.

Signature

Date

Print Name