

PLEASE  
PLACE  
STAMP  
HERE

**ECMC**  
462 Grider Street  
Buffalo, New York 14215  
ATTN: Volunteer Office

## Meet good people, do good work

ECMC volunteers perform many important tasks that benefit both patients and staff at the hospital. Becoming an ECMC volunteer is a wonderful chance to meet interesting people, be a part of a highly motivated team, and perform an important service for your community.



There are several areas where volunteers are needed at the Medical Center. When you volunteer for service, we will do our best to match your talents and interests to the most suitable area. Volunteer positions at ECMC include:

- Greeters
- Clerical Assistance
- Messengers
- ICU Waiting Rooms
- Hospitality Carts
- Transporters



**The ECMC Corporation** includes an advanced academic medical center (ECMC) with 550 inpatient beds and 136 skilled-nursing-home beds, on- and off-campus health centers, over 40 outpatient specialty care clinics and the Erie County Home, a skilled nursing facility. ECMC is the regional center for trauma, burn care, rehabilitation and is a major teaching facility for the State University of New York at Buffalo. Most ECMC physicians, dentists and pharmacists are dedicated faculty members of the University. More Western New York residents are choosing ECMC for exceptional patient care and customer service provided as a result of its *Culture of Care*.

**Volunteer Services**  
Phone (716) 898-3266  
e-mail [kmitri@ecmc.edu](mailto:kmitri@ecmc.edu)

**ECMC**  
462 Grider Street  
Buffalo, New York 14215  
General Phone: (716) 898-3000  
General Web Address: [www.ecmc.edu](http://www.ecmc.edu)

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## Volunteer Services

*The Rewards of Being an  
ECMC Volunteer.*

### ECMC

An affiliate of the University at Buffalo  
School of Medicine and Biomedical Sciences



THE CULTURE OF CARE



THE CULTURE OF CARE

## Examples of volunteer positions and responsibilities.

### GREETER

One of the most popular volunteer positions at ECMC is the recovery room greeter. A greeter acts as a liaison between the nurses in the recovery area and the patient's family in the waiting room. The greeter welcomes the family to the hospital, periodically checks the status of the patient, and conveys this information to the family in the waiting room.

### HOSPITALITY CART

As a courtesy to our patients and families we provide a hospitality cart with coffee, tea, and hot chocolate. We need volunteers to help prepare the cart and transport it throughout the facility. A friendly smile and a listening ear are required. If you like people, this is the job for you.

### TRANSPORTER

Transporters are needed for various shifts. Volunteers transport patients by wheelchair from their hospital room to a testing area or may assist in discharging them from the hospital by wheeling patients to their transportation. Transporters should possess a friendly and cheerful disposition and enjoy assisting patients.

### CLERICAL WORKER

Clerical volunteers perform basic clerical work in radiology, rehab medicine, and other offices within ECMC. Duties consist of filing, making copies, answering phones, and light typing, all under the direction of a supervisor.



## Perks for volunteers.

ECMC offers free, secured parking, meal tickets, and distinctive uniforms for all our volunteers. Volunteer work at ECMC also counts as work experience in New York State. This is an excellent way to complete your community service requirements for school. Most volunteers work four-hour shifts on one or more days per week. The minimum age for volunteers is 14.

When you join the ECMC team as a volunteer your only obligation is to donate a few hours of your time and be willing to help others. For complete information on how you can enjoy the rewards of being an ECMC volunteer, please contact Kathi Mitri, Volunteer Coordinator, ECMC Volunteer Services, at 716-898-3266 or via e-mail to [kmitri@ecmc.edu](mailto:kmitri@ecmc.edu).



Detach, fold, moisten and seal.

## Volunteer information form:



If you are interested in becoming an ECMC Volunteer, please fill out this form and we will send you an application.

NAME

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ADDRESS

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CITY

STATE

ZIP

PHONE

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E-MAIL

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Under 18 years of age     Over 18 years of age

Note:

We can also develop volunteer programs around your area of interest. Please let us know a little bit about you. (Optional)

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