

What are the income limits?

The amount of the discount varies based on your gross income and the size of your family.

| Family Size | *Asset Level* | Gross Income | | | |
|-------------|---------------|------------------------|---------------------|---------------------|---------------------|
| | >150% | Level 1 (150% or less) | Level 2 (151%-250%) | Level 3 (251%-350%) | Level 4 (351%-400%) |
| | | Inpatient Share | | | |
| | | 0% | 20% | | 75% |
| | | Outpatient Share | | | |
| | | 0% | 15% | 20% | 25% |
| 1 | | 13,800 | 16,335 | 27,225 | 38,115 |
| 2 | | 20,100 | 22,065 | 36,775 | 51,485 |
| 3 | | 23,115 | 27,795 | 46,325 | 64,855 |
| 4 | | 26,130 | 33,525 | 55,875 | 78,225 |
| 5 | | 29,145 | 39,255 | 65,425 | 91,595 |
| 6 | | 32,160 | 44,985 | 74,975 | 104,680 |
| 7 | | 35,175 | 50,715 | 84,525 | 118,335 |
| 8 | | 38,190 | 56,445 | 94,075 | 131,705 |

What if I do not meet the income limits?

If you cannot pay your bill, ECMCC offers a payment plan to those patients that meet the income limits. The amount you pay depends on the amount of your income.

Can someone explain the discount? Can someone help me apply?

Yes, free, confidential help is available. Call our Financial Counseling Services Department at (716) 898-5566.

If you do not speak English, we will obtain interpreter services and someone will help you in your own language.

The Financial Counselor can tell you if you qualify for free or low-cost insurance, such as Medicaid, Child Health Plus and Family Health Plus.

If the Financial Counselor finds that you don't qualify for low-cost insurance, they will help you apply for a discount.



ERIE COUNTY MEDICAL CENTER CORPORATION

Financial Assistance Summary

ECMCC recognizes that there are times when patients in need of care will have difficulty paying for the services provided.

Our Financial Assistance Program provides discounts to qualifying individuals based on your income.

In addition, we can help you apply for free or low-cost insurance if you qualify.

Contact our Financial Counselors at (716) 898-5566 or go to Room G 4 for free, confidential assistance.

FINANCIAL

ASSISTANCE

PROGRAM

Who qualifies for a discount?

Financial Assistance is available for patients with limited incomes and no health insurance or who are under-insured.

Everyone in New York State or Northern Pennsylvania who needs emergency services can receive care and get a discount if they meet the income limits.

Everyone who lives in New York State or Northern Pennsylvania can get a discount on non-emergency, medically necessary services at ECMCC if they meet the income limits. You cannot be denied medically necessary care because you need financial assistance.

You may apply for a discount regardless of immigration status.

How do I get the discount?

You have to fill out the application form. As soon as we have proof of your income, we can process your application for a discount according to your income level.

You can apply for a discount before you have an appointment, when you come to the hospital to get care, or when the bill comes in the mail.

Send the completed form to :

ECMCC Financial Counseling Services
462 Grider Street
Buffalo, New York 14215

Or bring your completed application to Room G-4 located off of our front lobby Monday-Friday 7:30am-4:00pm

You have up to 90 days after receiving services to submit the application.

How will I know if I was approved for the discount?

ECMCC will send you a letter within 30 days after completion and submission of documentation, telling you if you have been approved and the level of discount received.

What if I receive a bill while I'm waiting to hear if I can get a discount?

You cannot be required to pay a hospital bill while your application for a discount is being considered.

If your application is turned down, the hospital must tell you why in writing and must provide you with a way to appeal this decision to a higher level within the hospital.

What if I have a problem I cannot resolve with the hospital?

You may call the New York State Department of Health complaint hotline at 1-800-804-5447.